



2008

Interim Results

27 August 2008



- ▶ **Business Review and Financial Highlights**

- Gilles Benoist, Chief Executive Officer

- ▶ Financial Review

- Antoine Lissowski, Finance Director

- ▶ Outlook

- Gilles Benoist, Chief Executive Officer



Notes



Uneven Insurance Markets

Local GAAP and currency - in billions

FRANCE

Life and Pensions market (€)



BRAZIL

Insurance market excl. Health (BRL)



ITALY

Life New Business (€)



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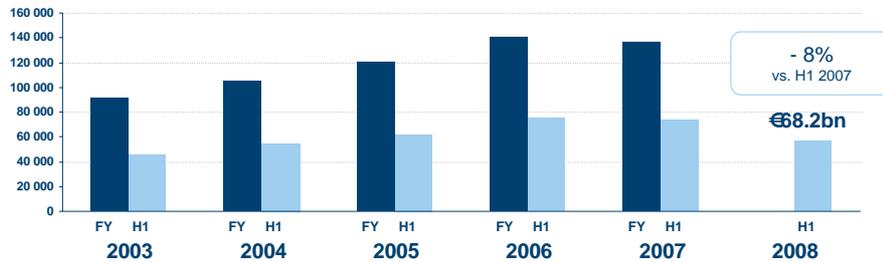
Notes

- ▶ Customary national statistics



French Life and Pensions Market

Revenue down...



...but:

- ▶ **Mathematical reserves up 3% to €1,132bn**
- ▶ **Net new money still positive at €23.4bn**

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Notes

- ▶ Decline confined to the bancassurance segment
 - Bancassurers: down 14%
 - Traditional insurers: up 2%
- ▶ Reasons for the decline in the French life market:
 - High basis of comparison (PEL home-savings accounts & Fourgous transfers)

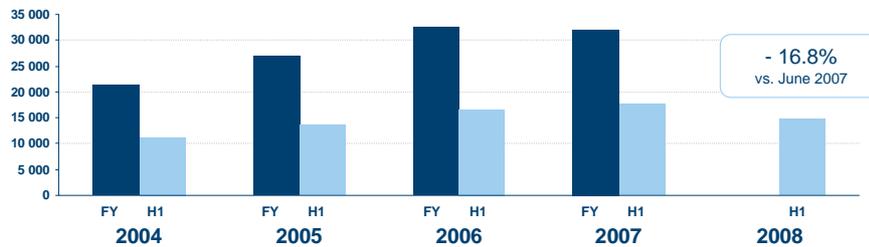
Fourgous transfers recognised in revenue - €bn	2006	2007	H1 2008
Total	3.3	5.0	0.7
of which CNP	2.3	2.4	0.4

- Competition from easy-access savings products (time deposits, Livret A passbook savings accounts, etc.)
 - Demand for unit-linked products dampened by falling stock markets (unit-linked market down 40%)
- ▶ Paid benefits up 9%
- ▶ Mathematical reserves at 30 June 2008: up 3%
 - Non-unit-linked: up 8%
 - Unit-linked: down 14%



CNP Assurances in France

Group revenue down ...



...but:

- ▶ Average mathematical reserves up 6.3%
- ▶ Net new money (France) still positive at €3.5bn

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Notes

- ▶ **CNP Group premium income down 19.2% in H1 2008**
- ▶ But average mathematical reserves up 6.3% (7.3% growth excluding unit-linked)



Premium Income:
Savings Down – All Other Businesses Up

€m

CNP Group

	H1 2008	Change (reported)	Change (like-for-like)
Savings	10,445.1	- 26.2%	- 26.7%
Pensions	1,176.4	+ 21.5%	+ 20.2%
Personal Risk	818.2	+ 4.6%	+ 4.4%
Loan Insurance	1,274.4	+ 9.7%	+ 9.6%
Health Insurance	170.1	+ 5.8%	+ 5.8%
Property & Casualty	179.3	+ 5.2%	+ 4.0%
Total	14,063.5	- 19.2%	- 19.7%

- ▶ *Pensions and “risk” businesses continued to grow*
- ▶ *But Savings business contracted (in Europe)*

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Notes

- ▶ Unit-linked revenue:
 - France: €1,319.2m (down 41.8%)
- ▶ Unit-linked as a % of total H1 2008 savings and pensions revenue by network:
 - Savings Banks: 17%
 - La Banque Postale: 10%
 - CNP Trésor: 9%
- ▶ New scope of consolidation: CNP Vida acquisition (Spain) April 2007



Decline Confined to France and Italy

€m

Premium Income by Country

	H1 2008	Change (IFRS)	Change (French GAAP)
France	12,319.3	- 17.7%	- 18.3%
Italy	761.9	- 55.8%	- 28.7%
Brazil	765.2	+ 39.0%	+ 33.4%
Spain*	95.2	+ 120.8%	+ 120.8%
Other	121.9	-	-
Total	14,063.5	- 19.2%	- 16.8%

▶ **Business improved in France in Q2**

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* Consolidated from 5 April 2007

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Notes

- ▶ France: premium income by network:
 - La Banque Postale: €4,900m (down 24.7%)
 - Savings Banks: €5,038m (down 17.3%)
 - CNP Trésor: €365m (down 19.8%)
- ▶ Italy (CNP Vita): premium income by business segment (French GAAP):
 - Savings: €1,221m (down 29.6%)
 - Pensions: €12m (down 10.0%)
 - Personal Risk: €3m (up 12.9%)
 - Loan Insurance: €38.1m (up 29.8%)
 - **Total: €1,275m (down 28.4%)**
- ▶ Spain: CNP Vida premium income H1 08 vs H1 07: down 0.7% (€76.5m)
- ▶ Other: Portugal (€104m), Argentina (€3m) and Cofidis



Sustained Growth in Brazil

BRLm

Brazil: Caixa Seguros

	H1 2008	Change (IFRS)	Change (French GAAP)
Savings	34.2	- 14.9%	+ 4.4%
Pensions	1,291.6	+ 58.5%	+ 58.5%
Personal Risk	263.0	+ 10.9%	+ 10.9%
Loan Insurance	158.1	+ 20.9%	+ 20.9%
Property & Casualty	289.2	+ 7.1%	+ 7.1%
Total	2,036.0	+ 36.4%	+ 30.9%

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Notes

- ▶ Limited currency effect. The real gained 1.9% against the euro over the last 12 months.
- ▶ IFRS revenue: €765m (up 39%)



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Notes



Reported Profit Stable Despite the Crisis

€m

CNP Group		H1 2008	Change (reported)	Change (restated¹)
Attributable to equity holders	EBIT	1,264	+ 80.5%	+ 6.9%
	- Finance costs & Associates	(38)	-	-
	- Income tax expense	(366)	-	-
	- Minority interests	(74)	-	-
	Recurring profit before capital gains	785	+ 100.1%	+ 8.0%
	+/- Net gains on equities and property	(29)	-	-
	Recurring profit	756	+ 86.1%	+ 9.1%
	+/- Fair value adjustments to trading securities	(182)	-	-
	Reported profit	574	+ 1.1%	+ 9.2%

