

\_\_Annual results **2010** 



#### **Disclaimer**

"Some of the statements contained in this document may be forward-looking statements referring to projections, future events, trends or objectives which, by their very nature, involve inherent risks and uncertainties. Actual results could differ materially from those currently anticipated in such statements by reason of factors such as changes in general economic conditions and conditions in the financial markets, legal or regulatory decisions or changes, changes in the frequency and amount of insured claims, particularly as a result of changes in mortality and morbidity rates, changes in surrender rates, interest rates, foreign exchange rates, the competitive environment, the policies of foreign central banks or governments, legal proceedings, the effects of acquisitions and the integration of newly- acquired businesses, and general factors affecting competition. Further information regarding factors which may cause results to differ materially from those projected in forward looking statements is included in CNP Assurances' filings with the Autorité des Marchés Financiers. CNP Assurances does not undertake to update any forward-looking statements presented herein to take into account any new information, future event or other factors."

"The English language version of this document is a free translation from the original, which was prepared in French. All possible care has been taken to ensure that the translation is an accurate representation of the original. However, in all matters of interpretation of information, views or opinions expressed therein, the original language version of the document in French takes precedence over the translation."



# Business Review and Financial Highlights

Gilles BENOIST,
Chief Executive Officer



#### **Market environment**

# Decline in interest rates

- Impact on Savings business, lessened by:
  - ▶ The fact that few CNP Assurances contracts offer guaranteed yields (less than 1%)
  - An ability to adjust policyholders dividends: 4% (2007), 3.5% (2008), 3.4% (2009), 3.2% (2010)
  - ▶ A gradual rise in interest rates since Q4 2010
- Automatic increase in technical reserves in CNP's other businesses

# Increase in the retirement age in France

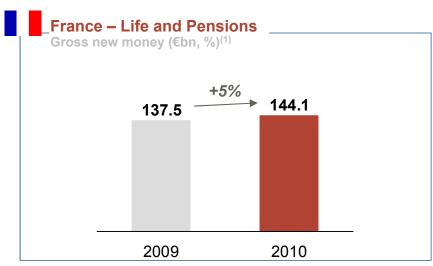
- Retirement age in France raised to 62 from 60
- Main consequences for CNP Assurances:
  - Positive impact on pension obligations, with longer contribution period and shorter benefit payment period
  - ▶ Potentially higher loss ratios on Personal Risk contracts

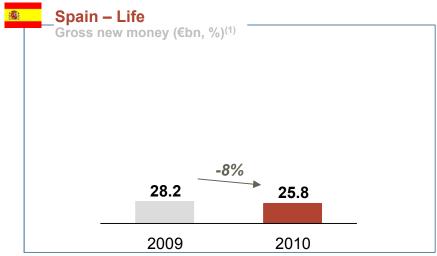
# Change in tax treatment of capitalization reserve

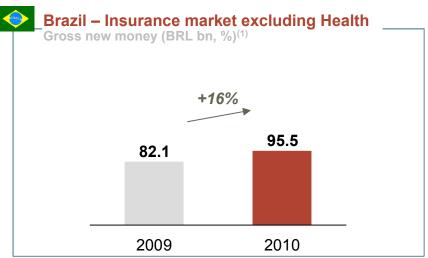
- Up to now: capitalization reserve provisioned on a base of a differed tax of 34,4% by CNP Assurances
- Introduction of 10% exit tax on the capitalization reserve replacing the 34,4% tax
- Change with a 24% (around €400m, net of tax) positive impact on the Group

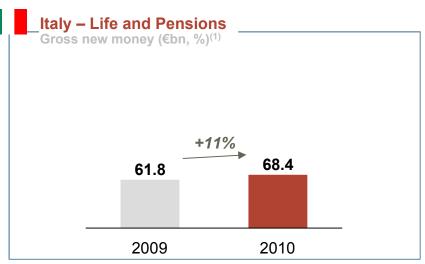


### Insurance markets up in most CNP Assurances host countries







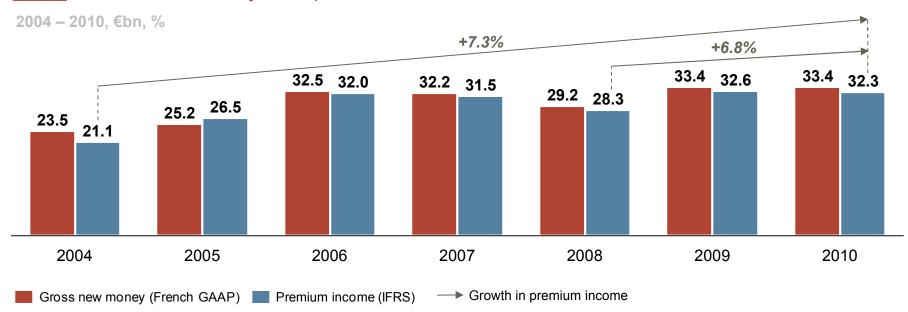


 Local GAAP and currencies, at 31st December for France and Spain, and at 30th November for Brazil and Italy Sources: FFSA for France, ICEA/UNESPA for Spain, SUSEP for Brazil, IAMA for Italy

February 2011 > 5 / Business Review & Financial Highlights

### A 2010 performance that locked in the previous year's gains

#### Gross new money and premium income



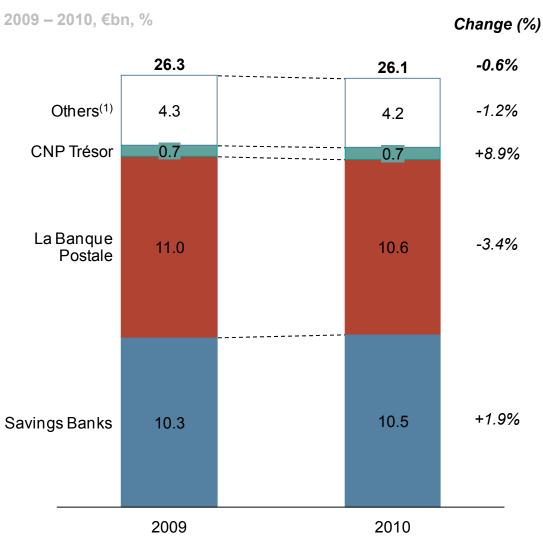
- 2010 business sustained by:
  - Unit-linked Savings, Personal Risk and Loan Insurance in France
  - Caixa Seguros outside France, due to strong sales momentum and favourable currency effect

- CNP Assurances market share in gross new money terms:
  - ▶ France: 16.8% (Life and Pensions)
  - ▶ Italy: 3.8% (Life and Pensions)
  - ▶ Brazil: 5.9% (insurance market excl. Health)
- Net new money of €11.4bn



#### Remaining high premiums for the two main French partners

#### Premium income by partnership centre – France

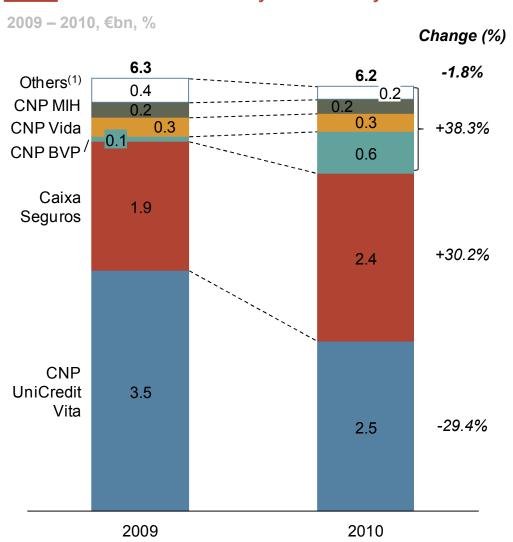


- Other (down 1.2%)
  - Companies and Local Authorities (down 8.0%): strong momentum in Personal Risk, but decline in Pensions
  - ▶ Financial Institutions (up 3.3%): healthy performance, reflecting that of Loan Insurance
  - Mutual Insurers (up 13.3%): robust growth in Personal Risk
- La Banque Postale (down 3.4%)
  - High 2009 basis of comparison in Savings following promotional campaigns
  - Improvement in other segments, particularly Loan Insurance
- Savings Banks (up 1.9%)
  - Significant growth in Unit-Linked Savings, led by bond funds
  - Increase in business across the other segments



# International premium income led by Caixa Seguros and the new CNP BVP joint venture

#### Premium income by subsidiary – International



- International premium income accounted for 19% of the 2010 total
- European subsidiaries and branches, excluding CNP UniCredit Vita, generated €1.3bn in 2010
- Vigorous growth at Caixa Seguros and CNP BVP

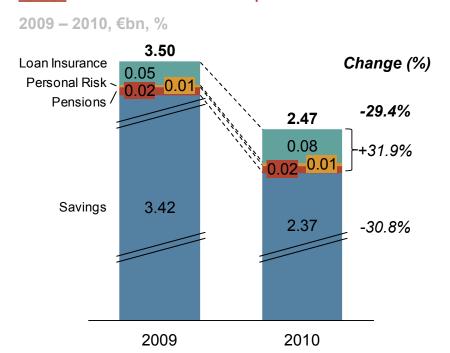
- Change in scope of consolidation with:
  - CNP BVP consolidated as full year (vs. 4 months in 2009)
  - Disposal of Global

