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Press Release

Paris, 15 April 2020

COVID-19: CNP Assurances announces the launch of a “lockdown” support service on Lyfe

Lyfe, the digital platform for health and personal risk services and content from CNP Assurances, has announced the availability of a free support and counselling service to help members who are stressed or anxious because of the lockdown and to assist their families in this time of crisis.

Whether they need to chat with a psychologist to obtain advice to help them get through the lockdown or to talk with a specialist in parenting issues to take care of their children during this COVID-19 crisis, Lyfe is supporting its members – a million people who are members of mutual insurance schemes, personal risk funds, retirement funds, employees of partner businesses - and their families. These new services is available on an unlimited and unrestricted basis 24/7 for the freephone support and psychological advice line and 7 days a week during the day for anyone with questions for an expert on parenting (childcare workers, child psychologists, nurses and midwives, etc.).

“At a time when people are particularly anxious about the COVID-19 epidemic and the national lockdown in place since 17 March 2020 to combat the virus, Lyfe is helping to protect its clients and their loved ones by proposing confidential help and advice from recognised professionals in the medical and social sectors. The teams of clinical psychologists manning the freephone number have received special training in stress management in crisis situations. Similarly, the people taking questions from concerned parents have a wealth of expertise to help support them whatever their issues”, explained Pierrick Libralesso, Health Services Manager at CNP Assurances.

[For further information: https://www.lyfe.fr](https://www.lyfe.fr)

About CNP Assurances

A leading player in the French personal insurance market, CNP Assurances operates in 19 countries in Europe and Latin America, where it is very active in Brazil, its second largest market. As an insurance, coinsurance, and reinsurance provider, CNP Assurances designs innovative personal risk/protection and savings/retirement solutions. The company has more than 38 million insured in personal risk/protection insurance worldwide and more than 12 million in savings/retirement. In accordance with its business model, its solutions are distributed by multiple partners and adapt to their physical or digital distribution method as well as to the needs of customers in each country.

CNP Assurances has been listed on the Paris Stock Exchange since October 1998. The Group declared a net income of €1,412 billion in 2019.

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