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⁽¹⁾ Restated to exclude non-recurring adjustments to technical reserves linked to the financial crisis

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Notes

- ▶ Restatements (non-recurring adjustments to technical reserves):
 - 2008: reversals (€307m)
 - 2007: neutralization of the effect of high additions (-€194m)



Reported Profit Stable Despite the Crisis

Details - €m

CNP Group	H1 2008			H1 2007			Change (restated)
	Reported	Restatements	Restated	Reported	Restatements	Restated	
EBIT	1,264	307	956	700	(194)	895	+ 6.9%
- Finance costs & Associates	(38)	-	(38)	(29)	-	(29)	
- Income tax expense	(366)	(93)	(273)	(193)	58	(251)	
- Minority interests	(74)	-	(74)	(86)	-	(86)	
Recurring profit before capital gains	785	214	571	392	(136)	529	+ 8.0%
+/- Net gains on equities and property	(29)	(91)	62	14	(37)	51	
Recurring profit	756	123	633	406	(173)	580	+ 9.1%
+/- Fair value adjustments to trading securities	(182)	(182)		162	162	-	
Net profit	574	(59)	633	568	(11)	580	+ 9.2%

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Notes



Further Growth in Technical Reserves

IFRS, in €m

CNP Group

	H1 2008	Change (reported)	Change (restated ¹)
Premium income	14,063	- 19.2%	-
Average technical reserves (excl. deferred participation)	237,808	+ 6.3%	-
Net insurance revenue	1,642	+ 54.4%	+ 6.1%
- Administrative expenses	(378)	+ 4.2%	-
EBIT	1,264	+ 80.5%	+ 6.9%

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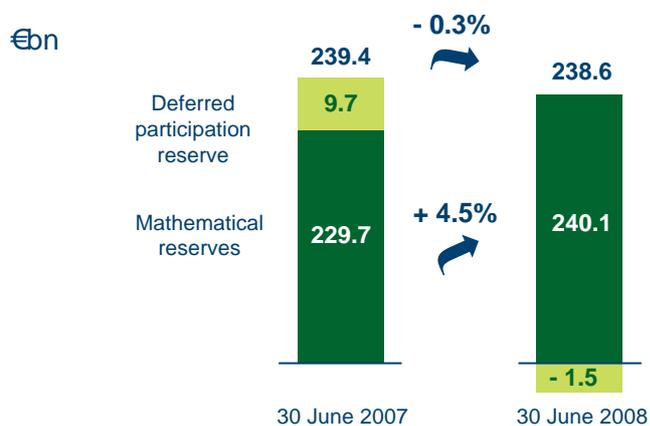
⁽¹⁾ Restated to exclude non-recurring releases from technical reserves

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Notes

- ▶ Growth in insurance and financial liabilities:



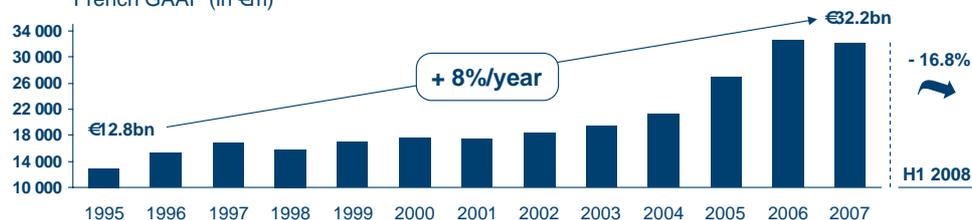
- ▶ Mathematical reserves up 4.5%:
 - Net new money: + 2.8%
 - Revaluation and unit-linked adjustments: + 1.7%
- ▶ Swing to deferred participation asset due to impact of higher interest rates and lower equity prices on shadow accounting adjustments
- ▶ Deferred participation asset considered recoverable based on Liability Adequacy Test (LAT) results



Technical Reserves Have Increased Steadily Despite Cyclical Fluctuations in Revenue

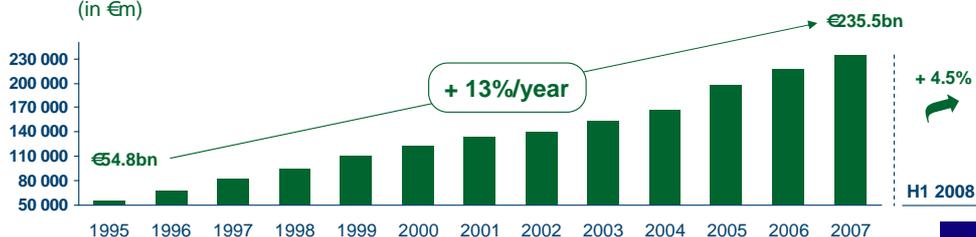
Growth in new money (CNP)

French GAAP (in €m)



Growth in technical reserves (CNP)

(in €m)



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Notes

- Insurance and financial liabilities recurrence analysis:

	30/06/2008		31/12/2007	31/12/2006
Opening insurance and financial liabilities (excl. def. part. reserve)	235,518	100.0%	217,544	197,849
- Premiums	13,190		30,173	30,623
- Benefits	(9,647)	1.5%	(20,326)	(18,376)
- Change in linked liabilities, revaluation attributed to p'holders	921		7,903	8,360
- Other movements (portfolio transfers, changes in assumptions, etc.)	114	0.4%	224	- 912
Closing insurance and financial liabilities (excl. def. part. reserve)	240 097	101.9%	235 518	217 544

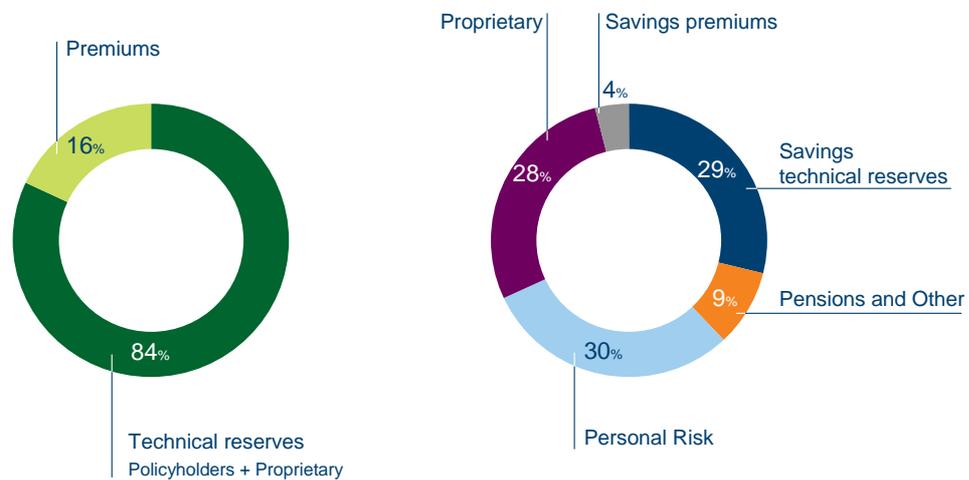
- Insurance and financial liabilities by business segment:

	30/06/2008	31/12/2007
Savings	85.7%	86.0%
Pensions	11.3%	11.0%
Personal risk	3.0%	3.0%