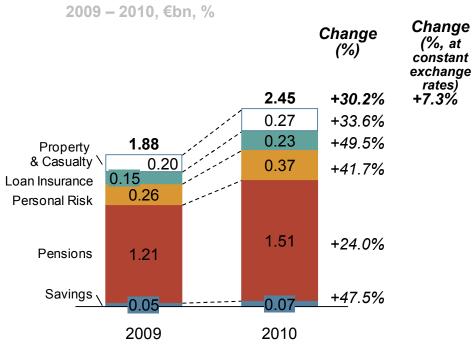


# Continued growth at Caixa Seguros but CNP UniCredit Vita's Savings performance dampened by high prior-year comparatives

#### CNP UniCredit Vita premium income

#### Caixa Seguros premium income





- Decline in premium income at CNP UniCredit Vita, due to impact on Savings of high basis of comparison in 2009 and the merging of UniCredit distribution networks
- Strong performance in Loan Insurance (up 47.6% in just one year)
- 7.3% organic growth for the year, plus a favourable currency effect
- Growth across all segments thanks to a buoyant insurance market and strong sales momentum
- Largest contribution from Pensions, but robust growth in Personal Risk and Loan Insurance, the most profitable businesses

### **CNP Assurances – Significant Events**

# MFPrévoyance partnership

- Structural partnership with MFP Services through MFPrévoyance, to build closer ties and leverage the two partners' strengths in order to:
  - ▶ Expand the partners' positions in the civil service mutual insurance market
  - Accelerate their expansion in the employee benefits market
  - ▶ Help develop coverage of emerging risks such as long-term illness
  - Support the civil service mutual insurers' corporate service offerings

# Joint venture with Malakoff Médéric

- Launch of Malakoff Médéric joint venture, specializing in employee savings and supplementary pension plans, suspended in 2010 as a condition for its creation were not met by the required date
- Ongoing cooperation on a new basis

# International scope

- Majority stake in Portugal-based Global Seguros sold to Rentipar Seguros SGPS in the first quarter of 2010
- First full reporting year for the CNP Barclays Vida y Pensiones (CNP BVP) joint venture in Spain, Portugal and Italy

# Product innovation

- Toscane Vie: new high-end life insurance policy added to La Banque Postale's offer
- Protection Active Emploi: new Loan Insurance product launched in partnership with Crédit Immobilier de France and the winner of two French awards for innovation in 2010 (L'Argus d'Or and Trophée de l'Innovation Produit Assurance de Personnes)
- Launch of bond-based Unit-linked products through the Savings Banks network
- 18 products launched by CNP BVP since its creation, with a focus on profitability



### **Financial Review**

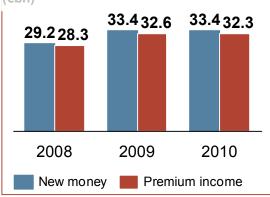
Antoine LISSOWSKI, Chief Financial Officer



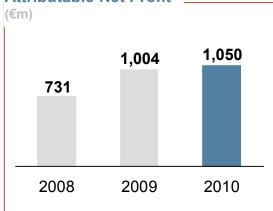
### **CNP Assurances – Key Figures**

## Gross New Money & Premium Income<sup>(1)</sup>

(€bn)

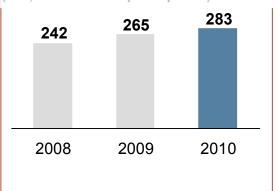


#### Attributable Net Profit \_\_\_\_\_

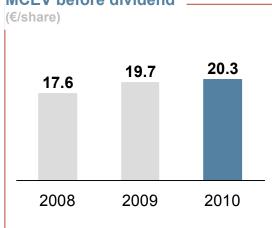


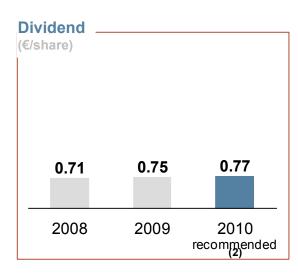
## Mathematical Reserves at 31<sup>st</sup> December

(€bn, excl. deferred participation)



#### MCEV before dividend \_







- (1) Gross new money is presented on a French GAAP basis, while premium income is presented on an IFRS basis
- (2) Subject to approval at the Annual General Meeting on 6 May 2011

(3) As of 8 February 2011



# CNP Assurances – A robust financial performance in a persistently challenging economic environment

# Stable revenue

- Premium income stable at €32.3bn, locking in previous year's gains
- Top line sustained by Unit-Linked, Personal Risk and Loan Insurance businesses in France and by the strong marketing performance of Caixa Seguros in Brazil

# Improved profitability

- Net insurance revenue up 9.1% despite the unfavourable market environment
- Improved profitability, with EBIT up 8.8% at €1,911m and net profit 4.6% higher at €1,050m

#### Value creation

- 6.8% growth in MCEV to €20.3/share
- Recommended 2010 dividend of €0.77/share, up 2.7% vs. 2009

# Robust control over risks

- Solvency capital significantly above the required level in 2010 and controlled exposure to market risks
- Rapid progress in implementing Solvency II methods and tools



#### **CNP Assurances – Financial Review**

#### Stable revenue

Improved profitability

Value creation

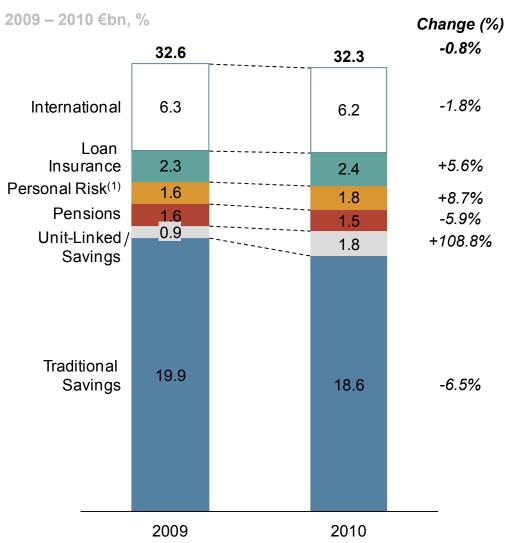
Robust control over risks

- Premium income stable at €32.3bn, locking in previous year's gains
- In France, strong Unit-Linked, Personal Risk and Loan Insurance sales, mirroring the marketing performances of the Group's partners
- Another year of growth for Caixa Seguros in Brazil, with premium income up 30.2%, and high commercial dynamism on profitable segments for the other subsidiaries: Personal Risk, Loan Insurance and Health
- Mathematical reserves at 31 December 2010 (excluding deferred participation reserve) up 6.9% reflecting structurally positive net new money (€11.4bn in 2010)
- Average mathematical reserves, including deferred participation reserve up 9.3%



# Top line sustained by strong Unit-linked and Personal Risk sales in France and a solid performance in Brazil

#### Premium income by segment and origin

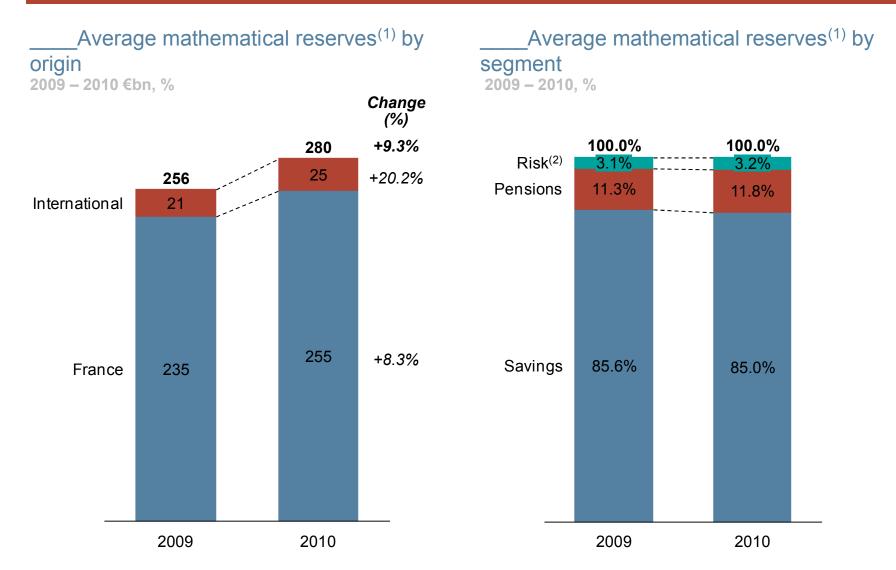


#### **Premium income France**

- Savings (down 1.6%)
  - Higher unit-linked sales following distribution partners' marketing campaigns (led by the Savings Banks)
  - Unfavourable 2009 basis of comparison for traditional savings products
- Pensions (down 5.9%)
  - Segment led by personal pension products (La Banque Postale); unfavourable basis of comparison for group pensions, due to 2009 takeover of supplementary pension institution (IRS) operations
- Personal Risk (up 8.7%)
  - New products (such as Solutions Obsèques, Resolys), new clients
- Loan insurance (up 5.6%)
  - ▶ Boosted by 2010 recovery in the residential property market



