

22 February 2018

# 2017 ANNUAL RESULTS

insuring all  
our futures



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This document may contain alternative performance indicators (such as EBIT) that are considered useful by CNP Assurances but are not recognised in the IFRSs adopted for use in the European Union. These indicators should be treated as additional information and not as substitutes for the balance sheet and income statement prepared in accordance with IFRS. They may not be comparable with those published by other companies, as their definition may vary from one company to another.

# OVERVIEW

- 1. Executive Summary**
- 2. Business Performance**
- 3. Financial Performance and Solvency**
- 4. ALM and Investments**
- 5. Outlook**
- 6. Appendices**

1.

# Executive Summary

## A ROBUST BUSINESS PERFORMANCE

Dynamic business performance in the most profitable segments

**+42%**

Unit-linked  
Savings/Pensions

**+12%**

Personal Risk/Protection  
insurance

Premium income  
2017 vs. 2016



Excellent cost discipline

**30.8% vs. 32.9%**

Cost/income ratio  
2017 vs. 2016

**-2.6%**

Administrative costs France  
2017 vs. 2016



## INCREASED EARNINGS

Strong growth in New Business Value and APE margin

**+80%**

New Business Value  
2017 vs. 2016

**23.6% vs. 13.9%**

APE margin  
2017 vs. 2016



Robust growth in EBIT and net profit

**+9.5%**

EBIT  
2017 vs. 2016

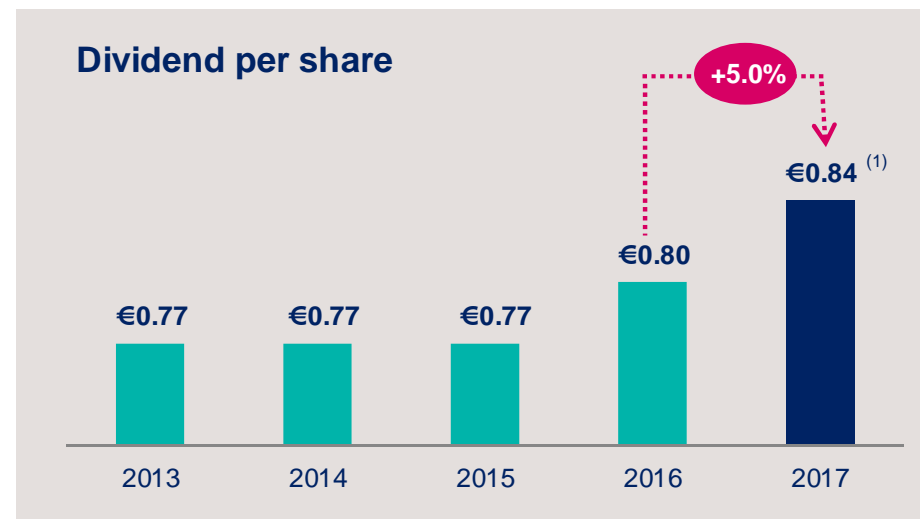
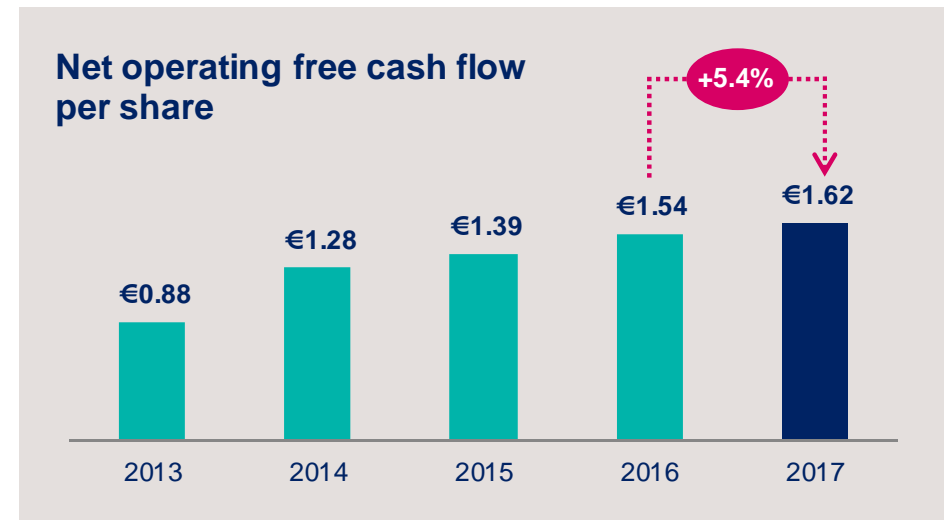
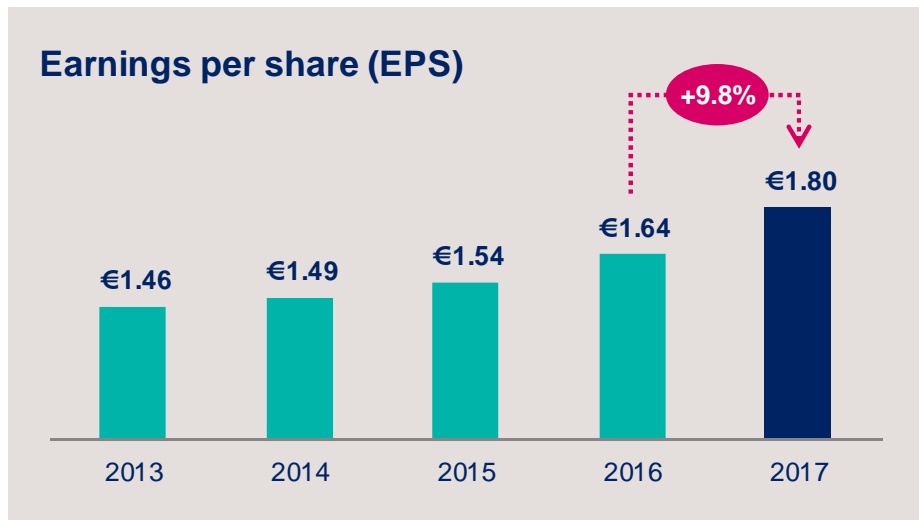
**+7.0%**

Attributable net profit  
2017 vs. 2016



of which **52%** in Personal Risk/Protection insurance

# DIVIDEND INCREASED TO €0.84 PER SHARE



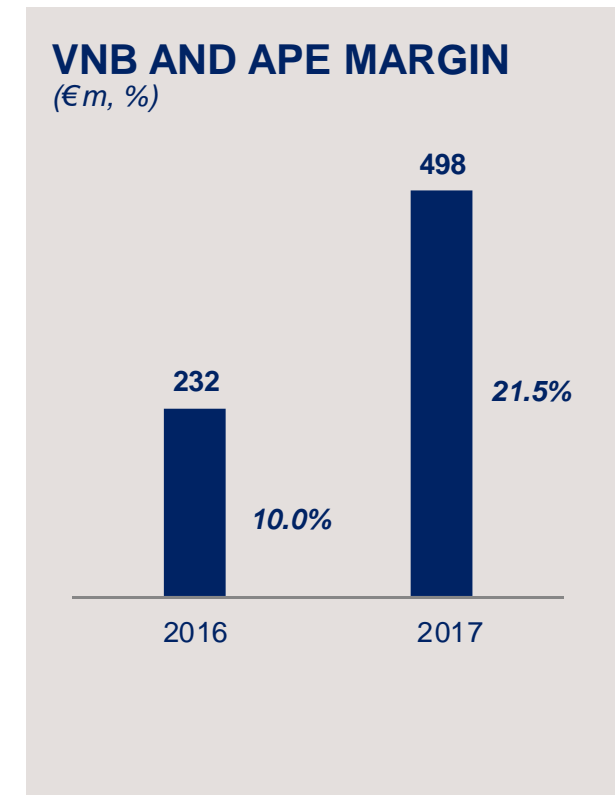
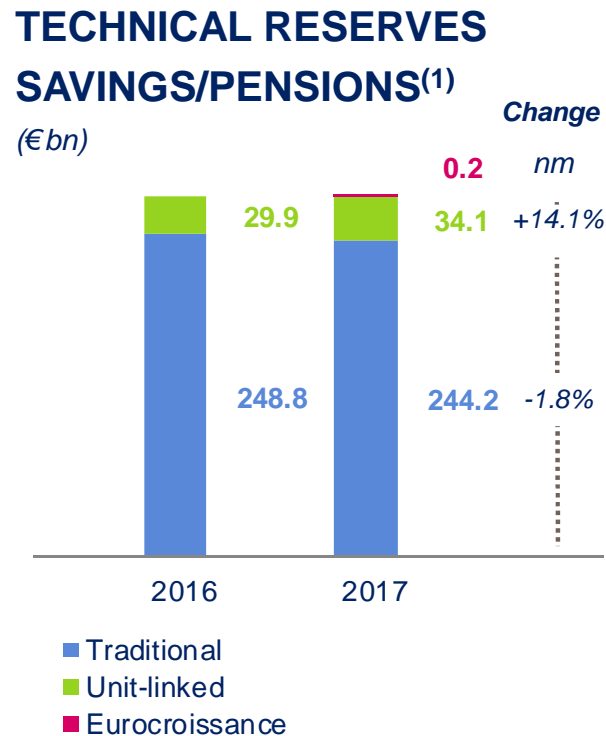
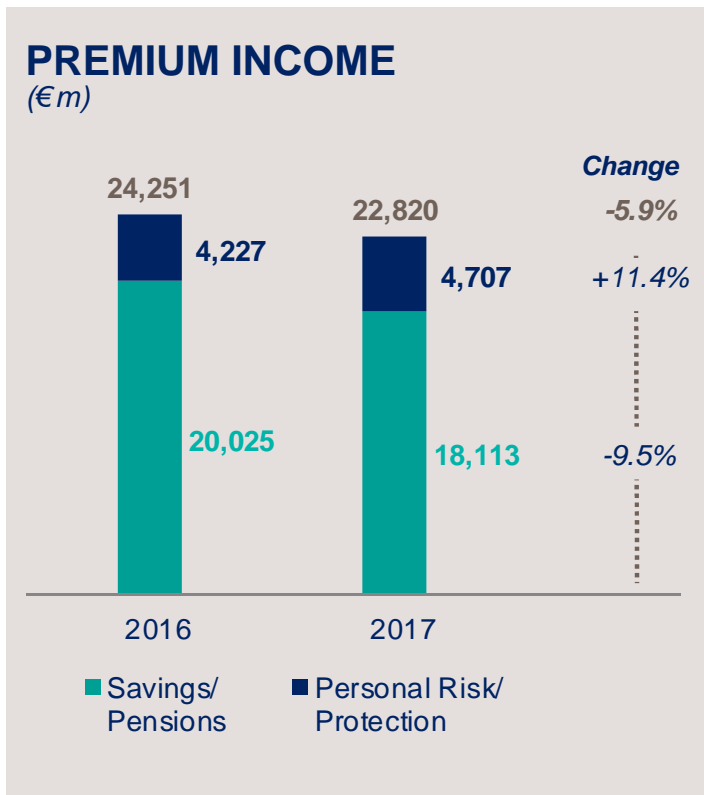
(1) To be recommended at the Annual General Meeting of 27 April 2018