84% of Net Insurance Revenue Derived from Technical Reserves

Sources of Net Insurance Revenue: H1 2008 after non-recurring adjustments to technical reserves



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Notes

- Net insurance revenue before non-recurring adjustments to technical reserves: €1,335m

€m	<i>Reported</i>			<i>Restated</i>		
	H1 2008	H1 2007	Variation	H1 2008	H1 2007	Variation
Net insurance Revenue - Policyholders	1,269	1,027	24%	965	887	9%
Net insurance Revenue - Proprietary	373	37	908%	369	370	-
Total net insurance revenue	1,642	1,063	54%	1,335	1,258	6%
Administrative Expenses	- 378	- 363	4%	- 378	- 363	4%
EBIT	1,264	700	81%	956	895	7%



Administrative Expenses Up 4.2%

€m

	H1 2008	Change vs. H1 2007
France	287	+ 3.2%
International	91	+ 7.2%
Total	378	+ 4.2%

- ▶ **International subsidiaries:** *up 0.7% excluding tax, like-for-like*
- ▶ **Total:** *up 2.6% like-for-like, excluding tax (international subsidiaries)*

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Notes

- ▶ **Ratio**
Administrative expenses/Insurance and financial liabilities
(excluding deferred participation reserve)

	H1 2008	H1 2007
France	0.13%	0.13%
Total	0.16%	0.16%

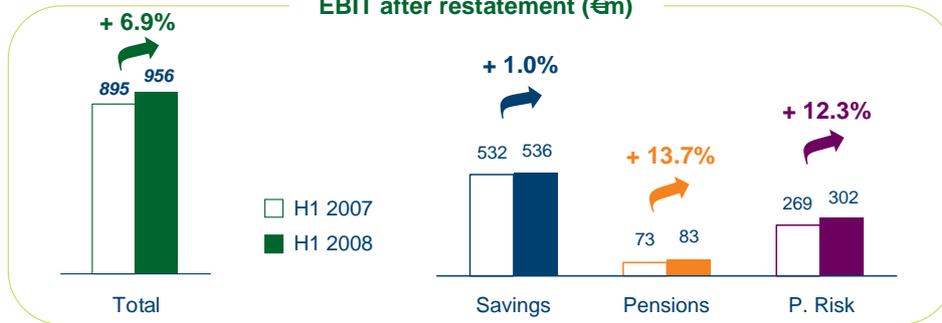
- ▶ **Administrative expenses: international subsidiaries**

(€m)	H1 2008	H1 2007	% change
CNP Vita (Italy)	19	17	+ 12.4%
Caixa Seguros (Brazil)	51	48	+ 7.1%
Other	21	20	+ 2.9%
Total	91	85	+ 7.2%

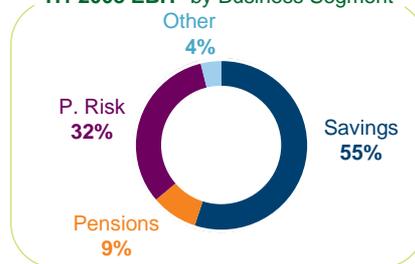


EBIT by Business Segment

EBIT after restatement (€m)



H1 2008 EBIT by Business Segment



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Notes

▶ Group combined ratio

- Exceptionally low non-life loss ratio in 2006:

(€m)	2004	2005	2006	2007	H1 2008
Earned premiums	1,557	1,747	1,983	1,996	1,090
Combined ratio	98%	94%	85%	87%	66%*

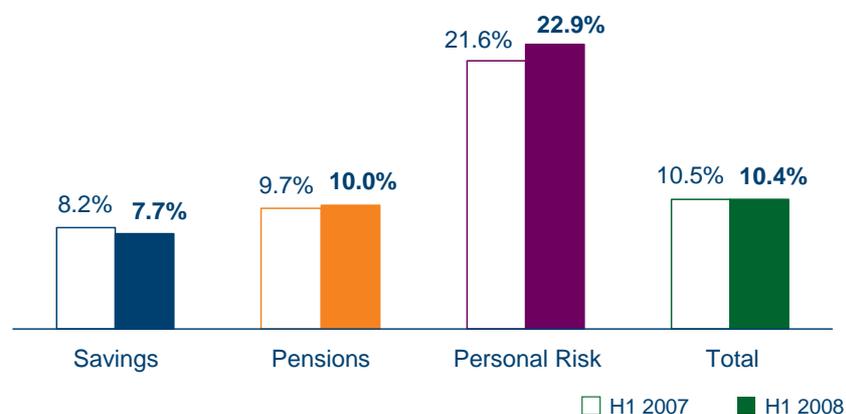
* In H1 2008, the combined ratio was 87% excluding non-recurring reversals of technical reserves

- ▶ Policyholders' surplus reserve at 30 June 2008 (estimated):
1.4% of technical reserves (excluding unit-linked)



Profitability by Business Segment

EBIT (after restatement)/Solvency Capital Ratio



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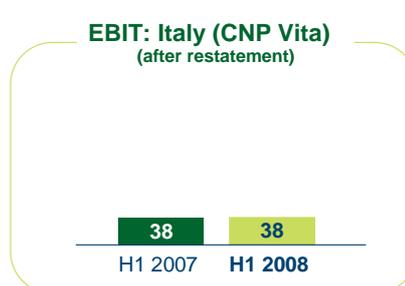
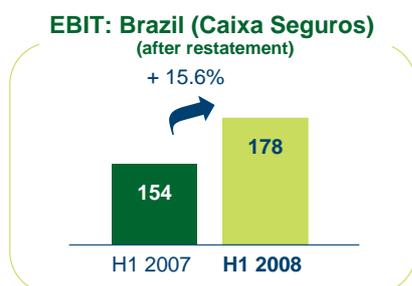
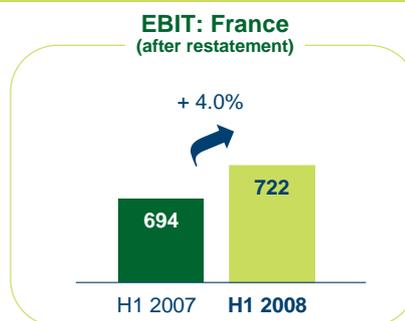
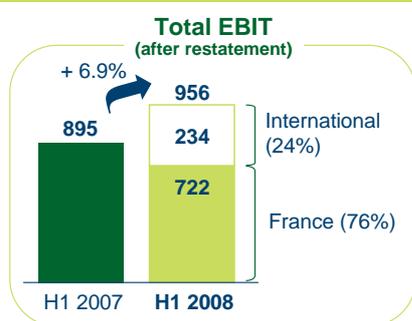
Notes

€m	Savings	Pensions	Personal Risk	Other	Total
H1 2008					
EBIT (after restatement)	535.7	83.4	302.3	35.0	956.4
Solvency capital requirement	7,001.5	832.9	1,321.0	-	9,155.4
EBIT/Solvency capital	7.7%	10.0%	22.9%	-	10.4%
H1 2007					
EBIT (after restatement)	531.9	73.4	268.8	20.4	894.5
Solvency capital requirement	6,488.5	758.1	1,246.6	-	8,493.2
EBIT/Solvency capital	8.2%	9.7%	21.6%	-	10.5%