### Another year of steady growth in mathematical reserves



<sup>(1)</sup> Including deferred participation



<sup>(2)</sup> Personal Risk, Loan Insurance and Property & Casualty

#### **CNP Assurances – Financial Review**

Stable revenue

# Improved profitability

Value creation

Robust control over risks

- Net insurance revenue (margin before expenses) rose 9.1% to €2,785m, led by growth in mathematical reserves in France, as well as by strong performances in the Risk segment and by the international subsidiaries
- EBIT was up 8.8% despite higher administrative expenses
- Net profit grew 4.6% to €1,050m



### 4.6% growth in net profit in 2010

### From net insurance revenue to net profit

2009 – 2010, €m, %

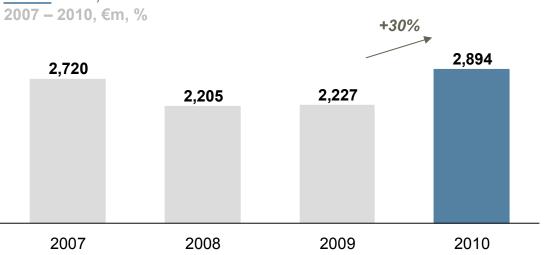
2000 – 2010, Citi, 70			
	Total 2009	Total 2010	Change (%)
Premium income	32,586	32,315	-0.8%
Net insurance revenue <sup>(1)</sup>	2,552	2,785	+9.1%
Administrative expenses	(796)	(874)	+9.9%
EBIT	1,756	1,911	+8.8%
Finance costs	(85)	(95)	+11.2%
Recurring profit before tax	1,671	1,816	+8.7%
Share of profit of associates	32	-	-
Income tax expense	(544)	(619)	+13.9%
Minority interests	(154)	(235)	+52.6%
Recurring profit before capital gains	1,005	961	-4.3%
Net gains (losses) on equities and property, fair value adjustments to AFS & Impairment	(61)	106	-
Fair value adjustments to trading securities	281	10	-96.6%
Non-recurring items	(221)	(27)	+87.7%
o/w change in general reserve		(426)	
o/w transfer from capitalisation reserve, net of tax		402	
Net profit	1,004	1,050	+4.6%

<sup>(1)</sup> Including revenue from own-funds portfolio and movements in Group-level reserves February 2011 > 18 / Financial Review

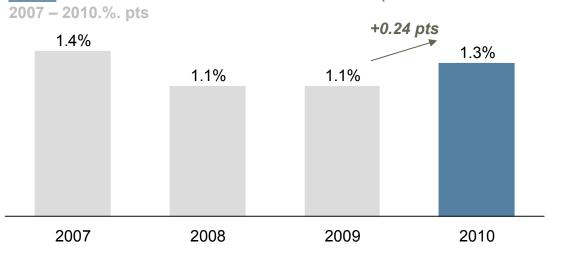


### Policyholders' surplus reserve (PSR) in France up 30% in 2010





PSR as a % of technical reserves (excl. linked liabilities)

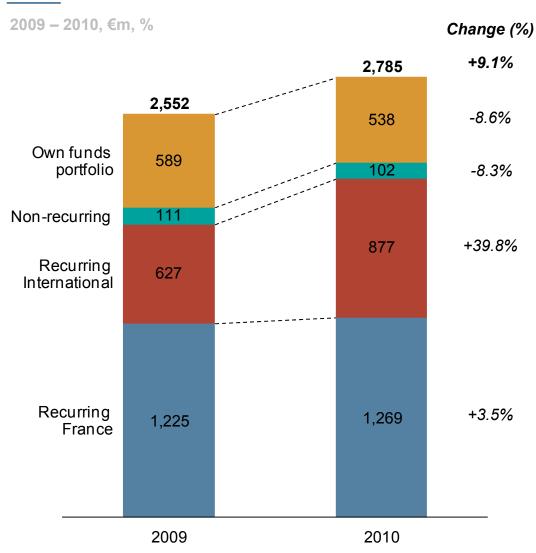


• In France, policyholders' surplus reserves totalling €2,894m at 31<sup>st</sup> of December 2010, or 1.34% of total Traditional Savings and Pensions technical reserves (up 24 bps)



# Net insurance revenue up 9.1% despite the fairly unfavourable market environment

#### Net insurance revenue



#### Own funds portfolio

 Decline in revenue from own funds portfolio due to adverse conditions in the fixed income and equity markets

#### Non-recurring net insurance revenue

- Impact of lower interest rates
- Impact of higher retirement age in France
- Accounting and technical adjustments

### Recurring net insurance revenue – International

Strong growth led by Caixa Seguros and the Risk business in all subsidiaries

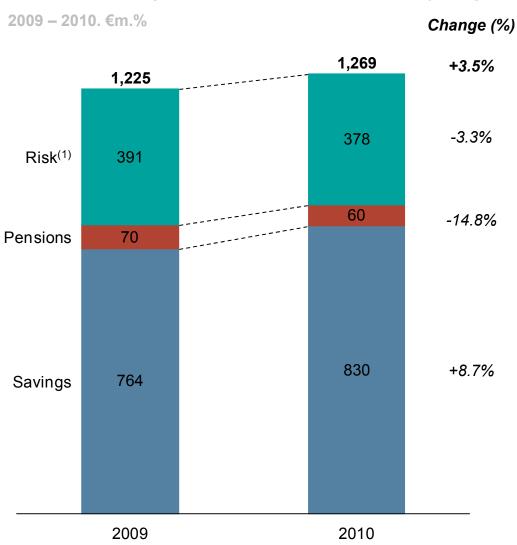
# Recurring net insurance revenue - France

 Growth led by Unit-Linked Savings and Loan Insurance



### **Net insurance revenue up 3.5% in France**

#### Recurring net insurance revenue by segment – France,



## Recurring net insurance revenue - Risk

- Increased business volumes, led by Loan Insurance
- Slight increase in loss ratios in Group Risk segment
- •Recurring net insurance revenue for the Risk business excluding Group Risk up 11.8%

### Recurring net insurance revenue - Pensions

Decline in net insurance revenue due to erosion of technical and financial margins

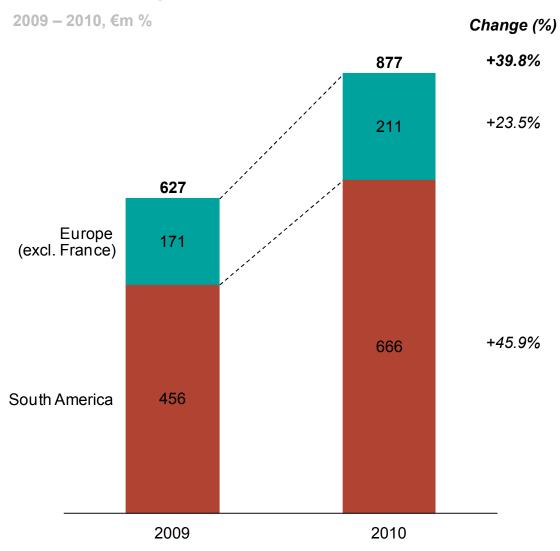
# Recurring net insurance revenue - Savings

•Growth mainly attributable to positive impact of higher mathematical reserves, as margins remained stable



# Growth in net insurance revenue outside France led by Caixa Seguros and by CNP UniCredit Vita in Europe

#### Recurring net insurance revenue – International, by region



#### **Europe (excluding France)**

- CNP UniCredit Vita's net insurance revenue improving thanks to:
  - The positive effect of higher volumes on mathematical reserves
  - A shift in Savings business towards higher margin products
- Increase in CNP MIH's net insurance revenue from its Loan Insurance business thanks to:
  - ▶ A favourable volume effect
  - Upward adjustments of insurance rates in October
- Integration of CNP BVP

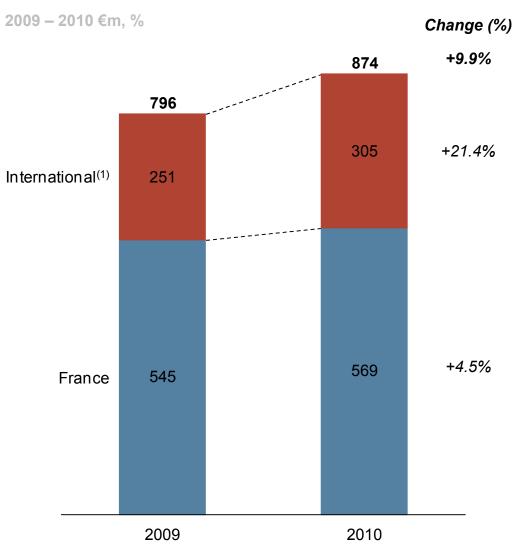
#### **South America**

- Caixa Seguros reported higher net insurance revenue in all business segments thanks to buoyant demand
- Marketing efforts focused on the generally more profitable Risk segment



# Higher administrative expenses in 2010, supporting business growth in international markets

#### \_Administrative expenses



#### International

- Increase in administrative expenses partly due to spending to support business growth, but also reflecting high inflation rates and a significant adverse currency effect (Brazil)
- Excluding the currency effect, administrative expenses up 9.6%
- Improvement of cost ratios (34% vs. 40% In 2009)