**2.**

**Business  
Performance**



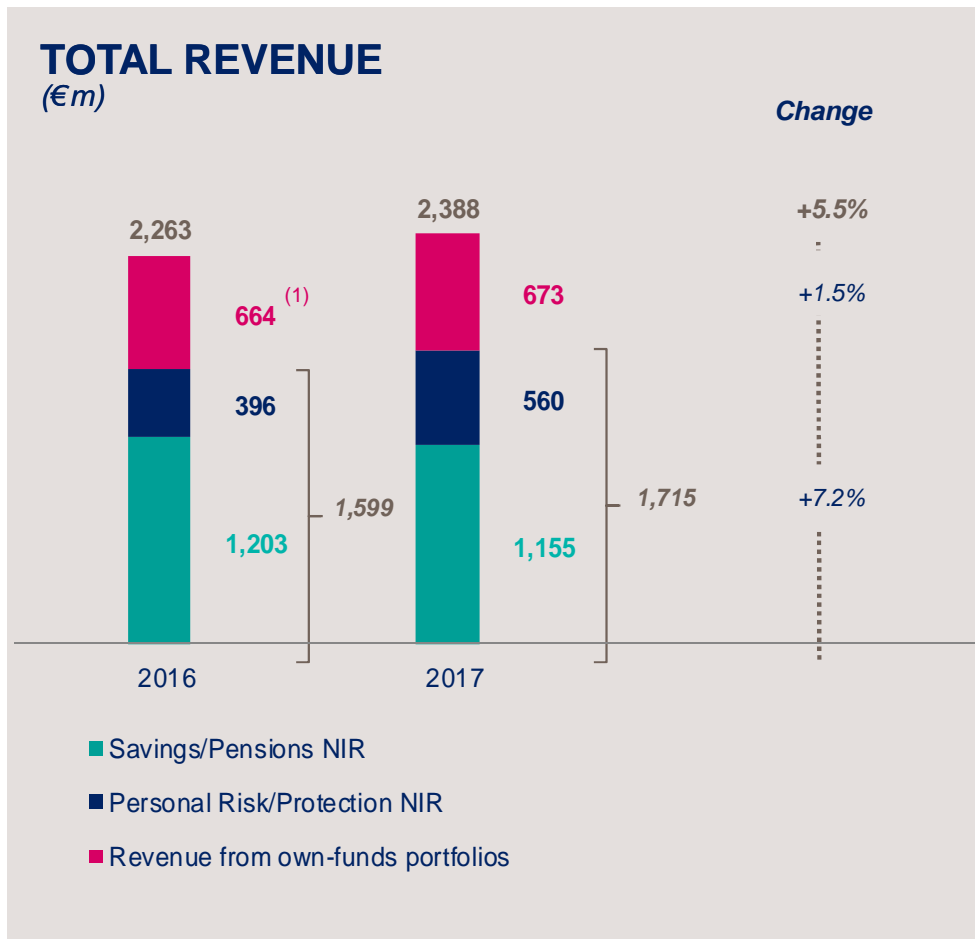
# IN FRANCE, A STRONG IMPROVEMENT IN APE MARGIN



- Strong growth in personal risk/protection premium income
- Savings/pensions net new money: unit-linked up €2.3bn, traditional products down €7.7bn
- Further improvement in reserve structure, with a growing focus on unit-linked and Eurocroissance
- Significant increase in APE margin, reflecting positive business developments (increased sales of term creditor insurance and growing focus on unit-linked products)

(1) Technical reserves end of period gross of reinsurance

# ROBUST REVENUE GROWTH

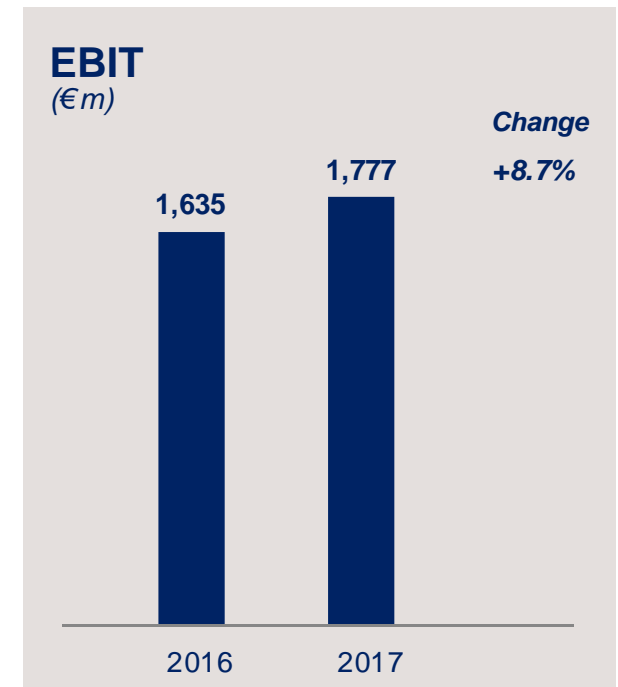
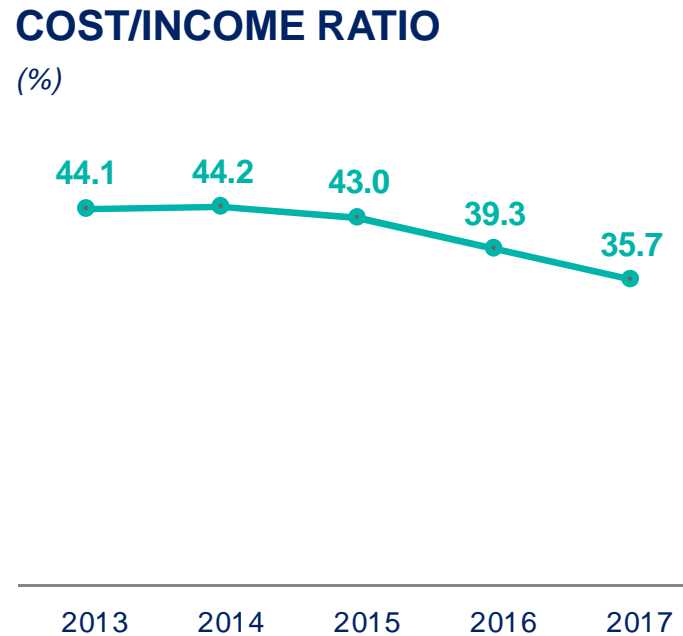
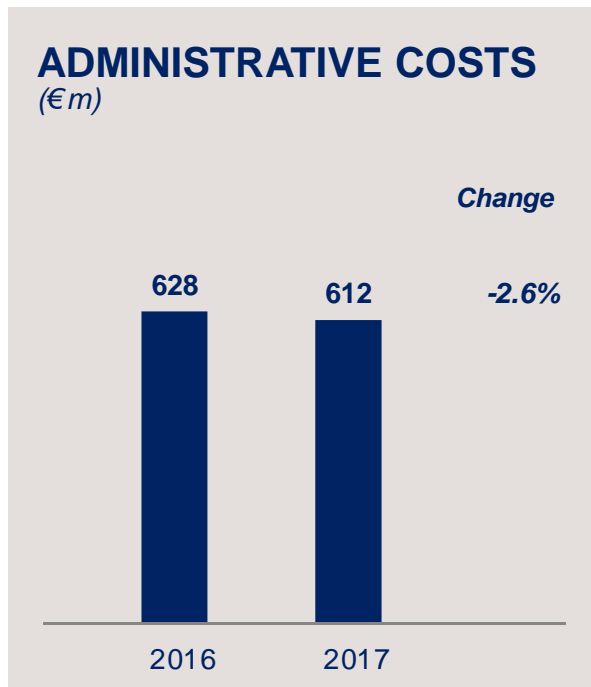


➤ **Sharp rise in net insurance revenue, led by dynamic performance in Personal Risk/Protection segment:**

- confirmed growth in term creditor insurance revenues
- improved loss ratios
- stable regulatory discount rates

(1) Including revenue from own-funds portfolios generated by CNP Participações (€5m) which has been reclassified from Latin America to France.