24% of EBIT Generated Outside France

€m



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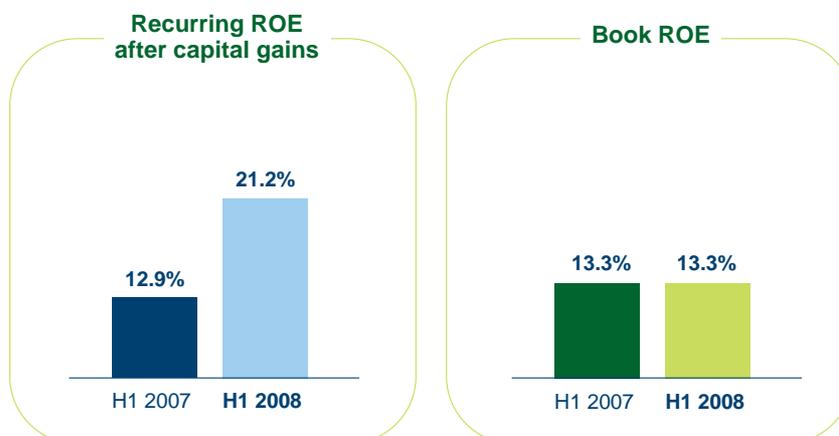


Notes

- ▶ Restatement of non-recurring adjustments to technical reserves:
 - H1 2008: restatement of €307m in reversals relating exclusively to France
 - H1 2007: neutralisation of high additions -€194m:
 - France: -€214m
 - Brazil: -€2m
 - Italy: €16m
 - Other: €5m
- ▶ CNP Vita's EBIT affected by decline in Savings business:
 - 30% fall in new money in a challenging market
 - Change in product mix (margin spread more evenly over time and lower first-year loading)
 - Falling prices on the financial markets



Return on Equity



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Notes

	H1 2007	H1 2008
Recurring profit	406	756
Average equity excl. AFS and deeply subordinated debt	6,318	7,146
Annualised recurring ROE after capital gains	12.9%	21.2%
	H1 2007	H1 2008
Attributable profit	568	574
Average equity excl. deeply subordinated debt	8,554	8,656
Annualised book ROE	13.3%	13.3%

Restated ROE:

- Recurring ROE declined from 18.4% (H1 2007) to 17.7% (H1 2008)
- Book ROE increased from 13.6% to 14.6%



Non-Recurring Adjustments to Technical Reserves Triggered by Financial Crisis

- ▶ Total released from technical reserves in H1 2008: €307m
 - €222m reversal of surplus mathematical reserves for disability risks
 - Following increase in the discount rate from 1.25% to 2.75%
 - Additions to reserves lower than in H1 2007



Notes

- ▶ Reversal of surplus mathematical reserves for disability risks
 - Updated calculation of potential disability risk liabilities under group pension and loan insurance contracts.
 - Discount rate increased from 1.25% to 2.75% to reflect rising market interest rates.
- ▶ Additions to reserves €194 million lower than in H1 2007.



Impact of Fair Value Adjustments on Profit

€m

▶ Impact on recurring profit:

	Gross Impairment	Net Impairment	Realised gains Equities	Realised gains Property	Total Impact Equities & Property
AFS	(811)	(91)	61	1	(29)

▶ Impact on attributable net profit:

	Fair value adjustments before tax	Shadow accounting adjustments before tax	Tax effect	Net	Realised gains on trading securities	Total Impact
Trading	(2,376)	1,930	164	(282)	100	(182)

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Notes



Consequences of Falling Stock Markets

- ▶ Negative impact of impairments on Equities portfolios:
€91m (net of shadow accounting adjustments)

- ▶ Negative impact of impairments on Equities classified as Trading:
€126m (net of shadow accounting adjustments) out of the €182 million reported in the income statement

- ▶ Unrealised gains on equities and property:
 - French GAAP: €5.7bn
 - IFRS: €8.9bn

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Notes

- ▶ Unrealised gains on equities and property at 31 December 2007:
 - French GAAP: €12.6bn
 - IFRS: €15.0bn
- ▶ Total unrealised gains (losses):

€m	IFRS		French GAAP	
	30/06/08	31/12/07	30/06/08	31/12/07
Bonds	(5,839.3)	(778.6)	(5,796)	(844)
Equities	4,902.9	11,236.8	2,655	9,575
Property	3,942.4	3,746.9	3,094	2,999
Other	568.3	251.4	221	120
TOTAL	3,574.3	14,456.5	174	11,850

- ▶ Unrealised gains under IFRS > unrealised gains under French GAAP because:
 - IFRS impairment rules are stricter, meaning that the IFRS net carrying amount is lower and unrealised gains are therefore higher than under French GAAP
 - IFRS consolidation scope is wider
- ▶ At 30 June 2008, CNP Assurances would be required to book a liquidity risk reserve (“provision pour risque d’exigibilité”) if the CAC 40 fell to 3786 points.



Limited Impact of the ABS Crisis

- ▶ Fair value adjustments (H1 2008):
 - Before shadow accounting adjustments: -€427m
 - After shadow accounting adjustments and after tax: -€34m
 - -€29.5m recognised in profit
 - -€4.5m recognised in equity

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Notes

2007:

- ▶ Fair value adjustments before shadow accounting adjustments: negative €320m
- ▶ After shadow accounting adjustments:
 - -€47m before tax:
 - -€6m recognised in profit
 - -€41m recognised in equity

H1 2008:

- ▶ **ABS portfolio stable at €5.4bn**
 - No direct exposure to the US mortgage market (subprime, ALT-A and prime)
 - Indirect exposure: subprime roughly €10m and ALT-A roughly €10m
 - CDOs: €2.5bn



Sensitivity to Market Risks (IFRS)

Estimate at 30 June 2008

€m	100bps increase in interest rates	100bps fall in interest rates	10% increase in equity prices	10% fall in equity prices	10% gain in the euro against the dollar	10% gain in the euro against sterling
Impact on profit	- 18.0	26.8	65.2	- 120.3	- 29.9	- 6.9
Impact on equity	- 312.3	312.5	399.0	- 343.9	- 8.4	- 2.9

Scope: France, Italy, Brazil.
All amounts are stated excluding minority interests

- ▶ **Estimated sensitivity to interest rate risks takes into account the effect of hedging instruments**