#### France

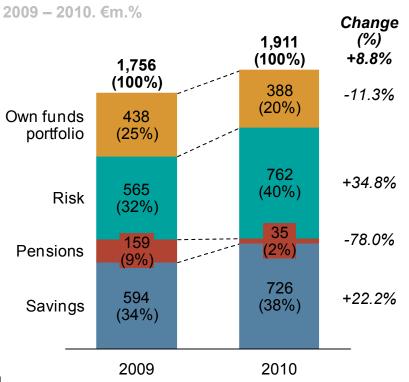
- Higher administrative expenses in France due to:
  - One-off costs (ISO 20000 certification of IT systems, move to quarterly closing)
  - Additional costs generated by a greater proportion of more complex administrative transactions for individual insurance contracts



(1) Including Cofidis International and Spanish and Italian branches February 2011 > 23 / Financial Review

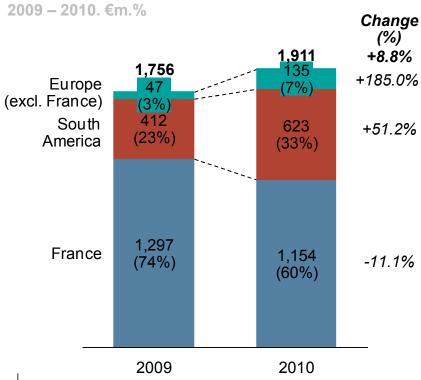
#### 8.8% growth in EBIT with a geographical diversification

#### EBIT by segment



- Sharp rise in Savings and Risk EBIT reflecting growth in net insurance revenue in France and in international markets
- Lower Pensions EBIT due to the impact of nonrecurring items (movements on reserves, lower interest rates and accounting and technical adjustments) on net insurance revenue in France, partly offset by a strong growth in Pensions EBIT in international markets (led by Brazil)

#### EBIT by region

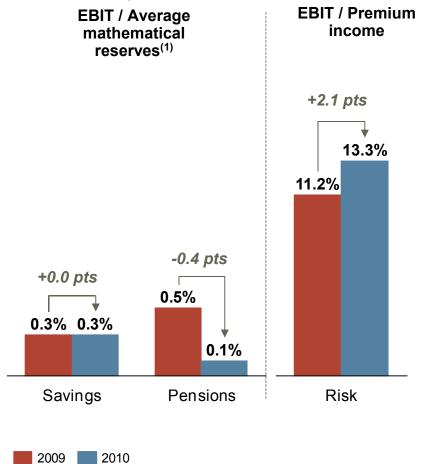


- International subsidiaries generating 40% of total EBIT in 2010 vs. 26% in 2009
- International EBIT benefiting from net insurance revenue from international subsidiaries up by a very strong 65%
- Decline in France's contribution to EBIT mainly due to lower Pensions net insurance revenue, which was only partly offset by favourable Savings and Risk performances

### Margins up in the Risk segment and stable in the Savings segment

#### \_\_\_Profitability – Group, by segment

2009 - 2010, %, pts



Savings		
(€m, %)	2009	2010
EBIT	594	726
Average mathematical reserves <sup>(1)</sup>	219,344	237,993
EBIT/Average mathematical reserves	0.3%	0.3%
Pensions		
(€m, %)	2009	2010
EBIT	159	35
Average mathematical reserves <sup>(1)</sup>	28,838	32,932
EBIT/Average mathematical reserves	0.5%	0.1%
Risk		
(€m, %)	2009	2010
EBIT	565	762
Premium income	5,057	5,718
EBIT/Premium income	11.2%	13.3%



### **CNP Assurances – Financial Review**

Stable revenue

Improved profitability

Value creation

- 6.8% growth in MCEV to €20.3/share
- Recommended 2010 dividend of €0.77/share, up 2.7% vs. 2009
- **2010 ROE of 10.9%**

Robust control over risks



### MCEV up 6.8% in 2010 to €20.3 per share

### Adjusted Net Asset Value (ANAV)<sup>(1)</sup> 2010, €/share<sup>(2)</sup>

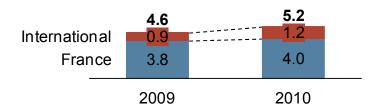
Free Surplus 2.5 14.3 15.1

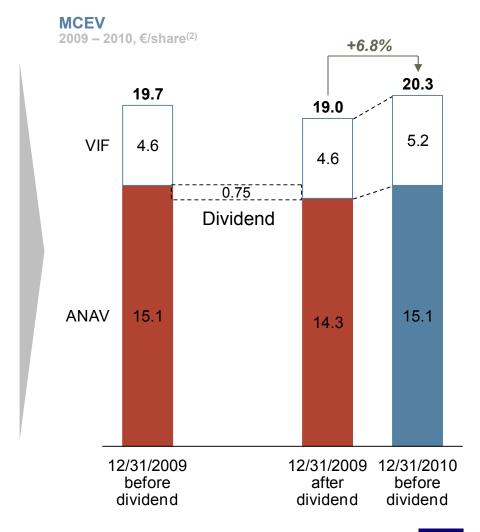
Required Capital 12.6 12.6 12.8

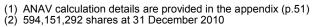
2009 before 2009 after 2010 before dividend dividend dividend

#### Value of In Force business (VIF)

2009 - 2010, €/share<sup>(2)</sup>

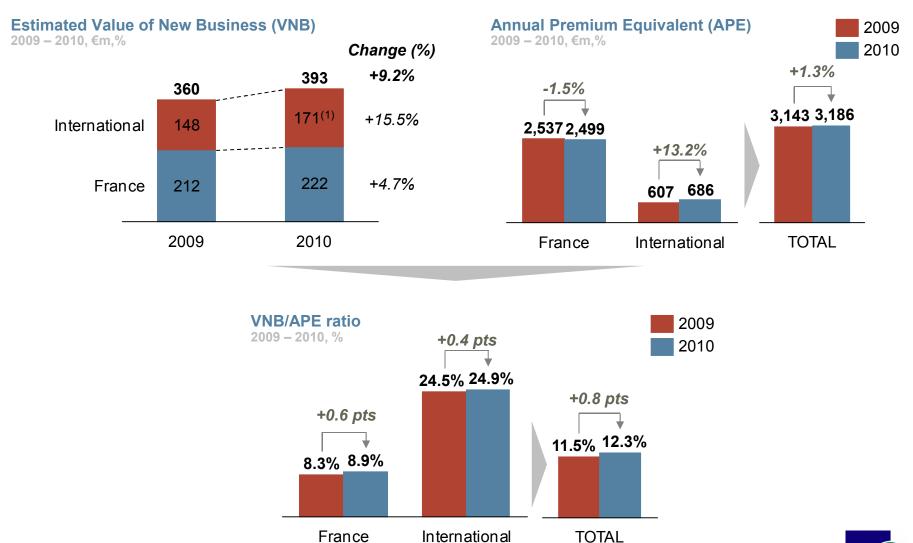








### Continued growth in APE and value of New Business in 2010



(1) South America = €124m; Europe (w/o France) = €47m

February 2011 > 28 / Financial Review

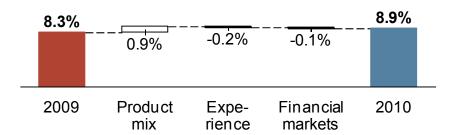


### Improved VNB/APE margin in France

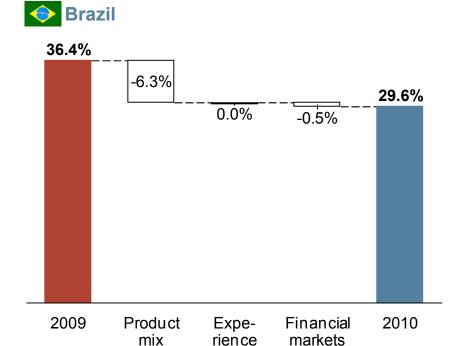
#### VNB/APE margin by country

2009 - 2010, %





- New business stable in 2010
- VNB/APE margin boosted by strong growth in unitlinked sales (up 128%)



- Lower VNB/APE margin due to opening up of Loan Insurance market, leading to narrower margins on this business
- Sustained high margin level



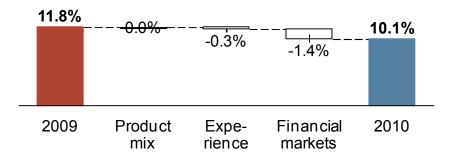
### VNB/APE margin at 10.1% in Italy and 34.9% in Spain

#### VNB/APE margin by country

2009 - 2010, %







BVP + volume update	Product mix	Expe- rience	Financial markets	2010
38.2%	2.3%	1.4%	-7.0%	34.9%

- Decline in business volumes reflected in VNB
- VNB/APE margin eroded by lower margins on traditional savings contracts
- First integration of CNP BVP VNB/APE margin analysis
- Margin rate representing CNP Vida and all of CNP BVP's activities



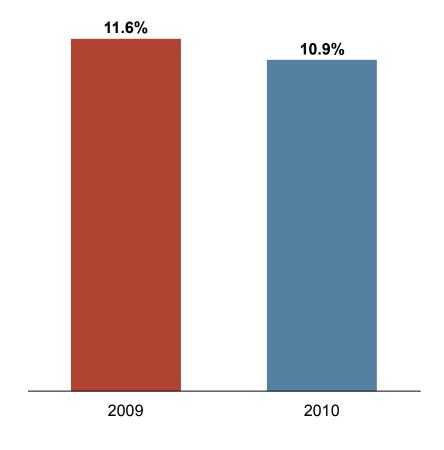
### 2010 ROE at 10.9%

#### Consolidated ROE

2009 - 2010, %, pts

# \_\_\_\_ ROE calculation

2009 – 2010, €m, %



	2009	2010
Attributable net profit	1,004	1,050
Average equity <sup>(1)</sup>	8,650	9,633
ROE	11.6%	10.9%