# SIGNIFICANTLY LOWER ADMINISTRATIVE COSTS



## ➤ Operational Excellence Programme (OEP) launched in France in early 2016

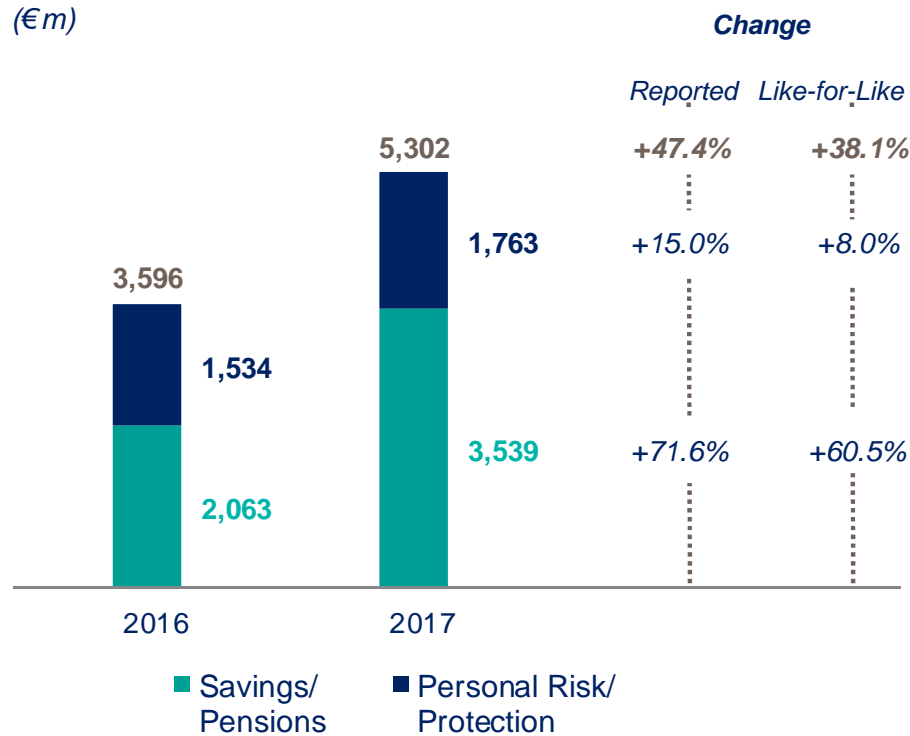
- Objective confirmed of €60m recurring annual reduction in the cost base in France by end-2018
- As of end-2017: objective 72%-achieved with a €43m recurring annual reduction in the cost base

## ➤ €25m non-recurring costs to support the digital strategy

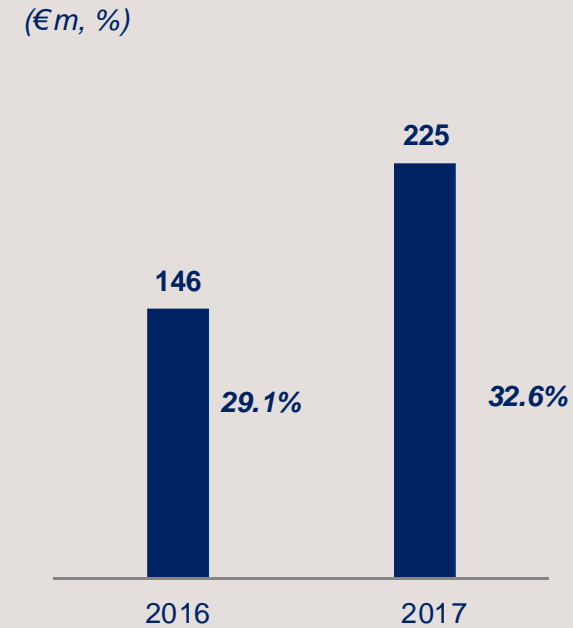


# IN LATIN AMERICA, EXCEPTIONALLY STRONG DYNAMIC AND HIGHER MARGINS

## PREMIUM INCOME

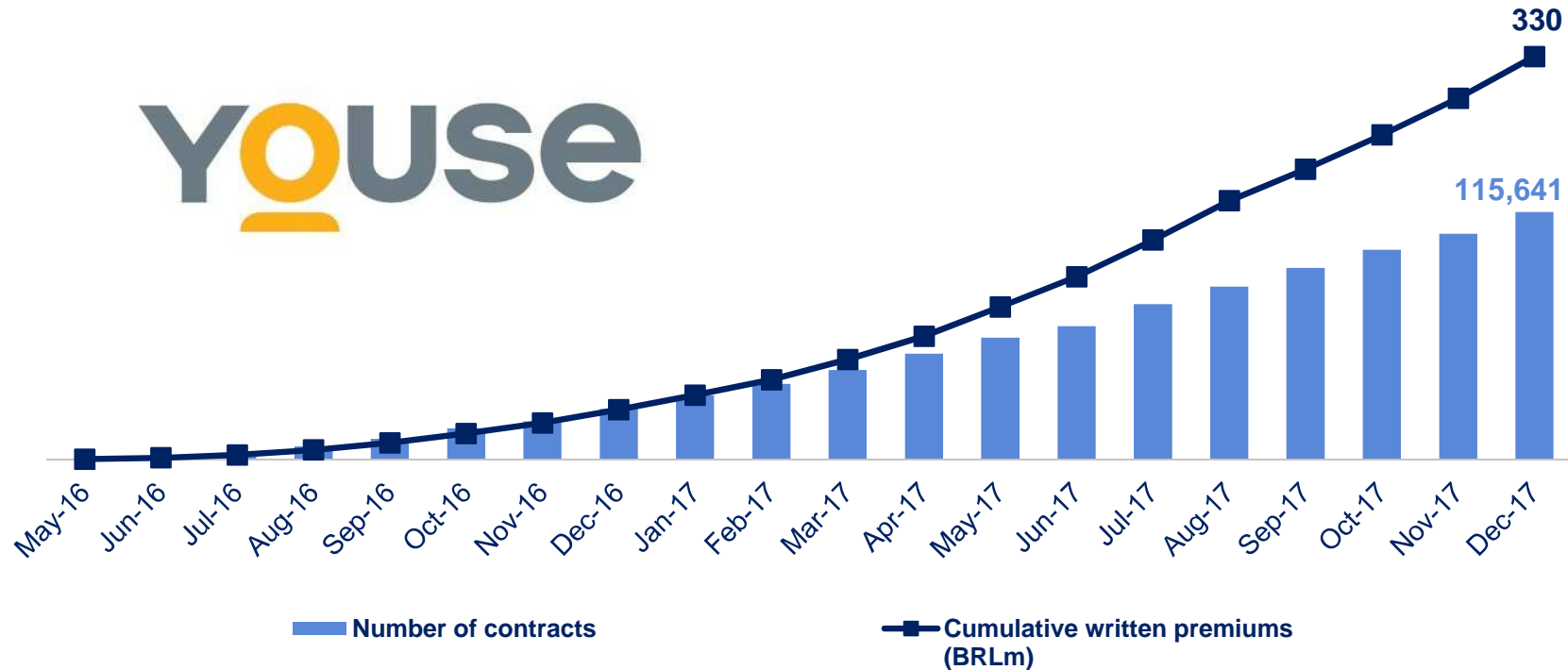


## VNB AND APE MARGIN



➤ Caixa Seguradora's market share up to 8.1% (vs. 5.9% a year before)

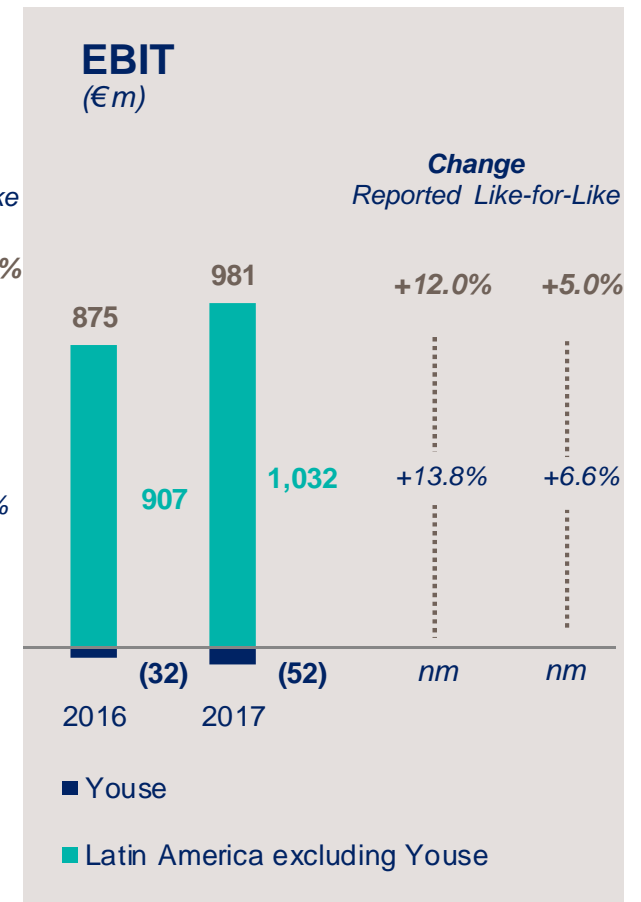
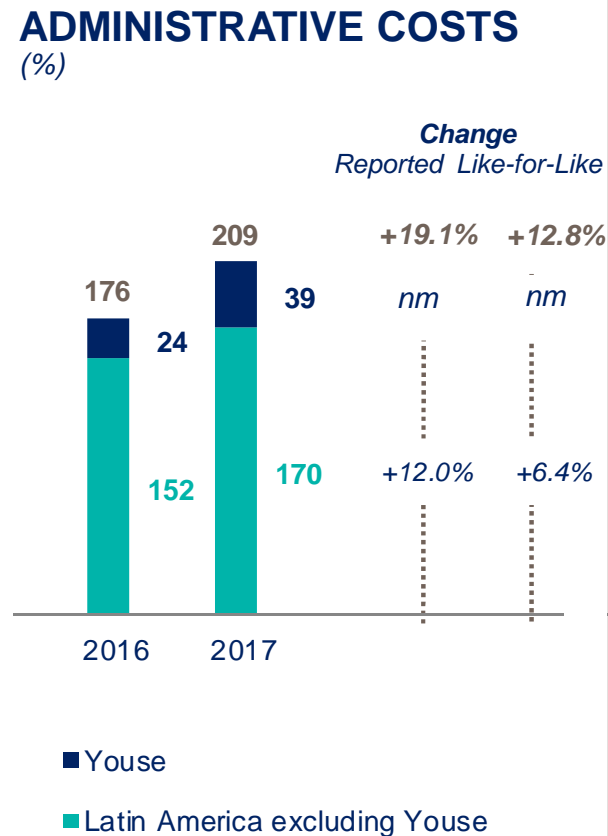
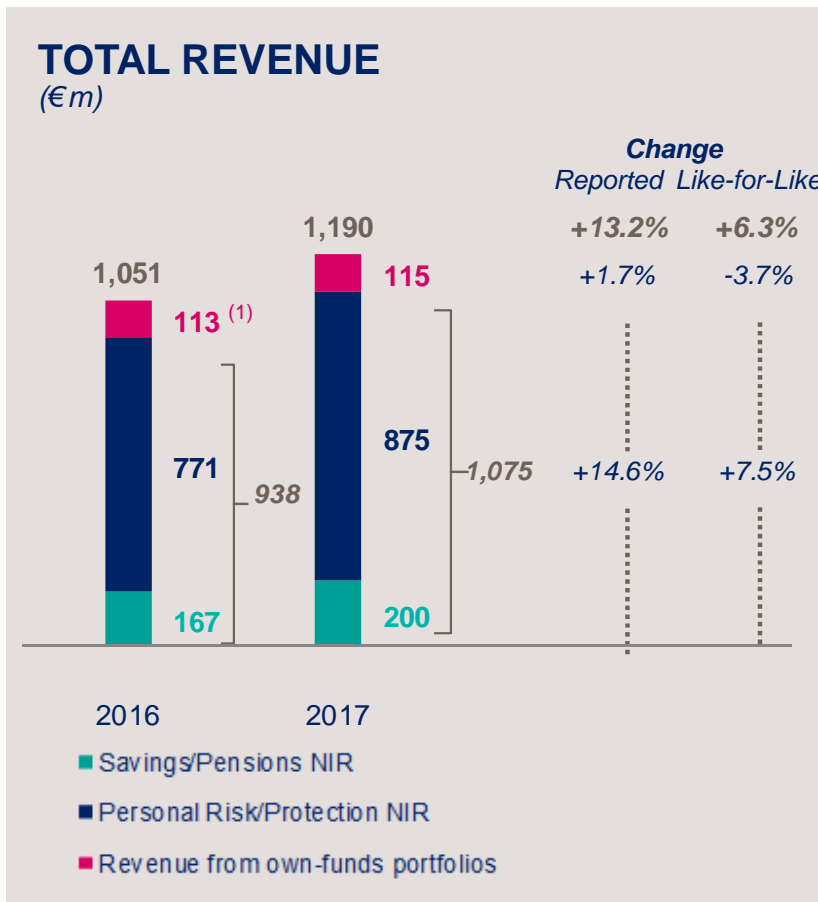
# RAMP-UP OF YOUSE, BRAZIL'S FIRST 100%-DIGITAL INSURANCE PLATFORM