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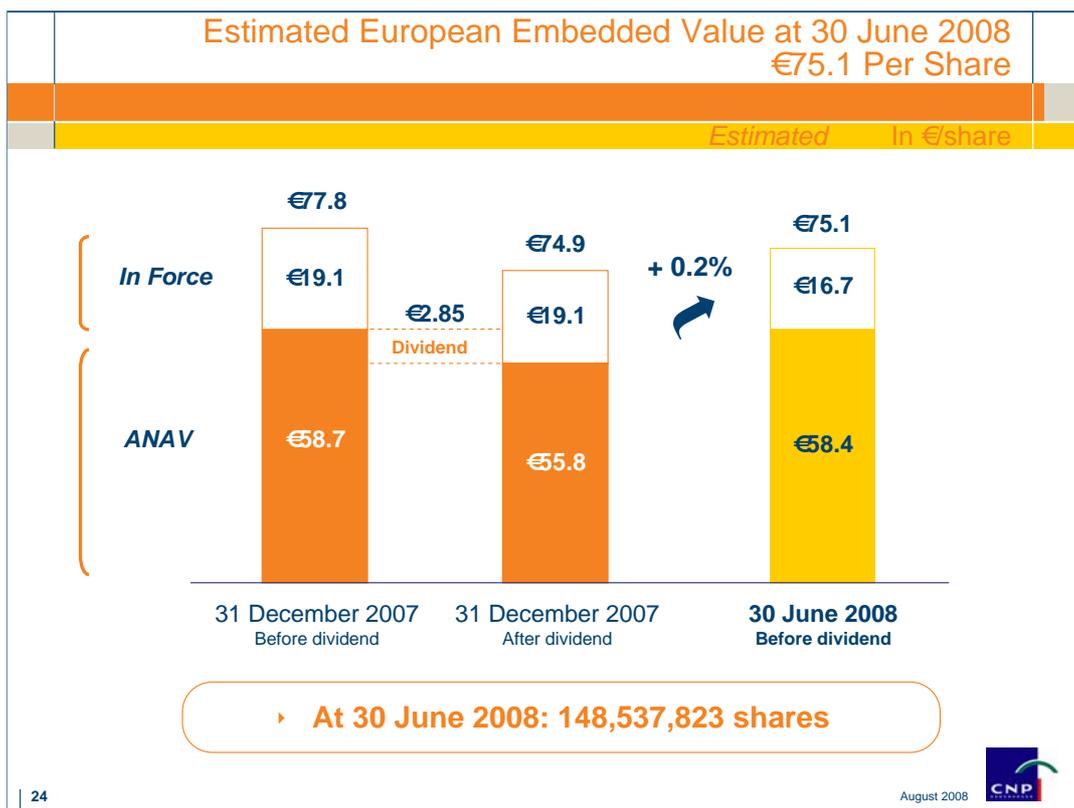
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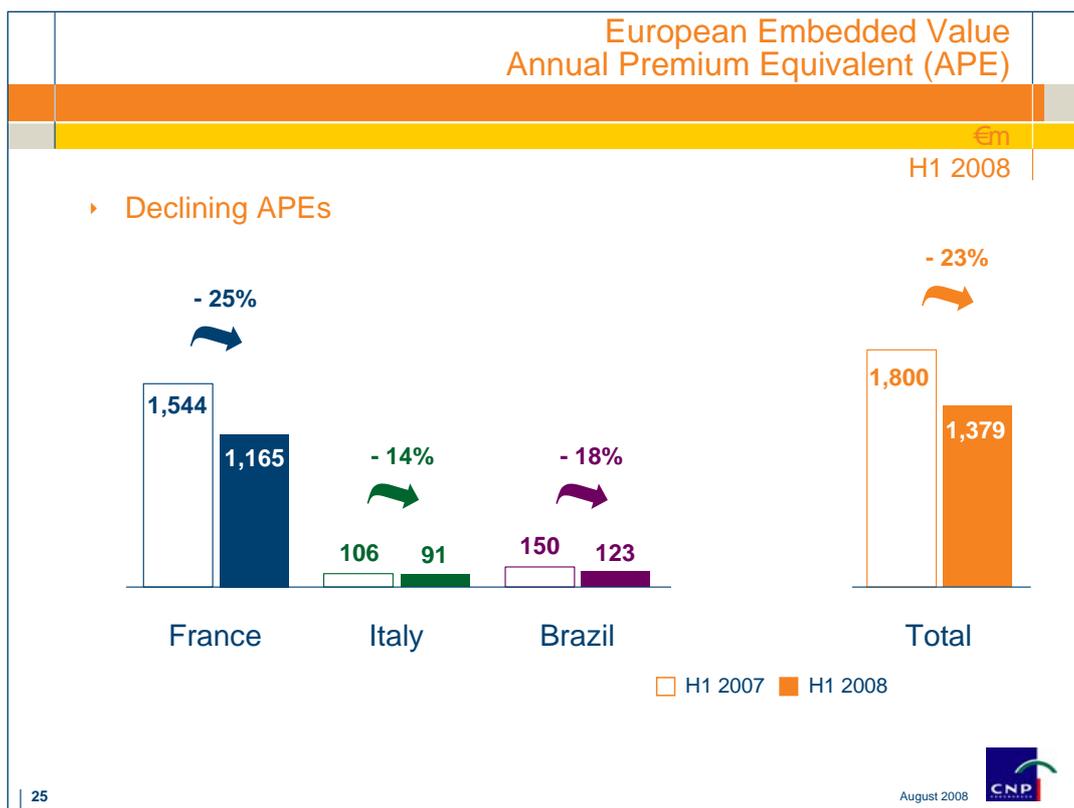
- ▶ No material change in sensitivities vs. end-2007
- ▶ Slight increase in sensitivity to a fall in equity prices to €120m from €111m at end-2007:
 - Since 2007, strategy of selling dedicated mutual funds in order to gradually reduce sensitivity to falling stock markets (from €90m to €57m) ...
 - ... but impairments have had the effect of increasing sensitivity (from €14m to €55m)
 - International subsidiaries: sensitivity unchanged at €8m
- ▶ Estimated sensitivity to a 10% fall in equity prices at end-July 2008: €100m, reflecting ongoing sales of dedicated mutual funds and hedges set up in July
- ▶ Equities hedging: H2 2008 hedging programme covering equities classified as held for trading:
 - Underlying: Eurostoxx 50
 - Escalating notional amount based on strike step-downs from -10%
 - Total value of hedged portfolio: €800m.





Notes

- ▶ EEV stable vs. end-2007 post dividend EEV after dividends (up 0.22%)
- ▶ EEV at 30 June 2008: €11,154m
- ▶ ANAV at 30 June 2008: €8,680m (up 5%)
- ▶ In force: €2,474m (down 13%). Two negative effects:
 - Economic conditions: €350m of which:
 - Lower equity prices, increased stock market volatility, higher interest rates: €272m
 - Lower unit-linked mathematical reserves: €78m
 - Non-recurring reversals of technical reserves (€257m or €140m after tax and discounting) recognised through profit and reflected in ANAV.
- ▶ In force Italy: decrease from €93m to €86m due to:
 - Withdrawal of tax credits (€16m)
 - Reduction in the tax rate from 38.3% to 34.2% (€6 million)
- ▶ In force Brazil: increase from €211m to €252m:
 - Sustained business growth