### **CNP Assurances – Financial Review**

Stable revenue

Improved profitability

Value creation

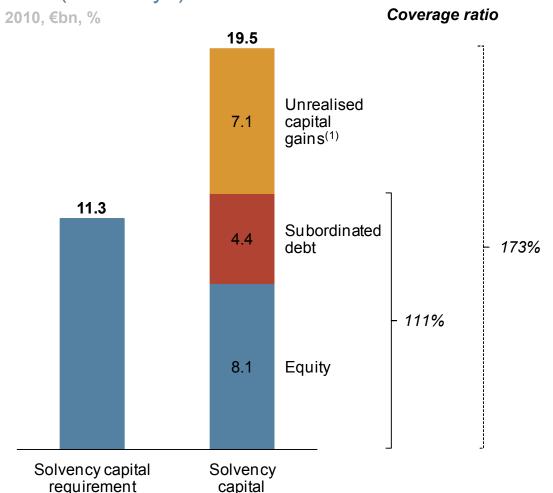
# Robust control over risks

- Solvency capital significantly above the required level in 2010 and controlled exposure to market risks
- Rapid progress in implementing Solvency II methods and tools



#### Solvency capital requirement coverage ratio stable in 2010

Solvency capital requirement coverage ratio at 31st of December 2010 (Solvency I)



- September 2010 : €750m issue of subordinated debt
- Total Adjusted Capital (TAC)
  - S&P limits subordinated debt to 25% of TAC
  - TAC includes equity, hybrid securities, certain reserves (policyholders' surplus reserve and deferred participation reserve) and 50% of In Force business, net of goodwill
  - At 31 December 2010, TAC represented an estimated €21.6bn (vs. €19.5bn in 2009 and €17.3bn in 2008)



# Solvency II SCR coverage ratio at 31st of December 2010 estimated at 1.6x

#### Estimated SCR coverage ratio at 31 December 2010 (Solvency II)

**Group vision – Estimate**<sup>(1)</sup>

€bn	2009 QIS5	2010 estimate
SCR	7.1	9.9
Eligible capital	14.3	15.3
Coverage ratio	2.0x	1.6x

NB: Unaudited data based on current assumptions. These assumptions may change in the future.

- Initial estimate of the range of SCR coverage ratio under Solvency II, to be refined and recalculated in 2011
- Estimated SCR coverage ratio under Solvency II highly sensitive to changes in calculation assumptions and the market environment
- The decline in coverage ratio is mainly due to external factors
  - Increase in SCR due to:
    - Dampener effect on equities
    - Abolition of tax on the capitalisation reserve, reducing the deferred tax-related absorption capacity
  - Increase in eligible capital due to incremental effect of 2010 profit and the issue of €750m worth of subordinated notes



<sup>(1)</sup> The above estimate is based on simplified calculations for the main portfolios, performed using the QIS5 modelling assumptions without taking into account any illiquidity premium. The changes in modeling assumptions applied for the 2010 MCEV calculation, along with the inclusion of an illiquidity premium and the related SCR, should improve the coverage ratio by around 15 points.

### **Consistently conservative investment strategy**

#### Equities and equity funds

- ▶ 11.8% of the portfolios
- Mainly euro zone

#### Bonds

- ▶ 83.9% of the portfolios
- Primarily core government bonds
- ▶ Portfolio duration (fixed rate >1 year): 6.2 years
- ▶ Portfolio yield: 4.22%

#### Property

- ▶ 2.2% of portfolios
- ▶ Portfolio yield (before capital gains): 6.16%

#### Investment guidelines

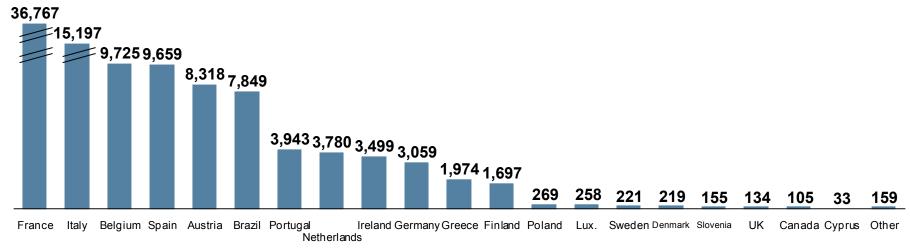
- Limited equity weighting and more significant property weighting for the general fund portfolios
- Objective of medium-term capital growth (by tapping emerging market growth) particularly for Pension portfolios
- Fixed income portfolio: capital growth from credit instruments



#### Sovereign exposure (1/2)

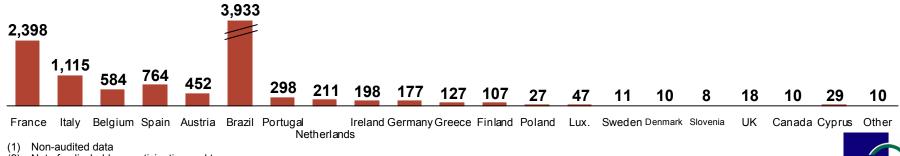
Gross sovereign exposure by country<sup>(1)</sup>

2010, €m



Net sovereign exposure<sup>(2)</sup> by country<sup>(1)</sup>

2010. €m



<sup>(2)</sup> Net of policyholders participation and tax

February 2011 > 36 / Financial Review

## Sovereign exposure (2/2)

- More than 80% of total portfolio invested in bonds (~€220bn)
- Sovereign exposure
  - ▶ 47% of bond portfolio
  - Securities held to cover long-term commitments under participating policies
  - Limited exposure to non-euro zone sovereigns (around 8%)
  - Total sovereign exposure: €107bn or €10.5bn net

- The majority of CNP Assurances' liabilities correspond to policies with a discretionary participation feature:
- Historically, the policyholders participation rate has been significantly less than 15%
  - A symmetrical sharing of benefits and loss is applied
- The net exposure also takes into account the restatement of deferred taxes
- As a result, the net/gross exposure ratio is low (9.8%)
- No impairment provisions have been recorded for sovereign debt securities – the majority of which are classified as AFS – because there have been no known defaults



## Outlook

Gilles BENOIST,

Chief Executive Officer



## 2011 Outlook - French Market

- French Savings and Pensions market
  - Moderate growth expected in 2011
    - Industry estimate (FFSA): 0 to 4% increase in gross new money
  - Unit-Linked segment: possible rebound after a historically weak performance in 2010
- The long-term care challenge
  - A clear role for the insurance industry
- CNP Assurances
  - Maintain Savings volumes and margins
  - Continue to grow in high margin segments
    - Risk: personal risk and loan insurance
  - Forge closer ties with partners and networks
  - Further strengthen the Group's commitment to sustainable development



# 2011 Outlook – French Market – Savings Banks Continue to grow sales of high margin products



#### Personal risk

- Strong development potential...
  - ... after the 2010 launch of a comprehensive line-up of personal risk, long-term care and funeral insurance solutions (Solutions Obsèques launched in 2010)

## Savings

- Keep up the pace of product innovation
  - Upgrade of flagship Nuances 3D product to include Solvency II parameters
- Capitalize on the success of unit-linked bond funds
  - Marketing of new BPCE debt tranches



# 2011 Outlook – French Market – La Banque Postale Continue to grow sales of high margin products



#### Personal Risk

- Affirm La Banque Postale Prévoyance's success in personal risk and loan insurance
- Enhance the offering for high-end customers

## Savings

- Continue upgrading the product line-up
  - Leverage the success of Cachemire and Toscane Vie
  - Step up the pace of product innovation, explore development of the Vivaccio range
  - Tap the growth potential offered by the Unit-Linked market



# 2011 Outlook – French Market – CNP Trésor and Mutual Insurers Step up the pace of growth



#### CNP Trésor

- Invest in the network by hiring additional insurance advisors
- Enhance the offering for high-end customers
- Launch operations under the cooperation agreement with Malakoff Médéric

### Mutual Insurers

- ▶ 2011: MFPrévoyance's first year with CNP Assurances as majority shareholder
- Promote the personal risk offer by developing partnerships with mutual insurers serving civil servants and specific industries, particularly by developing corporate employee benefit offerings.