|                               |   |   |   |
|-------------------------------|---|---|---|
| <p><b>Brand</b></p>           | <ul style="list-style-type: none"> <li>Steady improvement in <b>unaided Youse brand awareness</b>: 11% in October 2017 vs. 4% in August 2016</li> </ul> | <p><b>Time to Market</b></p>            | <ul style="list-style-type: none"> <li><b>Market leader</b>, with one of the fastest rates of business growth ever seen in Brazil</li> </ul>                              |
| <p><b>Business volume</b></p> | <ul style="list-style-type: none"> <li>~ <b>900 contracts sold per day in January 2018</b></li> <li>Leader on new business volume</li> </ul>            | <p><b>Technological innovations</b></p> | <ul style="list-style-type: none"> <li>Launch of <b>Youse Friends</b></li> <li>Investment in connected objects</li> <li>Development of artificial intelligence</li> </ul> |



# FURTHER GROWTH IN INSURANCE REVENUES



- Continued strong business momentum, led by the Personal Risk/Protection business
- Cost/income ratio: 19.5% including Youse (15.6% excluding Youse)

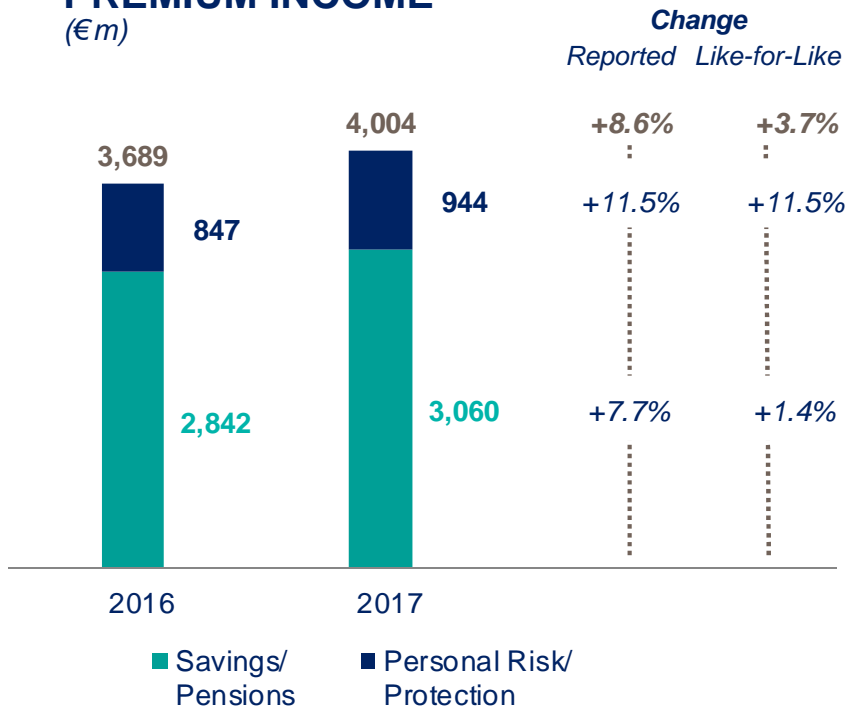
(1) Revenue from own-funds portfolios generated by CNP Participações (€5m) has been reclassified from Latin America to France.



# EUROPE EXCLUDING FRANCE: PRODUCT MIX REFOCUSING CONFIRMED

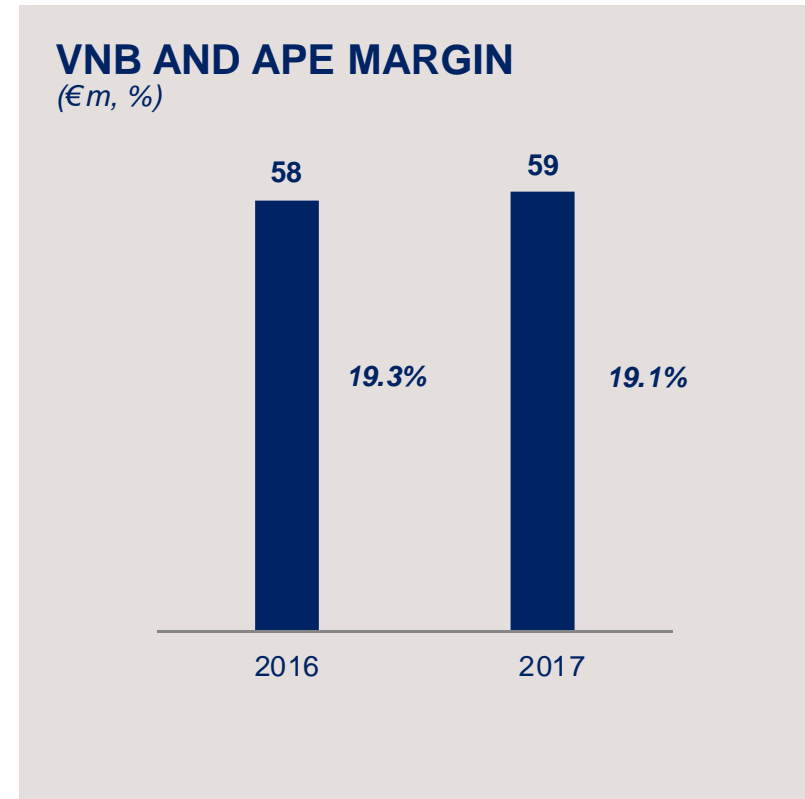
## PREMIUM INCOME

(€m)