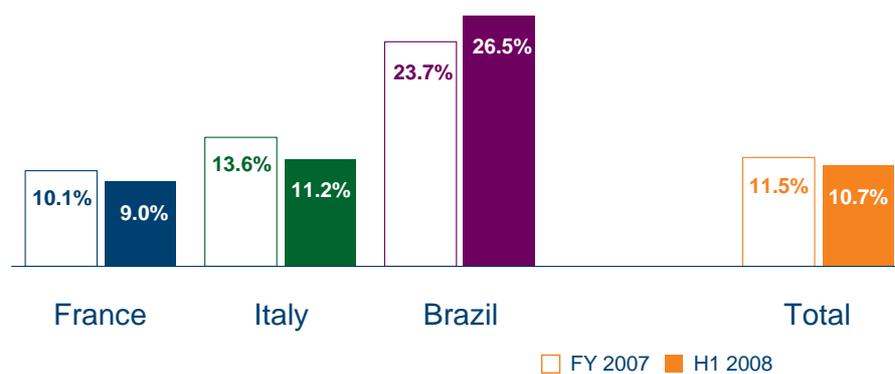
Notes

APE based on premiums attributable to equity holders, net of minority interests

- ▶ $APE = 10\% \times (\text{single premiums NB}) + \text{regular premiums NB annualized}$
- ▶ $APE \text{ France} = (10,490 \times 98.77\%) / 10 + 10,490 \times 1.23\% = \text{€}1,165\text{m}$
- ▶ $APE \text{ Brazil} = (310 \times 67.16\%) / 10 + 310 \times 32.84\% = \text{€}123\text{m}$
- ▶ $APE \text{ Italy} = (711 \times 96.81\%) / 10 + 711 \times 3.19\% = \text{€}91.5\text{m}$
- ▶ **France:** APE down 25% vs. 17.7% fall in reported premiums, due to loan insurance business (reported premiums up 9% but new business down 11%)
- ▶ **Italy:** regular premiums helped to limit the decline in APE to 14% vs. 28% drop in reported premiums
- ▶ **Brazil:** APE down 18%, reflecting 30% drop in *Consortio* new business which is included in APE calculation but not in reported premiums.

Value of New Business and Margin by Country

- ▶ Estimated value of New Business: €147m or €1.0/share
- ▶ Estimated change in New Business margin (NB/APE) in H1 2008



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Notes

- ▶ H1 2008 (estimate)

	France	Italy	Brazil	Total
NB	105	10	32	147
APE	1,165	91	123	1,379
Margin	9.0%	11.2%	26.5%	10.7%

- ▶ 2007

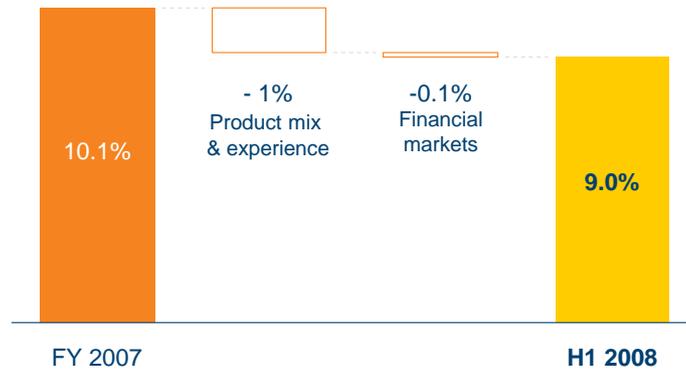
	France	Italy	Brazil	Total
NB	268	25	62	355
APE	2,655	181	262	3,098
Margin	10.1%	13.6%	23.7%	11.5%



New Business Margin: France

France: NB/APE

► Estimate



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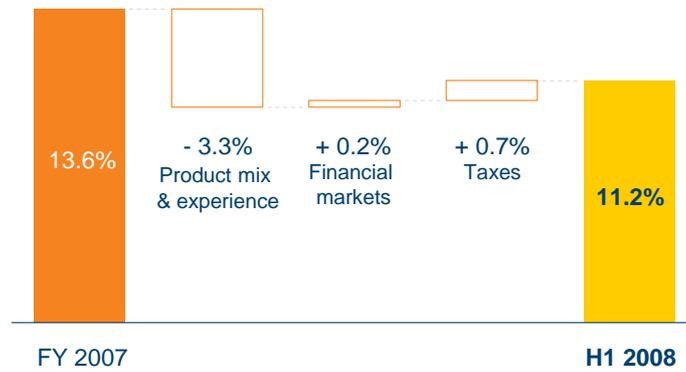
- Changes in product mix had a 1% negative impact, due mainly to the reduced weighting of unit-linked business which declined to 10% of the total in H1 2008 from 14% in fiscal 2007.