# 2011 Outlook – French Market – Loan Insurance Remain the market leader and maintain profitability

- Consolidate and develop our partnerships
  - Support the sales dynamic, through a strong point-of-sale presence, training initiatives, etc.
  - Extend the use of CRM technologies to manage relations with policyholders and partners
    - Continue to deploy the real time response capabilities offered by CNPNet
  - ▶ Implement the new provisions of the AERAS aggravated risk convention
- Leverage our experience and innovation capabilities
- Tap new opportunities for growth
  - France's social economy: municipal loans, "1% logement" home loans, etc.
  - Receivables insurance solutions: "budget protection" offer



# 2011 Outlook – International Markets Leverage synergies and build up the Risk business

- Optimize the value chain for complex or innovative products
  - Sale by CNP Europe Life of a major pensions contract with a leading international group
    - First contract of this type in Ireland for CNP Europe Life after obtaining the licence from the Irish insurance supervisor to operate in this new business segment
    - Contract negotiated and developed with the support of CNP Assurances' teams in France
    - Covers employees out of France
    - Around €450m in premiums in first quarter 2011
  - Action to seek out product synergies around Europe
- Continue to implement operational synergies between subsidiaries
  - Between CNP Vida and BVP in Spain and Portugal
    - Development of a shared management platform in Spain
- Maintain growth momentum in high margin segments, led by the Risk business, or in new partnerships

# 2011 Outlook – International Market – UniCredit Stable long-term cooperation as a basis for growth

#### **Partnership with UniCredit**

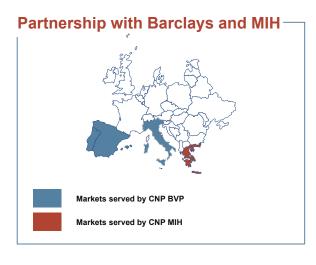


## UniCredit Group

- One-off events behind the decline in revenue in the second half of 2010
  - Reorganisation of UniCredit
  - Departure of UniCredit's CEO
- Development of synergies post reorganization
  - Joint strategic product review, with particular emphasis on the Personal Risk segment
  - Introduction of lower guaranteed yields (joint exercise in connection with Solvency II project)
  - Ongoing drive to build Unit-Linked sales



# 2011 Outlook – International Markets – MIH and BVP Continue to grow in a challenging environment



### **BARCLAYS**

- Italian launch of *Blip*, a high-end Savings product with a unit-linked formula
- Ramp-up of Italian operations
- Optimisation of synergies with CNP Vida

## **\*\*** MARFIN POPULAR BANK

- Resilient performance in 2010 in a challenging environment
- Extension of the health insurance offer
- Consolidation leadership of Property & Casualty market in Cyprus



# 2011 Outlook – International Markets – Caixa Seguros Leverage market growth in the most profitable segments



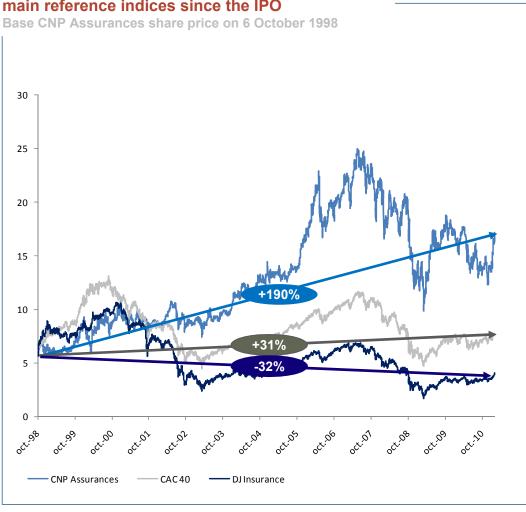


- A favourable economic environment
  - No change in government policies since the presidential election
  - Robust growth despite inflationary headwinds
- Development of the Health and Loan Insurance segments
  - Group health insurance business to be launched in the second half of 2011
  - Ongoing development of consumer loan insurance business



## 190% gain in the CNP Assurances share price since the IPO

# Performance of CNP Assurances shares and the main reference indices since the IPO



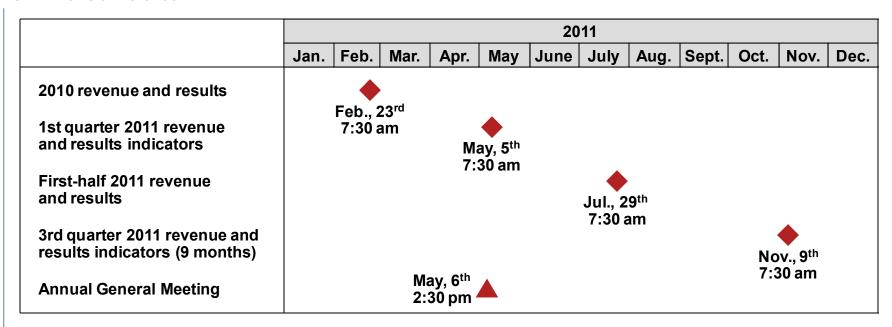
## Share performance up to 8<sup>th</sup> of February 2011

- Up 27% since the start of the year
- Up 190% since the IPO (6 October 1998)



## Next revenue release: 9 May 2011

#### 2011 Financial Calendar



#### **Investor & Analyst Relations**

Jim Root +33 (0)1 42 18 71 89 Jean-Yves Icole +33 (0)1 42 18 94 93 Annabelle Beugin-Soulon +33 (0)1 42 18 83 66

Infofi@cnp.fr



# **Appendices**



# **List of Appendices**

	MCEV	52
	<ul> <li>Adjusted net asset value</li> </ul>	52
	MCEV calculation	53
	VNB/APE ratio calculation	54
	<ul> <li>MCEV sensitivity at 31<sup>st</sup> of December 2010</li> <li>New Business sensitivity at 31<sup>st</sup> of December 2010</li> </ul>	55 56
	Details on revenue	57
-	► Transition from Operating Profit to EBIT	57
	EBIT by country	58
	▶ Income Statement – France	59
	▶ Income Statement – CNP Unicredit Vita	60
	Income Statement – Caixa Seguros	61
	<ul><li>Income Statement – CNP MIH</li><li>Income Statement – CNP BVP</li></ul>	62 63
	Growth in net profit and dividends	64
	<ul> <li>Sensitivity of net profit and equity (after hedging)</li> </ul>	65
	<ul><li>Group combined ratio</li></ul>	66
	Average mathematical reserves by segment	67
	Insurance and financial liabilities – recurrence analysis	68
	Portfolio of Assets	69
	Unrealised gains under IFRS by asset class	70
	Portfolio of Bonds	71
	<ul> <li>By rating and maturity – 31<sup>st</sup> of December 2010</li> </ul>	71
	▶ By issuer category – 31 <sup>st</sup> of December 2010	72
	Portfolio of Asset-Backed Securities at 31st of December 2010	73
	Impairment Approach – New impairment rules for equities	74
	Fair Value Measurement Method	75



# **Adjusted Net Asset Value (ANAV)**

2009 – 2010, €m, €/share

		2009	2010
Equity at 1 <sup>st</sup> of January		10,038	11,548
	+ Profit for the year	1,004	1,050
	- Dividends for the year	-422	-444
	+ Fair value adjustments to AFS	836	-130
	- Dividends on deeply subordinated debt	-63	-61
	+/- Translation adjustment	181	102
	+/- Other	-26	-24
Equity at 31 <sup>st</sup> of December		11,548	12,042
	Deferred tax on the capitalisation reserve	<i>554</i>	0
	-Goodwill	-815	-682
	- In Force	-35	-132
	- Reclassification of subordinated debt	-2,143	-2,142
	- In Force modelling in MCEV	-153	-93
ANAV €m		8,956	8,993
ANAV €/share <sup>(1)</sup>		15.1	15.1



# **MCEV Calculation**

2009 – 2010, €m, €/share<sup>(1)</sup>, %

	2010 MCEV before distribution of 2010 dividend		istribution after distribution of		Change 2010 MCEV before div. – 2009 MCEV after div.		2009 MCEV before distribution of 2009 dividend	
	€m	€/share	€m	€/share	€m	%	€m	€/share
ANAV – Adjusted Net Asset Value	8,993	15.1	8,512	14.3	481	5.7%	8,956	15.1
VIF – Value of In Force business	3,089	5.2	2,760	4.6	329	11.9%	2,760	4.6
Discounted present value of future profits	6,538	11.0	5,748	9.7	789	13.7%	5,748	9.7
Time value of financial options and guarantees	-1,787	-3.0	-1,419	-2.4	-368	25.9%	-1,419	-2.4
Other	-1,662	-2.8	-1,570	-2.6	-92	5.9%	-1,570	-2.6
MCEV	12,081	20.3	11,271	19.0	810	6.8%	11,715	19.7



# **NVB/APE** Ratio Calculation by Origin

### 2008 – 2010, €m, €/share<sup>(1)</sup>, %, pts

		Group	France	International	Brazil	Italy	Spain <sup>(2)</sup>
	VNB (€m)	342	261	81	64	17	n/a
2000	VNB (€/share)	0.58	0.44	0.14	0.11	0.03	n/a
2008	APE (€m)	2,753	2,399	354	226	128	n/a
	VNB/APE ratio	12.4%	10.9%	22.8%	28.4%	13.0%	n/a
	VNB (€m)	360	212	148	117	30	n/a
2009	VNB (€/share)	0.61	0.36	0.25	0.20	0.05	n/a
2009	APE (€m)	3,143	2,537	607	322	251	n/a
	VNB/APE ratio	11.5%	8.3%	24.5%	36.4%	11.8%	n/a
	VNB (€m)	393	222	171	124	19	24
2010	VNB (€/share)	0.66	0.37	0.29	0.21	0.03	0.04
2010	APE (€m)	3,186	2,499	686	420	192	69
	VNB/APE ratio	12.3%	8.9%	24.9%	29.6%	10.1%	34.9%
Change	2009-2010	+0.9 pts	+0.5 pts	+0.5 pts	-6.8 pts	-1.6 pts	n/a