## VNB AND APE MARGIN

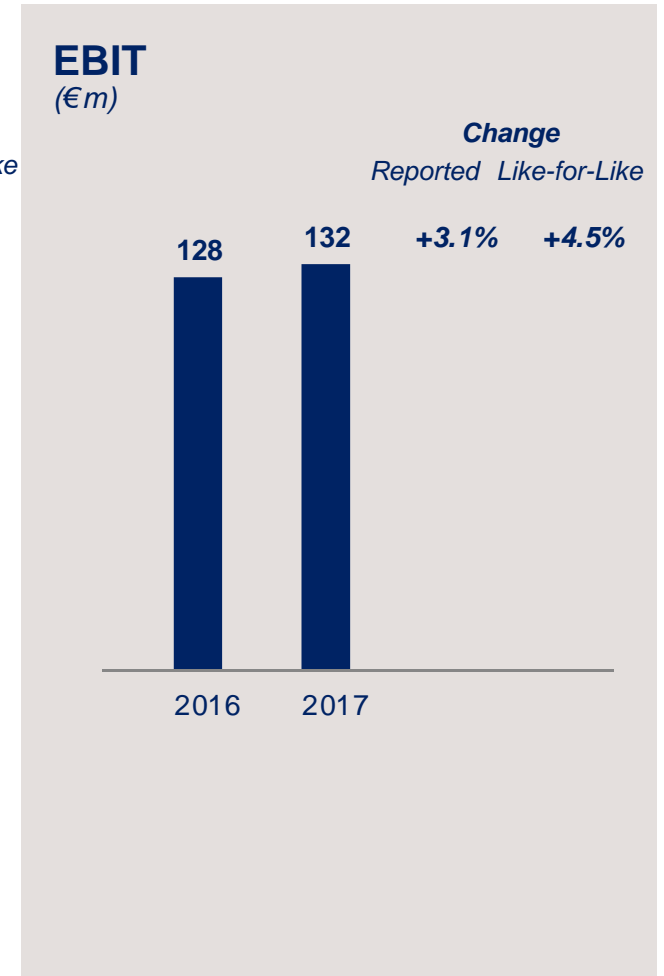
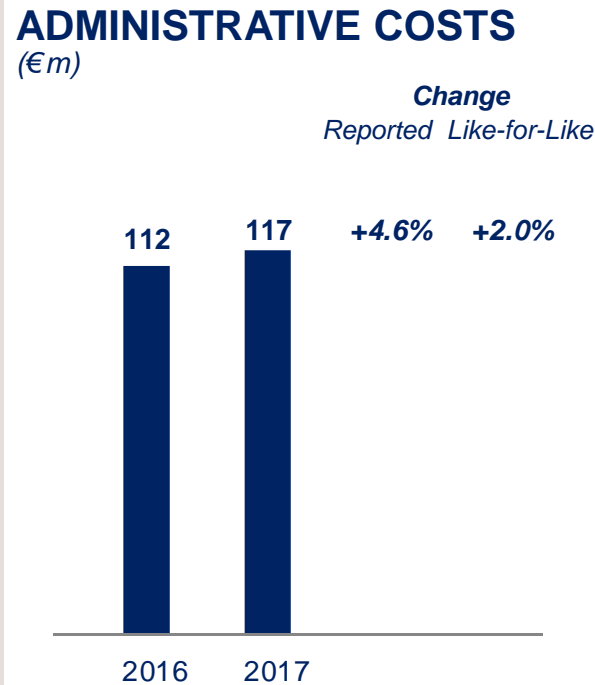
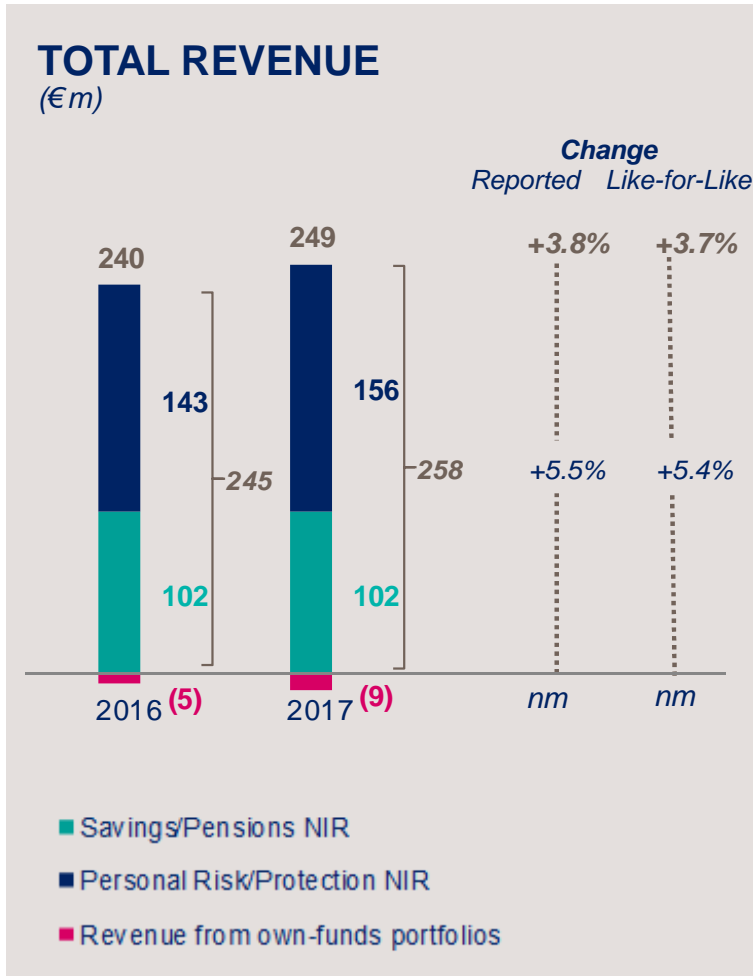
(€m, %)



- 14% growth in premium income at CNP Santander, led by the Nordic countries and Poland
- Unit-linked contracts: 73% of Savings/Pensions premium income



# REVENUE GROWTH LED BY PERSONAL RISK/PROTECTION INSURANCE





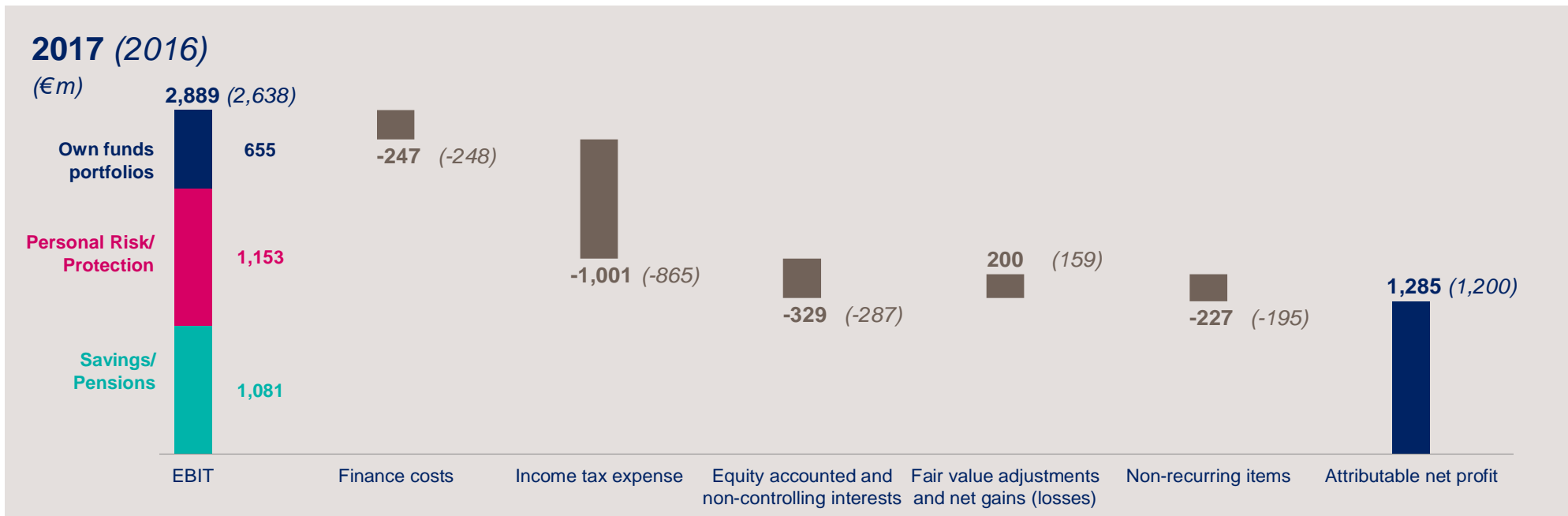
**2018**  
**OBJECTIVE**

CNP Assurances has set  
**the objective of achieving organic EBIT**  
**growth of at least 5% in 2018**  
compared to the 2017 baseline

**3.**

## **Financial Performance and Solvency**

# NET PROFIT OF €1,285M UP 7.0%



## ➤ Finance costs

- Average cost of debt reduced from 5.0% to 4.5%

## ➤ Income tax expense

- In France, exceptional surtax (€95m) partly offset by the refund of tax on dividends (€63m)
- Phased reduction in French corporate tax rate to 25% in 2022

## ➤ Fair value adjustments and net gains (losses)

- Net gains of €162m and €38m positive fair value adjustments to the trading portfolio

## ➤ Non-recurring items

- Effect of French State's withdrawal from financing statutory uplifts to life annuities (Act of 30 December 2017): €212m before tax