New Business Margin: Italy

Italy: NB/APE

► Estimate



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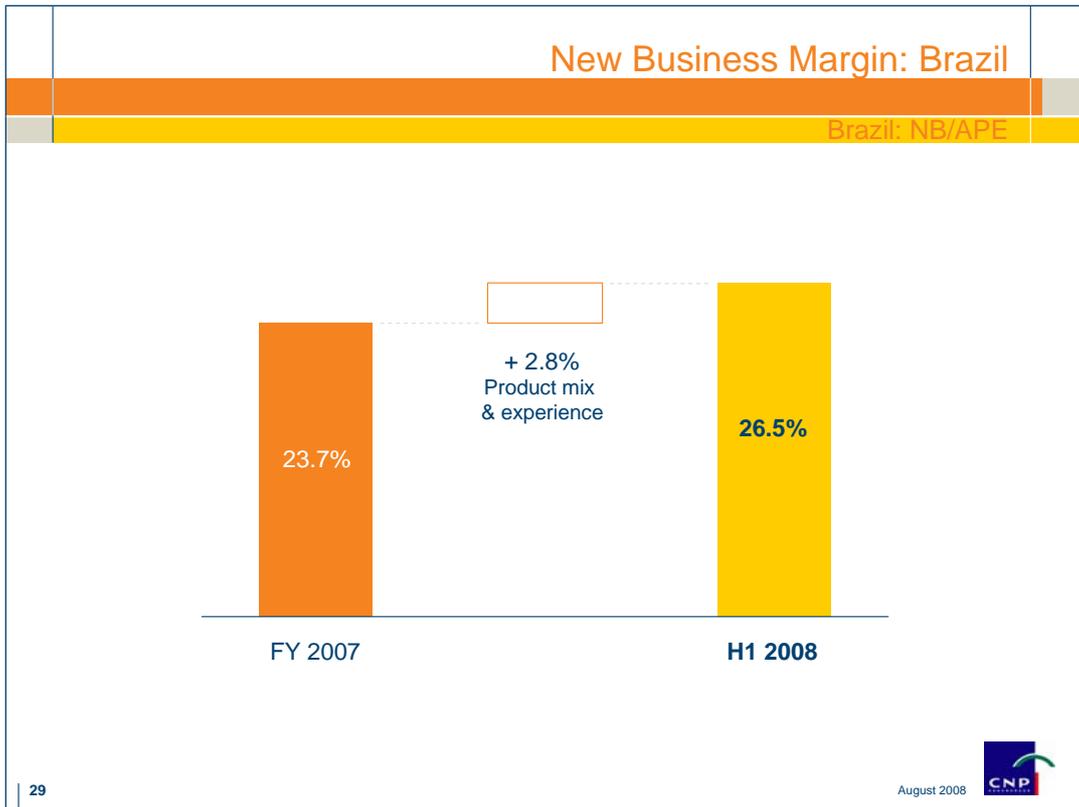
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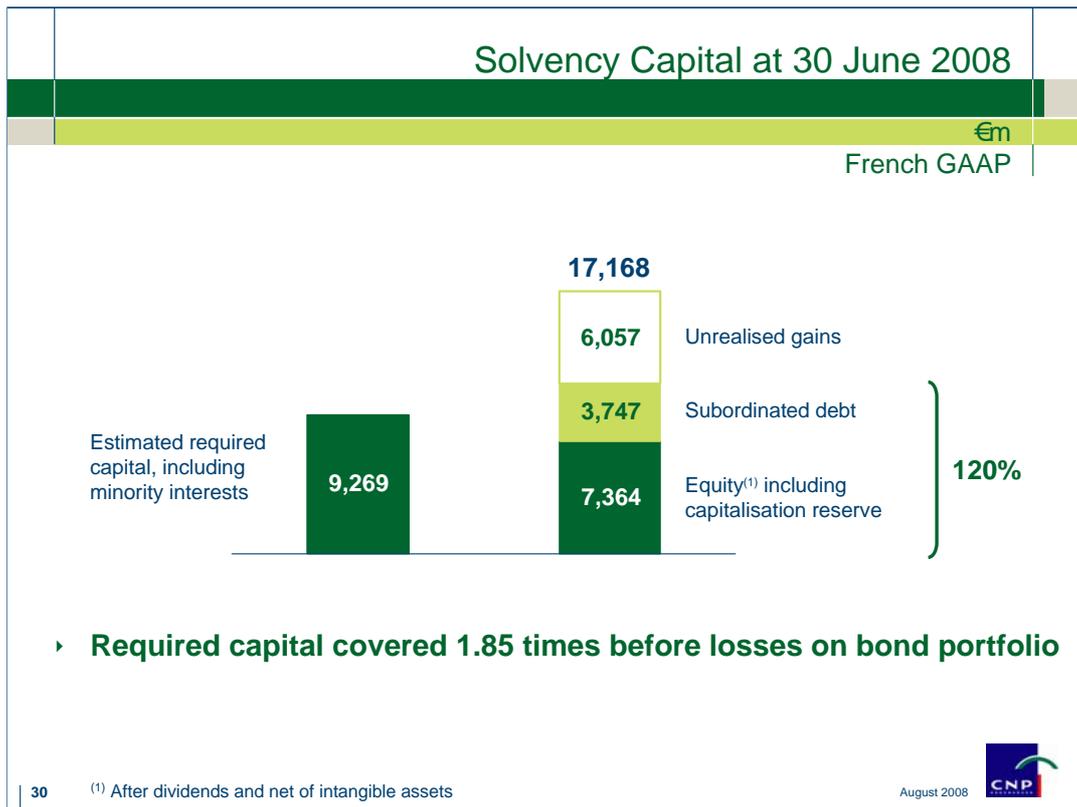
- Savings margin rate stable with the launch of the UniCredit range
- Lower margin rate on loan insurance products
 - Modelling improved by including in the APE the additional non-life cover offered with the former Capitalia home loan insurance products (sold in H1 before the market launch of the new UniCredit range)
 - Launch of consumer loan insurance, a class of products that has a lower loading than home loan insurance
- FY 2007 and H1 2008 margin rates reflect part of the expected productivity gains





Notes

- Increased weighting of pension products, which generate higher margins than *Consortio* products



Notes

- **Note:**
 - S&P limits subordinated debt to 25% of Total Adjusted Capital (TAC)
 - TAC corresponds to equity and hybrid securities, certain reserves (policyholders' surplus reserve, deferred participation reserve), 50% of in-force business less goodwill
 - At 30 June 2008, TAC represented an estimated €21.5bn (vs. €26.8bn at 31 December 2007). The decline was attributable to falling stock market prices which impacted the deferred participation reserve
- **Subordinated debt maturing in 2008 and 2009:**
 - In 2008: €45m (CNP Vita) amortized over 5 years
 - In 2009: €403m (CNP Assurances) amortized over 5 years
- **Unrealised gains included in the calculation at 30 June 2008 (French GAAP): €6,057m of which:**
 - Unrealised gains on equities: €2,655m
 - Unrealised gains on property: €3,094m
- **Additional unrealised losses on bonds not taken into account (art. R332-19): €5,884m**

- ▶ New Quantitative Impact Study (QIS 4) carried out between April and July 2008
- ▶ Main changes
 - Treatment of deferred taxes
 - Alternative dampener approach to equity risk
- ▶ Main results
 - Reduced capital requirement for non-unit-linked products if guaranteed yields are low and effective ALM processes are in place
 - Significant capital requirement for equities
 - Solvency II still penalises investment in equities in the pensions portfolio. 10% reduction with the alternative approach
- ▶ Consequences for CNP Assurances
 - Diversification between products with an insurance risk has a favourable impact if rates go up (savings) or down (pensions)
 - Healthy solvency margin thanks to efficient ALM for non-unit-linked products

Notes

- ▶ Main changes introduced by QIS 4:
 - Treatment of deferred taxes (approach not yet finalised)
 - Dampener approach: alternative approach that reduces the impact of equity risk based on the liabilities' duration and market levels.

- Business Review and Financial Highlights
 - Gilles Benoist, Chief Executive Officer
- Financial Review
 - Antoine Lissowski, Finance Director
- **Outlook**
 - Gilles Benoist, Chief Executive Officer



Notes



Outlook France – Savings & Pensions Market

- ▶ 5% to 7% decline in French savings and pensions market forecast for 2008 (source: FFSA*)
 - Estimated growth in net new money: close to €40bn
 - Estimated growth in mathematical reserves: 5%
- ▶ Decline will essentially affect the bancassurance segment, due to competition from easy-access savings products (including the Livret A passbook savings accounts)
- ▶ Demographic factors will continue to drive underlying growth in the personal insurance market

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* July 2008 forecasts

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Notes

- ▶ FFSA assumptions for 2008 (July): -5% to -7%
- ▶ Major negative effects:
 - Competition from easy access products: -4.5%
 - Fall in CAC 40: -3%
- ▶ Expected update: end-September 2008



Outlook France: CNP Assurances

- ▶ **Livret A market opened up to the high street banks**
 - Effective 1 January 2009, La Banque Postale and the Savings Banks will lose their monopoly over Livret A passbook savings accounts (and the same will apply to Crédit Mutuel for the Livret Bleu)
 - Livret A interest rate raised twice since the start of the year
 - From 3% to 3.5% (1 February) then 4% (1 August)
 - Large volume of new money
- ▶ **The Livret A supports growth in the life insurance business**
 - By helping to retain Savings Bank and Banque Postale customers
 - By creating a source of transfers to long-term savings products (savings currently invested in Livret A accounts: €126bn)
- ▶ **Special rate offers**
 - The networks are offering promotional yields of 4.5% to 5% to savers who invest a certain percentage of their savings in unit-linked contracts
- ▶ **Marketing initiatives are being launched to attract high net worth customers**