# MCEV Sensitivity

## 31<sup>st</sup> of December 2010, €m

	MCEV	In-Force	ANAV	MCEV (€/share)
Central value	12,081	3,089	8,993	20.33
100-bp increase in the yield curve	0	218	-218	0.00
100-bp decrease in the yield curve	-115	-332	218	-0.19
Liquidity premium + 10bp	50	50		0.08
10% fall in share prices	-493	-266	-227	-0.83
10% fall in surrender	136	136		0.23
10% reduction in costs	399	399		0.67
Required capital	97	97		0.16
5% fall in loss ratio – longevity risk	-79	-79		-0.13
5% fall in loss ratio - mortality and disability risk	133	133		0.22
25% increase in interest rate volatility	-241	-241		-0.41
25% increase in stock market volatility	-476	-476		-0.80



# **New Business Sensitivity**

## 31<sup>st</sup> of December 2010, €m

	NB Group	NB France	NB International
Central value	393	222	171
100-bps increase in the yield curve	14.1	13.6	0.5
100-bps fall in the yield curve	-119.5	-113.3	-6.2
Liquidity premium + 10bp	3.1	2.8	0.3
10% fall in surrender rates	28.1	18.8	9.2
10% reduction in costs	38.3	31.5	6.8
Required capital	8.2	8.0	0.2
5% fall in loss ratio – longevity risk	-0.5	-0.5	0.0
5% fall in loss ratio - mortality and disability risk	53.9	44.2	9.7
25% increase in interest rate volatility	-26.8	-22.0	-4.8
25% increase in stock market volatility	-45.2	-44.2	-1.0



## **Transition from Operating Profit to EBIT**

- EBIT, which is used as an indicator in financial communications, corresponds to earnings:
  - Before tax
  - Before interest
  - Before minority interests
  - ▶ Before net realized gains on equities and investment property
  - Before non-recurring items
  - Before fair value adjustments to trading securities
- Table illustrating the Transition from reported operating profit to EBIT
  - ▶ EBIT = operating profit
    - fair value adjustments to trading securities
    - net realized gains on equities and investment property
- Transition from operating profit to EBIT:

(€m)	2008	2009	2010	Change (%) 2009-10
Operating profit	1,082	1,724	1,425	-17.3%
Net realized (gains) losses on equities and investment property	405	108	-141	-
+/- (Positive) negative fair value adjustments to trading securities	882	-437	-31	-
+/- Reclassification of increases in reserves under non-recurring expense		361	657	-
EBIT	2,369	1,756	1,911	8.8%

# **EBIT** by country

2009 - 2010, €m, %

	TO <sup>-</sup>	ΓAL	Fra	nce	_	niCredit ita	Bra	zil <sup>(1)</sup>	CNP	MIH	CNP I	<b>BVP</b> <sup>(2)</sup>		her tional <sup>(3)</sup>
	Amount	Change (%) 2009-10	Amount	Change (%) 2009-10	Amount	Change (%) 2009-10	<b>A</b> mount	Change (%) 2009-10	<b>A</b> mount	Change (%) 2009-10	Amount	Change (%) 2009-10	Amount	Change (%) 2009-10
Premium income	32,315	-0.8%	26,129	-0.6%	2,473	-29.4%	2,446	+30.2%	203	-5.4%	608	-	456	-26.9%
Technical reserves at December 31 <sup>st</sup> (excl. deferred participation reserve)	282,988	+6.9%	256,796	+6.5%	12,294	-0.9%	7,839	+45.1%	635	+2.8%	1,768	-	3,656	-5.6%
Net insurance revenue	2,785	+9.1%	1,723 <sup>(4)</sup>	+3.5%	101	+109.4%	811	+48.9%	58	+11.3%	65	-	59	-0.8%
Movement in provisions	-31	-	0	-	0	-	-3	+13.9%	-4	-27.6%	-23	-	-1	-
Administrative expenses	-874	+9.9%	-569	+4.5%	-43	+24.0%	-189	+42.3%	-28	+1.2%	-15	-	-30	-
EBIT	1,911	+8.8%	1,154	-11.1%	58	+323.4%	620	+51.3%	26	+21.1%	27		27	-

February 2011 > **58 / Appendices** 



<sup>(1)</sup> Caixa Seguros & CNP Holding Brazil
(2) Comparison with 2009 is not available as CNP BVP enterred the perimeter in September 2009
(3) Including Cofidis international et Italian & Spanish branches
(4) Including non-recurring items

## **Income Statement – France**

		2009	2010
	EBIT	1,297	1,154
	- Interest	-81	-91
	- Share of profit of associates	32	0
	- Income tax expense	-392	-348
	- Minority interests	0	0
	Recurring profit before capital gains	856	714
Attributable	Net capital gains (losses) on equities and investment property	94	123
ibut	+/- Fair value adjustments to trading securities	257	0
Attr	'+/- Non-recurring items	-218	-24
	Reported net profit (loss)	989	813



## **Income Statement – CNP UniCredit Vita**

		2009	2010
	EBIT before amortization of VIF and VDA	14	58
	Amortization of VIF and VDA	0	0
	EBIT	14	58
	- Interest	-4	-4
	- Share of profit of associates	0	0
	- Income tax expense	0	-24
	- Minority interests	-2	-13
	Recurring profit before capital gains	7	18
Attributable	Net capital gains (losses) on equities and investment property	-154	1
but	+/- Fair value adjustments to trading securities	9	0
Attr	+/- Non-recurring items	-3	-3
	Reported net profit (loss)	-141	16



# Income Statement – Caixa Seguros

	2009	2010
EBIT before amortization of VIF and VDA	407	623
Amortization of VIF and VDA	3	-3
EBIT	409	619
- Interest	0	0
- Share of profit of associates	0	0
- Income tax expense	-145	-228
- Minority interests	-138	-202
Recurring profit before capital gains	127	188
Net capital gains (losses) on equities and investment property	0	0
+/- Fair value adjustments to trading securities	12	8
'+/- Non-recurring items	0	0
Reported net profit (loss)	138	196
Net profit at constant exchange rates	142	162
	Amortization of VIF and VDA  EBIT  - Interest  - Share of profit of associates  - Income tax expense  - Minority interests  Recurring profit before capital gains  Net capital gains (losses) on equities and investment property  +/- Fair value adjustments to trading securities  '+/- Non-recurring items  Reported net profit (loss)	EBIT before amortization of VIF and VDA  Amortization of VIF and VDA  3  EBIT  - Interest - O - Share of profit of associates - Income tax expense - Income tax expense - Minority interests - Minority interests - 138  Recurring profit before capital gains Net capital gains (losses) on equities and investment property +/- Fair value adjustments to trading securities 12  '+/- Non-recurring items 0  Reported net profit (loss) 138



## **Income Statement – CNP MIH**

		2009	2010
	EBIT before amortization of VIF and VDA	26	29
	Amortization of VIF and VDA	-5	-4
	EBIT	21	26
	- Interest	0	0
	- Share of profit of associates	0	0
	- Income tax expense	-1	-4
	- Minority interests	-10	-11
<u>o</u>	Recurring profit before capital gains	10	11
Attributable	Net capital gains (losses) on equities and investment property	0	0
trib	+/- Fair value adjustments to trading securities	0	0
Ā	Reported net profit (loss)	10	10



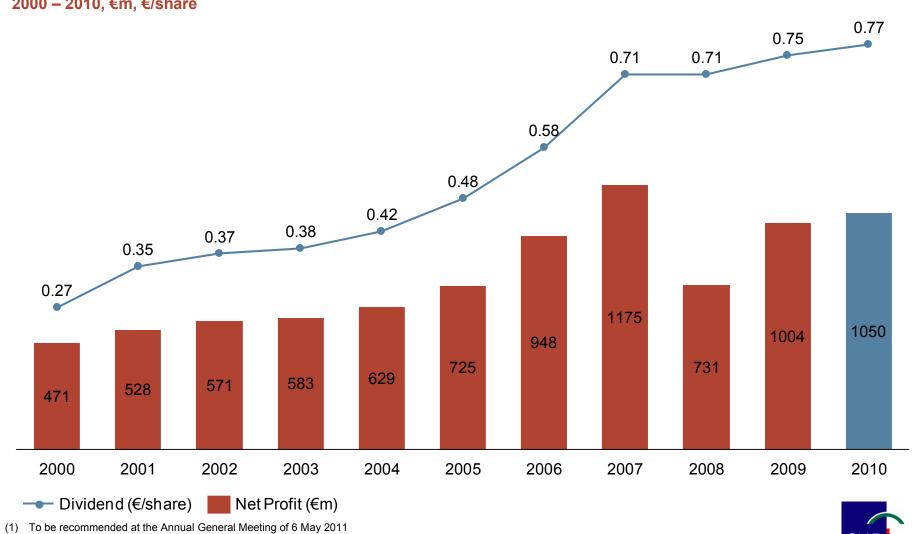
# Income Statement – CNP BVP

		2009 <sup>(1)</sup>	2010
	EBIT before amortization of VIF and VDA	9	50
	Amortization of VIF and VDA	-4	-23
	EBIT	6	27
	- Interest	0	0
	- Share of profit of associates	0	0
	- Income tax expense	-3	-9
	- Minority interests	-3	-9
<u>0</u>	Recurring profit before capital gains	0	9
Attributable	Net capital gains (losses) on equities and investment property	0	-4
ttrib	+/- Fair value adjustments to trading securities	0	1
Ā	Reported net profit (loss)	0	6