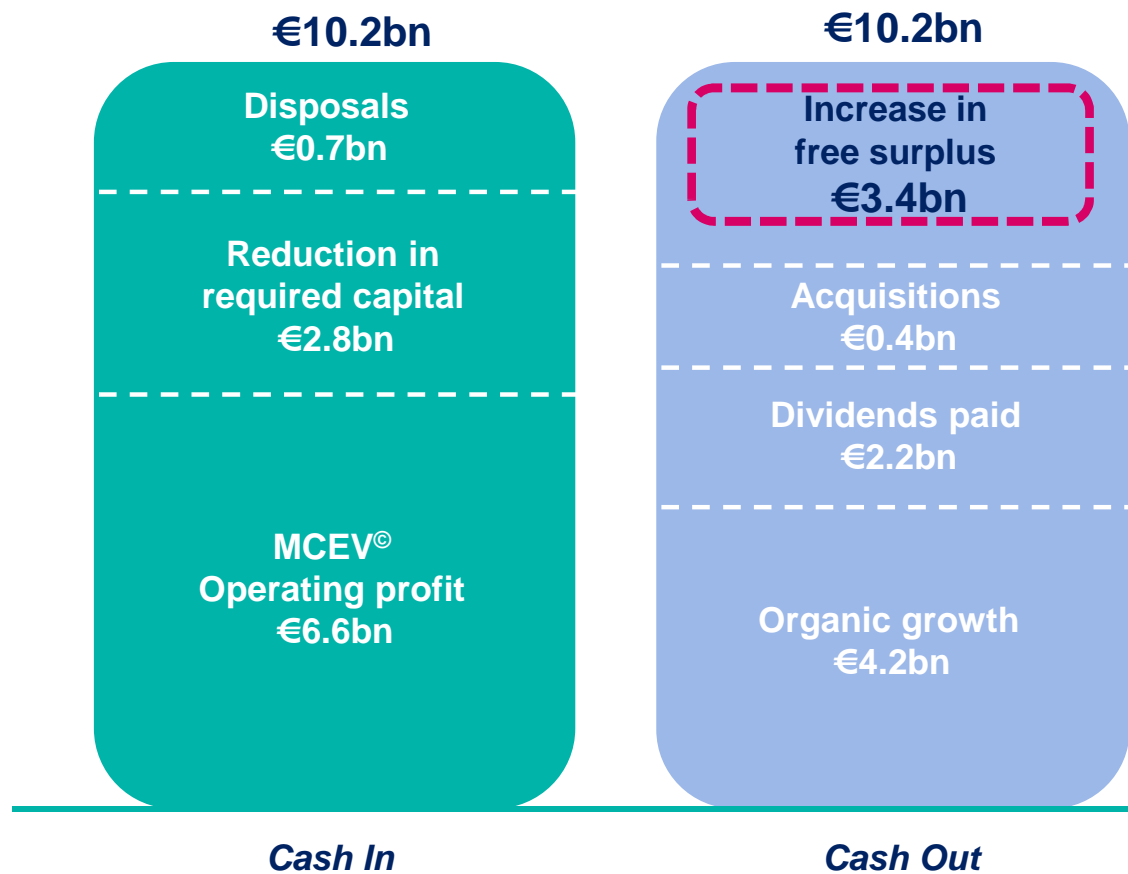
## OPERATING FREE CASH FLOW UP 5.4%, ALLOWING A 5% INCREASE IN THE DIVIDEND



- Operating profit up sharply to €1,346m
- Smaller reduction in required capital for end-2016 In-Force due to revised biometric and behavioural assumptions
- Decrease in required capital for New Business due to sharp rise in VNB

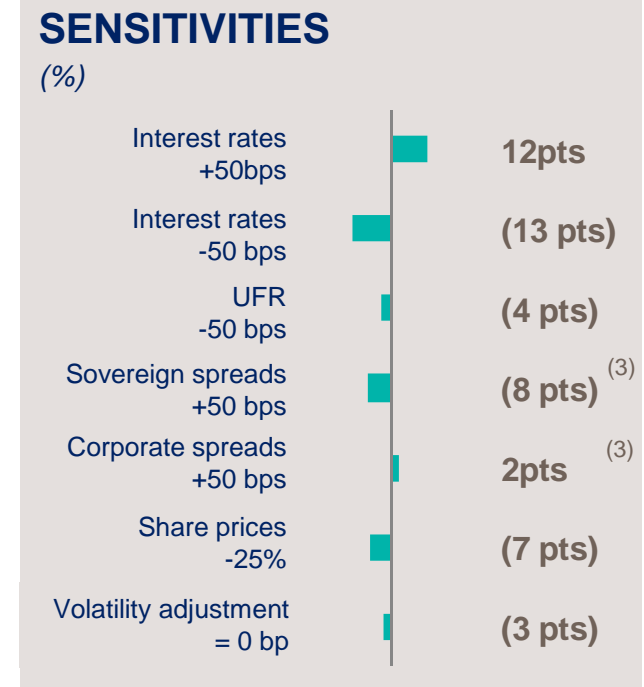
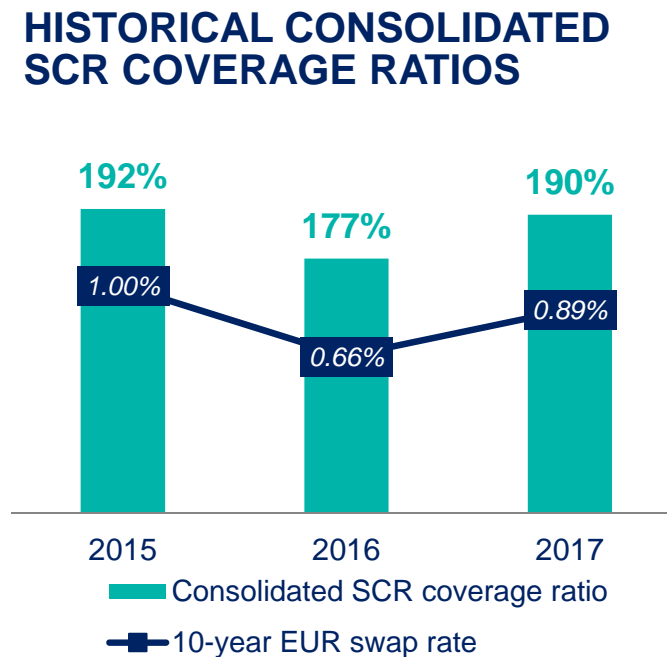
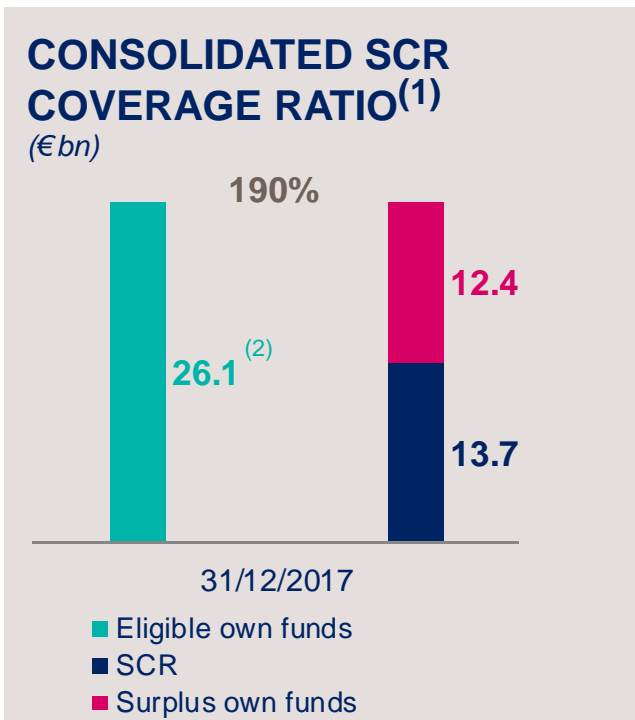
## STEADY CASH FLOW GENERATION CREATING SIGNIFICANT FINANCIAL HEADROOM

- €10.2bn of cumulative cash flows<sup>(1)</sup> over the period 2012-2017, including €3.4bn added to free surplus



(1) Based on operating free cash flow as calculated for MCEV<sup>®</sup> purposes, taking into account acquisitions and disposals of subsidiaries during the period

# CONSOLIDATED SCR COVERAGE RATIO OF 190% AT 31 DECEMBER 2017



- 13-point increase in SCR coverage ratio over the year, mainly led by financial markets performance and increased operational contribution, reflecting shift in business mix towards unit-linked contracts
- Reduced interest rate sensitivity, helped by the more favourable economic environment
- Reduced sensitivity to changes in share prices, reflecting expanded hedging programme

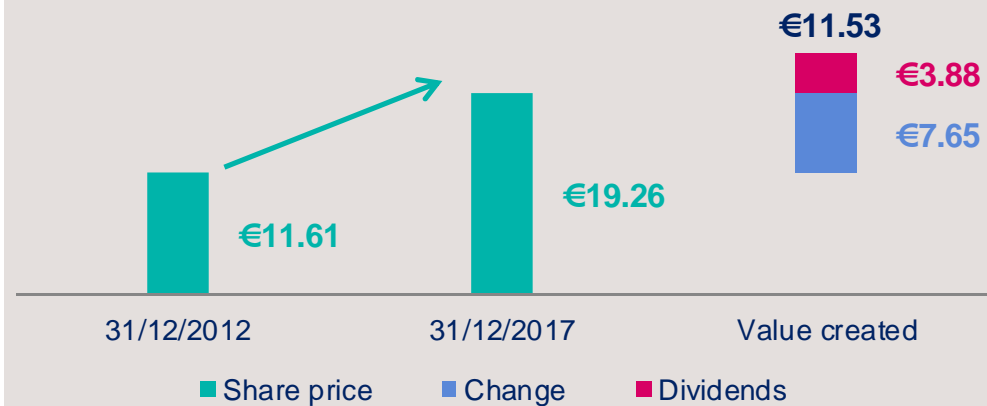
(1) Standard formula without applying transitional measures (except for grandfathering of subordinated debt)

(2) Excludes €3.3bn in subsidiaries' surplus own funds, which are considered non-fungible at Group level

(3) After recalibration of the volatility adjustment

# A STRATEGY TO CREATE LONG-TERM VALUE

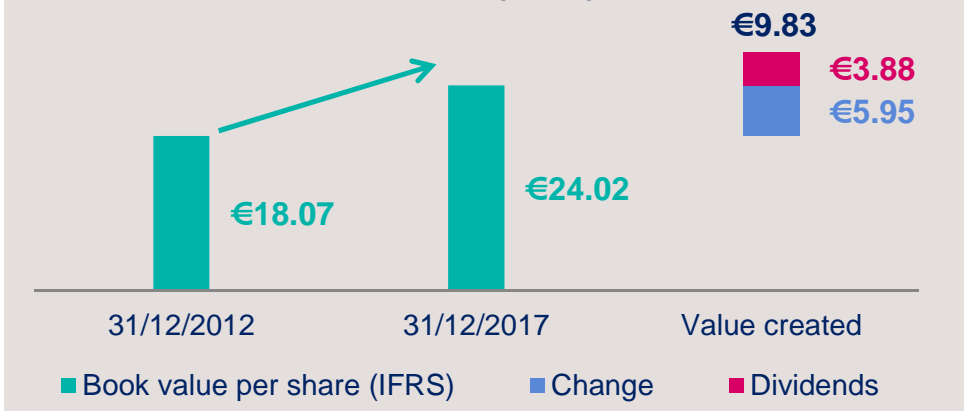
## SHARE PRICE



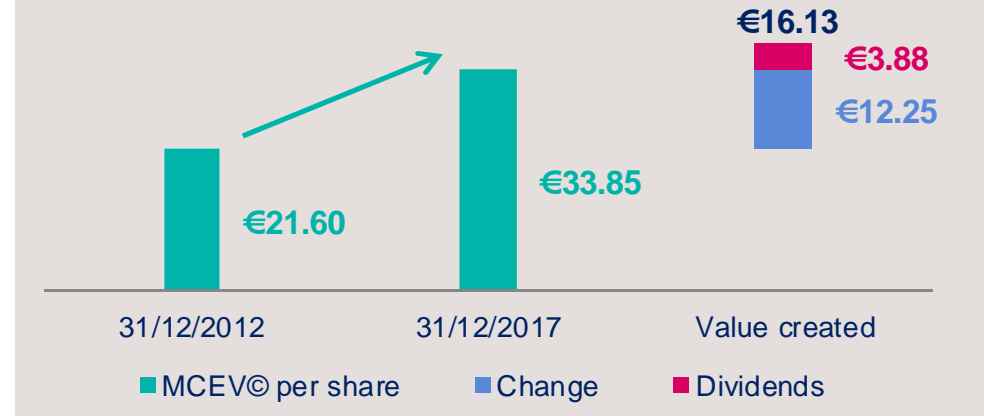
### Total shareholder return with reinvested dividends:

- Over the period December 2012 to December 2017
  - ▶ CNP Assurances: +16.6% per year
  - ▶ Insurance sector<sup>(1)</sup>: +14.7% per year
- In 2017
  - ▶ CNP Assurances: +14.3%
  - ▶ Insurance sector<sup>(1)</sup>: +11.7%

## BOOK VALUE PER SHARE (IFRS)



## MCEV<sup>®</sup> PER SHARE



(1) Stoxx Europe 600 Insurance index

**4.**

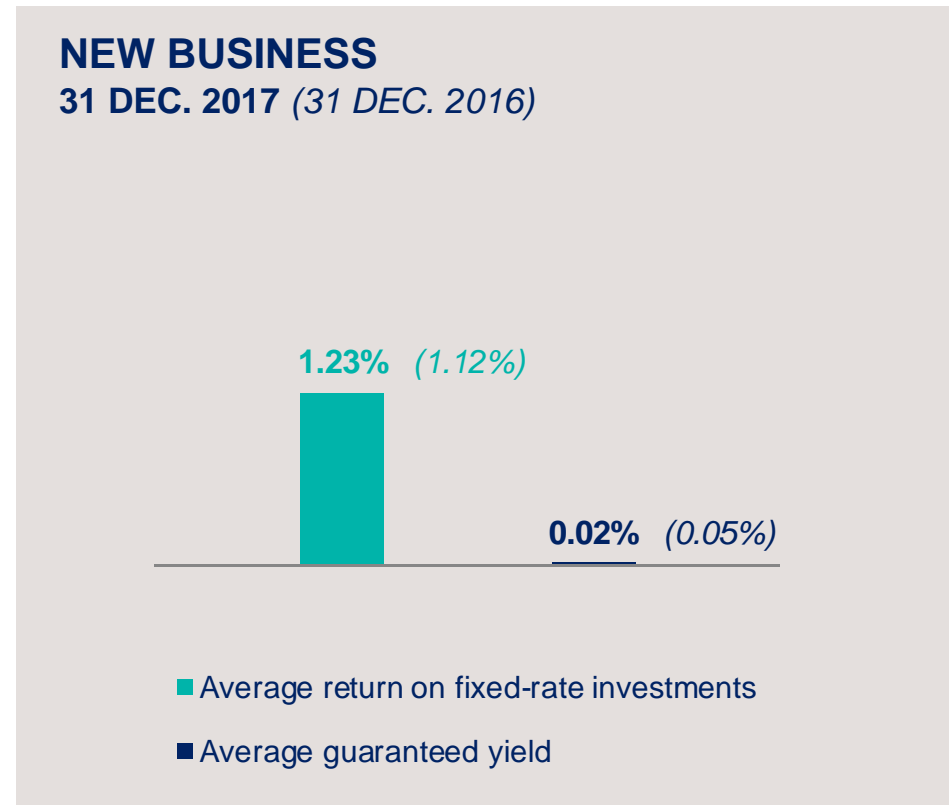
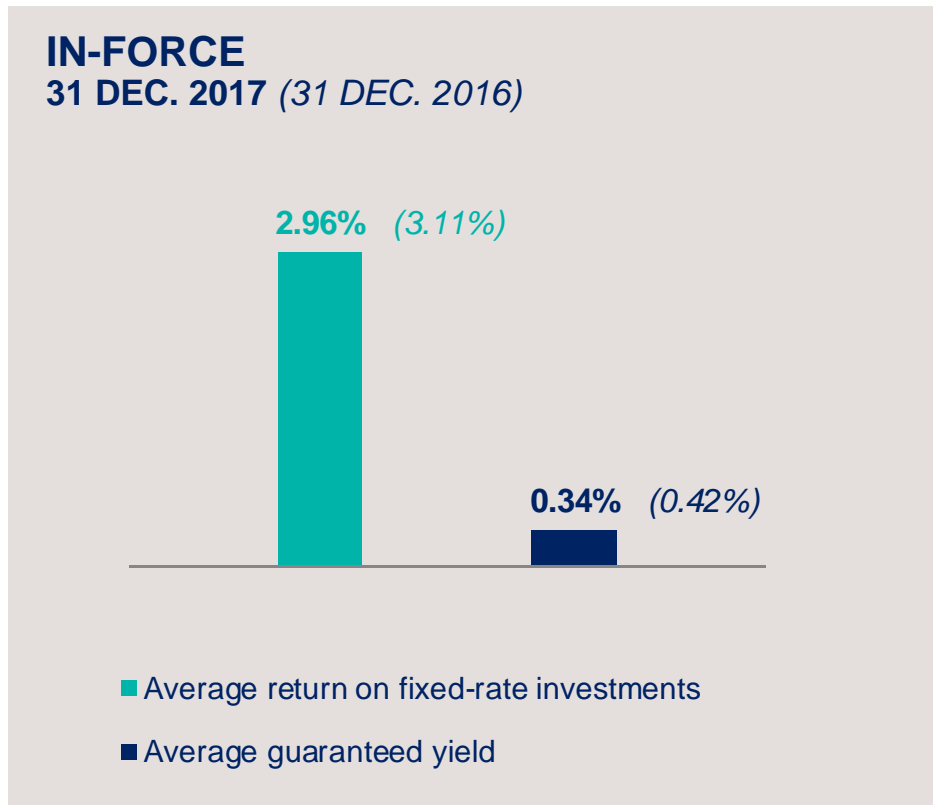
## **ALM and Investments**





# LIMITED EXPOSURE TO GUARANTEED YIELDS

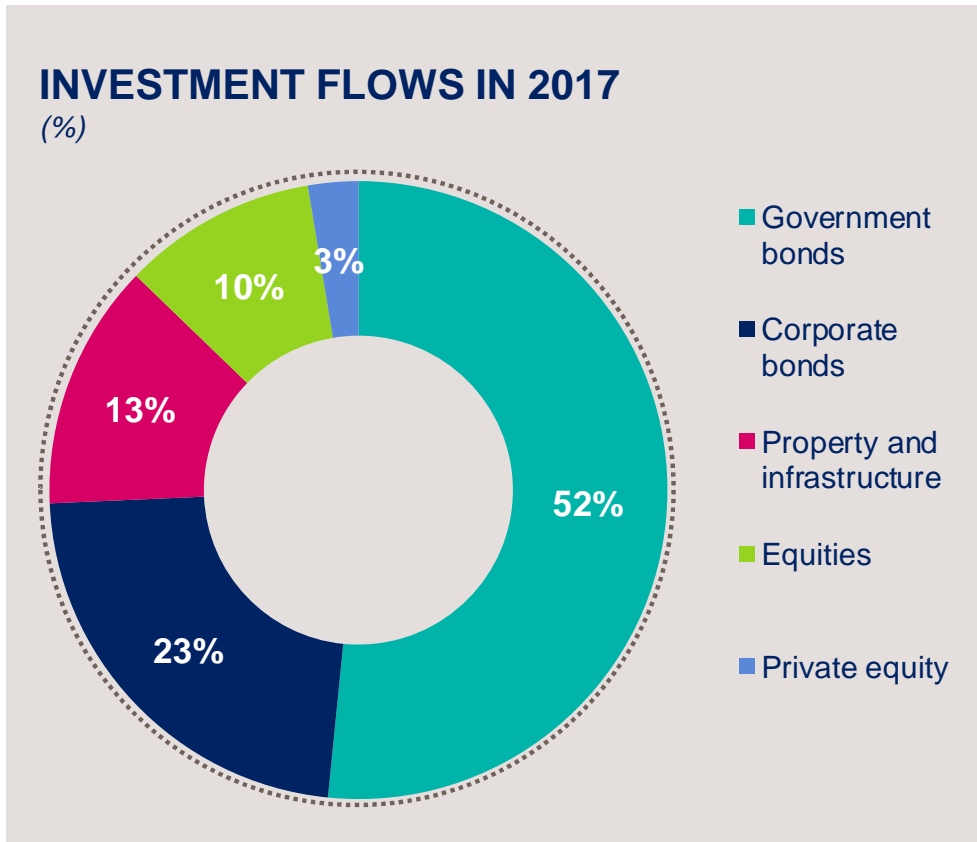
## ➤ Lower guaranteed yields on In-Force and New Business