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Notes

- ▶ Joint discussions with La Banque Postale and the Savings Banks to develop product offers designed to capture Livret A and other short-term savings.
- ▶ High net worth customers:
 - Product offer
 - Improved customer service



Outlook France: Savings Banks



- ▶ 2008
 - Ongoing competition from easy-access savings products, bank products and Livret A
- ▶ Revamped product line-up
 - Phased roll-out of new long-term care product, *Assistance Vie*
 - Ramp-up of savings offering for seniors, comprising *Yoga* (non-unit-linked) and *Aikido* (combined non-unit-linked/unit-linked) contracts
 - Launch of *Océor Evolution*, a *Nuances 3D* clone, by the Financière Océor network serving the French overseas departments and territories
 - Group pensions offering for very small businesses, with “Article 83” and retirement bonus plans
 - Product strategy under development to attract Livret A transfers
- ▶ Continued strong momentum in loan insurance

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Notes



Outlook France: La Banque Postale



- ▶ **Growing the savings business**
 - High-end non-unit-linked/unit-linked product
 - Product strategy under development to attract Livret A transfers
- ▶ **Personal risk business (Banque Postale Prévoyance) expanding rapidly**
 - 1.5 million contracts in force at end-2007
 - Growth focused on the network and financial centres
 - Regular product range enhancements
- ▶ **Expanding loan insurance business**
 - CNP.net to be deployed in 2009

Objective

Build loyalty among customers who use Banque Postale as their second bank (potentially 5 million customers)

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Notes

- ▶ High-end life insurance/pension product to be launched at the end of the year targeting **high income** customers:
 - Combined non-unit-linked/unit-linked product with the option of investing in funds not managed by La Banque Postale
 - Online facility for transfers between funds
- ▶ Creation of a dedicated La Banque Postale sales force to serve these customers:
 - 2,000 account managers (for personal risk and standard products)
 - 7,000 financial advisors (for customers with up to €25,000 in assets)
 - ▶ **1,200 customer advisors**
 - 800 asset advisors
 - ▶ **150 asset management advisors**
- ▶ Ramp-up of the financial centres (management platforms) which account for a growing proportion of the business (25%)
- ▶ CNP.net: on-line loan insurance management tool



Outlook France: Other Networks

▶ **CNP Trésor**



- Development of new higher-margin products
 - *CNP Horizon, CNP Trésor Projet, etc.*
- New long-term care product to be launched in autumn 2009
- New CRM tools and rollout, from Q4 2008, of *Proxiconseils*, a non-unit-linked/unit-linked asset allocation tool
- Hiring: target of 360 insurance advisors

▶ **Mutual insurers**

- Joint projects with leading mutual insurance partners to develop long-term care offerings
- Cooperation widened to include corporate employee benefits plans

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Notes

- ▶ CNP Trésor: 30% of premium income generated by products launched in 2007
- ▶ Mutual insurance partners: long-term care project underway with MGEN



Long-Term Care: A Key Challenge

- Medium-term strategic considerations
 - Long-term care: an important issue
 - Fifth pillar of the social security system or fifth largest insurance risk
 - Government moves to shift part of the burden of long-term care allowances to the insurance industry, supported by personal income tax incentives



Notes



- ▶ **Fast-growing group pensions market**
 - The remaining pensions institutions (“IRS”) will be wound up in the second half of this year
 - CNP aims to capture a significant share of this business

- ▶ **CNP to participate in market concentration between co-managed institutions and mutuals**



Notes

- ▶ **Note: Under France’s 2003 Pensions Reform Act (“Fillon Act”), before the end of this year pension institutions (IRSs) must:**
 - Obtain a licence to operate as a pension plan manager (“IGRS”) and outsource the management of their liabilities to an insurance company, or
 - Merge with an existing provident institution.

- ▶ **Potential IRS outsourcing market: €3bn**

- ▶ **Wave of mergers and acquisitions in the mutual insurance and provident institution sectors:**
 - To help meet the increasingly high capital requirements
 - For CNP: access to new customers
 - Mergers and acquisitions currently underway:
 - La Mondiale – AG2R
 - Reunica – Groupama
 - Mornay – Generali
 - Mederic – Malakoff
 - Ionis – APRI





- ▶ Ongoing drive to upgrade the offer in a challenging market
 - The Italian life insurance market's performance closely tracks the stock market (unit-linked contracts account for around 60% of the market)
 - The new geographic organisation of the Unicredit branches will be operational as of 1 November
 - Range enhancements for the Banca di Roma and Banco di Sicilia networks:
 - New product, *Unigarantito*, to be launched in September
 - Development of long-term variable annuity products
 - Development of a range specially designed for the financial advisors (*promotori*) market
- ▶ Cost-cutting plan
 - 30% reduction in administrative expenses by 2012
 - Cost and earnings synergies between the subsidiary and the branch



Notes

- ▶ Exclusive distribution agreements with Banco di Roma and Banca di Sicilia (new scope) for insurance products and loan insurance



▶ Ongoing growth in buoyant market segments:

- Pensions: Caixa Seguros ranked 4th in this segment which accounts for 40% of the insurance market
 - Growing middle class in Brazil
 - The State plays a limited role in pensions provision...
 - ... leaving private insurers to occupy the front line
- Personal Risk: Caixa Seguros aims to tap the segment's strong growth potential and achieve a penetration rate consistent with its overall market share, by:
 - Increasing the number of dedicated personal risk insurance advisors
 - Developing a regular premium offering
- Loan insurance: Caixa Seguros is ranked no. 1 in this market which is growing by more than 20% a year
 - The Lula Plan to kick-start the economy includes measures to encourage borrowing
 - Brazil has an expanding consumer credit market

Notes

Acquisition in Greece and Cyprus

22 July 2008: acquisition of Marfin Popular Bank (MPB) announced

- ▶ **CNP/MPB: a strategic partnership in Greece and Cyprus**
 - In line with CNP's 5-year business plan
 - CNP to acquire a 50% stake in MPB's insurance business
 - 2/3 life, 1/3 non-life
 - 10-year exclusive distribution agreement with rollover option
- ▶ **Presence in fast-growing markets**
 - Future opportunities for CNP to expand into Eastern Europe



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Notes

- ▶ Acquisition price: €145m plus €20m earn-out
- ▶ NBV (2007): €7m with a 2012 target of around €15m
- ▶ For 100% (CNP stake: 50%)
 - Life side:
 - EV: €130m (of which equity €70m)
 - Goodwill: roughly €80m



▶ Product innovation

- Variable annuity offerings for markets in Southern Europe (Italy and Spain, in particular)
- Structured products
- High-end products for Europe (for private banking customers)



Notes

2008 Recurring Net Profit Guidance

▶ Guidance is unchanged:

- *“Unless the financial crisis worsens considerably, CNP expects to report double-digit growth in attributable recurring profit for 2008, despite the unfavourable trading conditions in France.”*



Notes



A Resilient Stock Market Performance



- ▶ CNP Assurances share price performance over one year:
- 8.2% vs - 20.6% for the CAC 40 and - 30.3% for the DJ Insurance
- ▶ Performance since 1999: CNP Assurances: + 206%,
CAC 40: + 9%, DJ Insurance: - 44%

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Notes