## **Net Profit and Dividends**

2000 - 2010, €m, €/share



February 2011 > **64 / Appendices** 

# Sensitivity of Net Profit and Equity (after hedging)

### 2010, €m

	100-bps increase in interest rates	100-bps fall in interest rates	10% increase in share prices	10% fall in share prices
Impact on attributable net profit	-5.6	13.0	42.7	-147.2
Impact on equity	-521.0	521.0	314.5	-210.0



# **Group Combined Ratio – Risk Business (Loan Insurance, Personal Risk and Property & Casualty)**

#### 2005 – 2010, €m, %

	2005	2006	2007	2008	2009	2010
Earned premiums	1,747	1,983	1,996	2,166	2,201	2,221
Combined ratio	94%	85%	87%	79%	91%	83%



# Average Technical Reserves by Segment (including deferred participation reserve)

#### 2009 – 2010, €m,

Year	Scope	Savings	Pensions	Risk	TOTAL
2009	France	203,224	24,993	7,158	235,374
	International	16,120	3,845	807	20,772
	TOTAL	219,344	28,838	7,965	256,146
2010	France	220,167	27,074	7,661	254,901
	International	17,826	5,858	1,291	24,975
	TOTAL	237,993	32,932	8,952	279,876



# **Insurance and Financial Liabilities – Recurrence Analysis**

2008 – 2010, €m, %

	2008	2009	2010	Change 09-10 (%)
Mathematical reserves at 1 <sup>st</sup> of January (excl. Deferred participation)	235,518	241,513	264,707	+9.6%
- Premiums	27,231	31,413	31,073	-1.1%
- Claims and benefits	-19,947	-21,397	-22,750	+6.3%
- Change in linked liabilities and credited interest attributed to policyholders	463	12,410	8,995	-27.5%
- Other movements (transfers between portfolios, changes in assumptions, etc.)	-1,752	768	964	+25.5%
Mathematical reserves at 31st of December (excl. Deferred participation)	241,513	264,707	282,988	+6.9%
Deferred participation reserve	-819	6,890	5,166	-25.0%
Insurance and financial liabilities including deferred participation reserve at 31 December	240,694	271,597	288,154	+6.1%



# Portfolio of Assets

2009 - 2010, €m, %						
, ,	Fair value		31	December 20	10	
	adjustments at 31 December 2009	Fair value adjustments	Assets before fair value adjustments	% (excl. unit- linked)	Assets after fair value adjustments	% (excl. unit- linked)
Bonds and other fixed income	4,558.2	1,225.4	216,232.0	84.85%	217,457.4	82.37%
Shares and other variable income	4,259.1	5,662.2	25,098.6	9.85%	30,760.8	11.65%
Property and participating interests	1,650.5	1,951.7	5,509.3	2.16%	7,461.0	2.83%
Derivative instruments	21.0	-20.7	677.3	0.27%	656.6	0.25%
Loyears and receivables	0.0	0.0	3,958.6	1.55%	3,958.6	1.50%
Other	395.1	327.1	3,365.1	1.32%	3,692.2	1.40%
Total assets, excl. unit-linked	10,884.0	9,145.7	254,840.9	100%	263,986.6	100%
Unit-linked portfolios					37,424.7	
	o/w bonds				15,958.5	-
	o/w shares				20,385.2	
o/w inve	stment property				1,081.1	
Total assets (net of derivative instru	ıments in liabil	ities)			301,411.3	
Unrealised gains		1,001.1				
o/w inve	stment property	976.6				
o/w loyears a	and receivables	0.0				
o/w	neld-to-maturity	24.5				
Total unrealised capital gains (IFRS	)	10,146.8				



# **Unrealised Gains Under IFRS by Asset Class**

2009 – 2010, €m, %

IFRS	2009	2010	Change 09-10 (%)
Bonds	4,572	1,250	-72.7%
Equities	4,259	5,662	32.9%
Property	2,602	2,929	12.6%
Other	416	306	-26.4%
TOTAL	11,849	10,147	-14.4%



# Portfolio of Bonds by Rating and Maturity at 31 December 2010

### 31st of December 2010, %

Portfolio carrying _		By rating			
amount at 31/12/2010 : <b>217.5 €bn</b>	0-5 years	5-10 years	10-15 years	>15 years	
AAA	38.82%	46.63%	59.41%	67.15%	46.77%
AA	20.94%	22.18%	18.04%	21.43%	20.97%
A	29.30%	22.42%	20.61%	4.34%	23.90%
BBB	8.47%	6.84%	1.23%	3.59%	6.36%
< BBB	2.48%	1.94%	0.71%	3.49%	2.01%
TOTAL	100.00%	100.00%	100.00%	100.00%	100.00%



# Portfolio of Bonds by issuer category at 31 December 2010

### 31st of December 2010, %

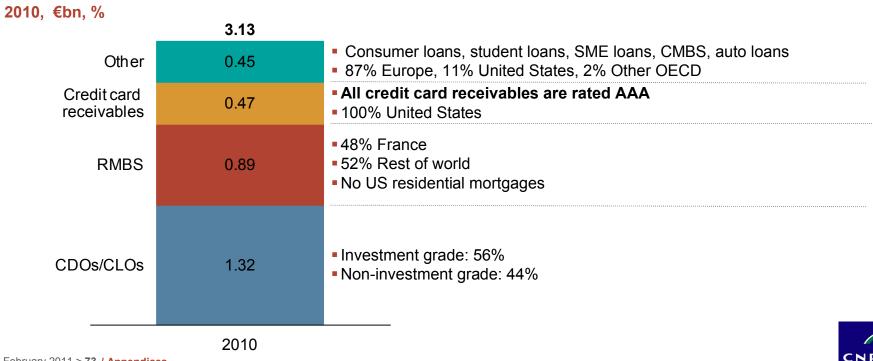
Issuer category	%
Government	46.6%
Supranational issuers	2.16%
Public sector	15.18%
Financial institutions	26.78%
Industry, services	7.48%
Other	1.80%
(o/w ABS: 1.76 %)	
TOTAL	100%
Portfolio carrying amount at 31st of December 2010	217.5 €bn



## Portfolio of Asset-Backed Securities at 31st of December 2010

- Assets concerned:
  - No exposure to subprime mortgages
  - Asset-backed securities:
    - ABS: €3.14bn (o/w €1.32bn in CDOs/CLOs)
    - 80% of ABSs are in policyholder portfolios
- ABS portfolio at 31<sup>st</sup> of December 2010:

CDO/CLO rating	%
AAA	17%
AA	14%
Α	19%
BBB	6%
<bbb< th=""><th>44%</th></bbb<>	44%





## **Impairment Approach – New impairment rules for equities**

"Prolonged decline" now defined as 36 months vs. 24 previously

	BONDS	EQUITIES
	IFRS	IFRS (equities classified as AFS)
Assessment of the need to record an impairment provision	Proven default risk  For example: - Rescheduled payments - Issuer bankruptcy filing - Missed interest payment	Equities are <u>automatically written down</u> when one of the two following criteria are met:  1. A decline in value over 36 consecutive months up to the balance sheet date  OR  2. A more than 50% loss in value at the balance sheet date In addition, equities that meet the following criterion may be written down after being tested for impairment by the entity:  3. A 30% loss in value over 6 consecutive months up to the balance sheet date
Basis for recognizing impairment	IMPAIRMENT  AFS: recognition in profit or loss [fair value - cost]  TRADING: any unrealised loss taken to profit or loss  HTM: future cash flows discounted at original effective interest rate – cost In all cases, net of deferred participation and deferred tax	IMPAIRMENT AFS: recognition in profit or loss [fair value - cost]
Reversible	YES	NO



## **Fair Value Measurement Method**

### 31<sup>st</sup> of December 2010, €m

	Financial instruments quoted on an active market, valued at last quoted price	Financial instruments valued on the basis of a valuation technique whose variables include only data from observable markets	Financial instruments valued on the basis of a valuation technique whose variables do not only include data from observable markets	TOTAL
Instruments at fair value through profit or loss <sup>(1)</sup>	49,776.4	17,241.8	27.7	67,045.9
Change in fair value through profit or loss <sup>(2)</sup>	62.9	-7.4	-31.6	23.9
Available-for-sale financial assets	209,346.0	20,486.9	439.3	230,272.2
Change in fair value through equity <sup>(2)</sup>	-276.1	70.5	42.5	-163.1
Held-to-maturity investments	999.9	231.2	6.2	1,237.3
Total financial assets	260,122.3	37,959.9	473.2	298,555.4
Financial liabilities at fair value through profit or loss				
Liabilities related to non-unit-linked financial instruments without DPF	946.5	38.1	0.0	984.6
Liabilities related to unit-linked financial instruments without DPF	4,079.3	184.4	0.0	4,263.7
Derivative financial instruments in liabilities	0.0	2,356.2	0.0	2,356.2
Total financial liabilities	5,025.8	2,578.7	0.0	7,604.5



 <sup>(1)</sup> Comprend les dérivés actifs
 (2) Nette de participation au bénéfice différée et d'impôts différés et y compris impairment des titres disponibles à la vente February 2011 > **75 / Appendices**