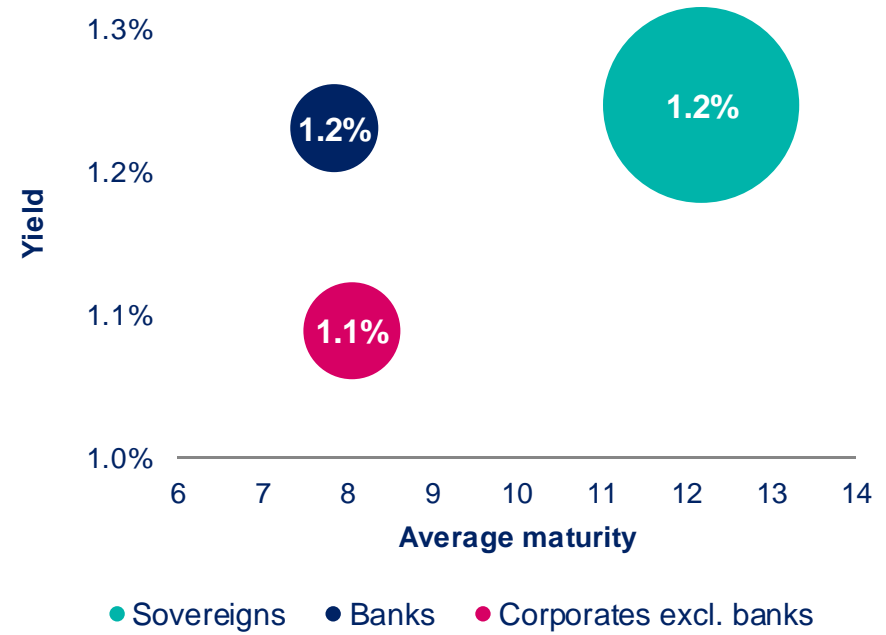
## ➤ €10.9bn policyholders' surplus reserve at 31 December 2017, representing 4.7% of total technical reserves



# SUSTAINED INVESTMENT IN THE PRODUCTIVE ECONOMY



### BOND INVESTMENT FLOWS IN 2017



➤ European bond portfolios: average 2017 reinvestment rate of 1.2%

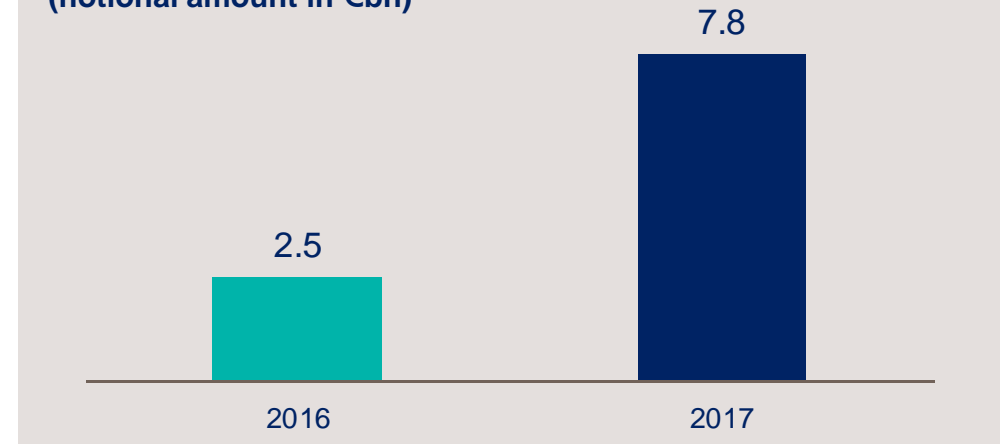
# EXPANDED HEDGING STRATEGY

## ➤ Equity hedges

- Threefold increase in equity risk hedging programme since last year
- At end-2017, portfolio of put options:
  - total notional amount: €7.8bn
  - average remaining life: 3.9 years
  - average strike price: 2,939 pts (CAC 40) and 2,445 pts (Eurostoxx 50)

### Equity hedges

(notional amount in €bn)

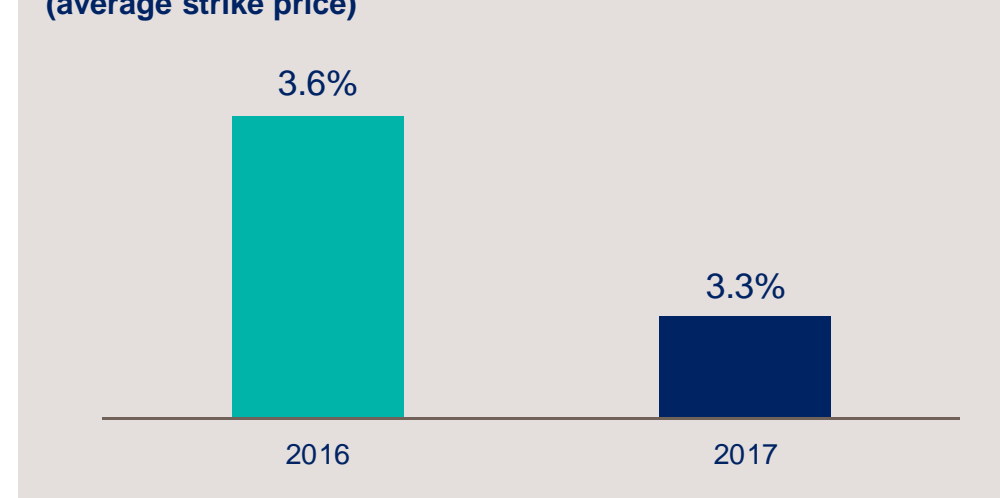


## ➤ Interest rate hedges

- Hedging programme pursued in order to protect against risk of an increase in interest rates
- At end-2017, portfolio of cap options:
  - total notional amount: €53bn
  - average remaining life: 4 years
  - average strike price based on 10-year euro swap rate: 3.3% (vs. 3.6% at end-2016)

### Interest rate hedges

(average strike price)



## NEW INVESTMENTS IN 2017 STRONG CONTRIBUTION TO THE REAL ECONOMY



**PRIVATE EQUITY  
(SMEs, MID-CAPS AND START-UPS)**  
€600m worth in 2017

*CNP Assurances is one of the world's 50  
biggest investors in private equity*

**PROPERTY & FORESTRY ASSETS**  
€1,400m worth in 2017

*100% green (all new properties are HQE-  
certified)*

**INFRASTRUCTURE**  
€1,300m worth in 2017

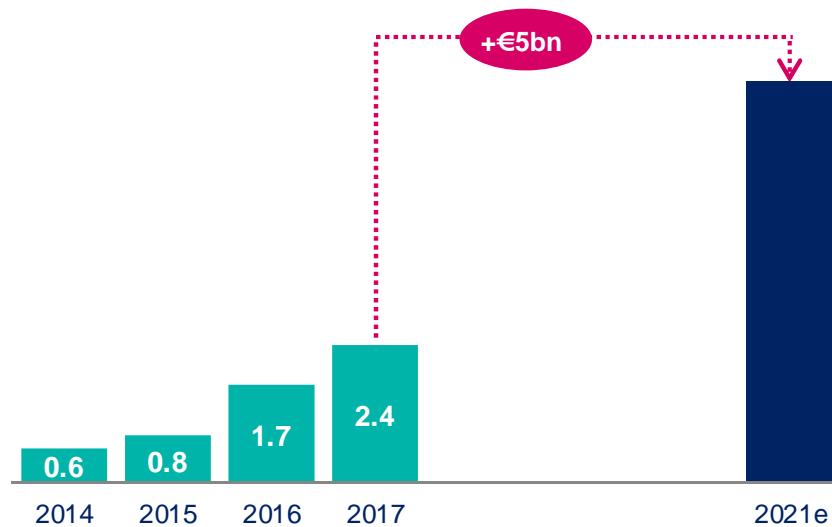
*Investments in electricity transmission  
networks and the energy sector*

**CORPORATE DEBT**  
€3,000m worth in 2017

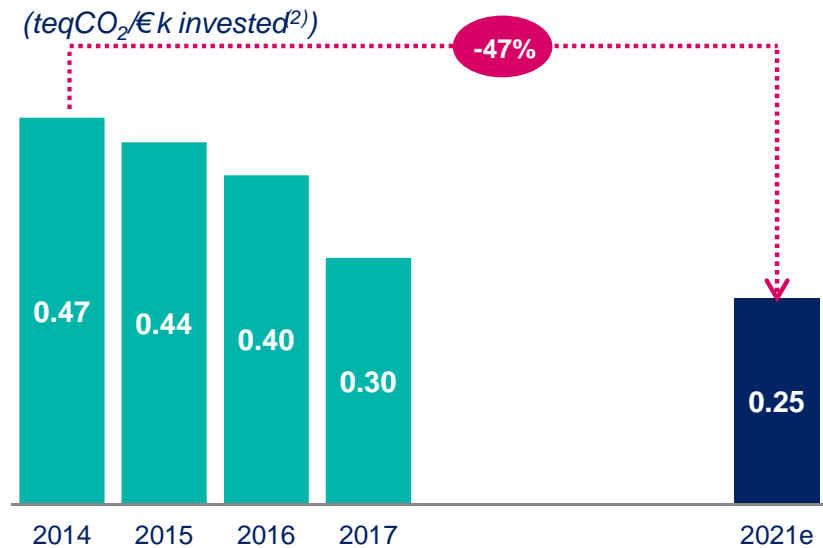
*Investments in loans and bonds to support  
companies of all sizes*

# STRONG COMMITMENTS IN FAVOUR OF THE ENERGY AND ENVIRONMENTAL TRANSITION

**Green investments<sup>(1)</sup>**  
(€bn)



**Equity portfolio's carbon footprint**



➤ **To help limit global warming, CNP Assurances:**

- confirms its objective of making €5 billion worth of new investments in energy and environmental transition projects by 2021
- has also stepped up its commitment to reducing the carbon footprint of its equity portfolio, setting an objective of 0.25 teqCO<sub>2</sub>/€k invested by end-2021 (versus 0.33 teqCO<sub>2</sub>/€k invested)

(1) Green bonds, renewable energies, etc.

(2) CO<sub>2</sub>-equivalent tonnes per thousand euros invested

**5.**

**Outlook**

2017:

## NEW PARTNERSHIPS AND DIGITAL INNOVATIONS



Over 100,000 contracts sold

**Azimut**

Digital broker in France

*iSalud.com*

Digital broker in Spain



A digital health and well-being portal



Arial CNP Assurances, the reference in the company pension savings plan market



Italian partnership rolled over for 7 years



**KLÉSIA**

Employee benefits solutions for SMEs and micro-enterprises

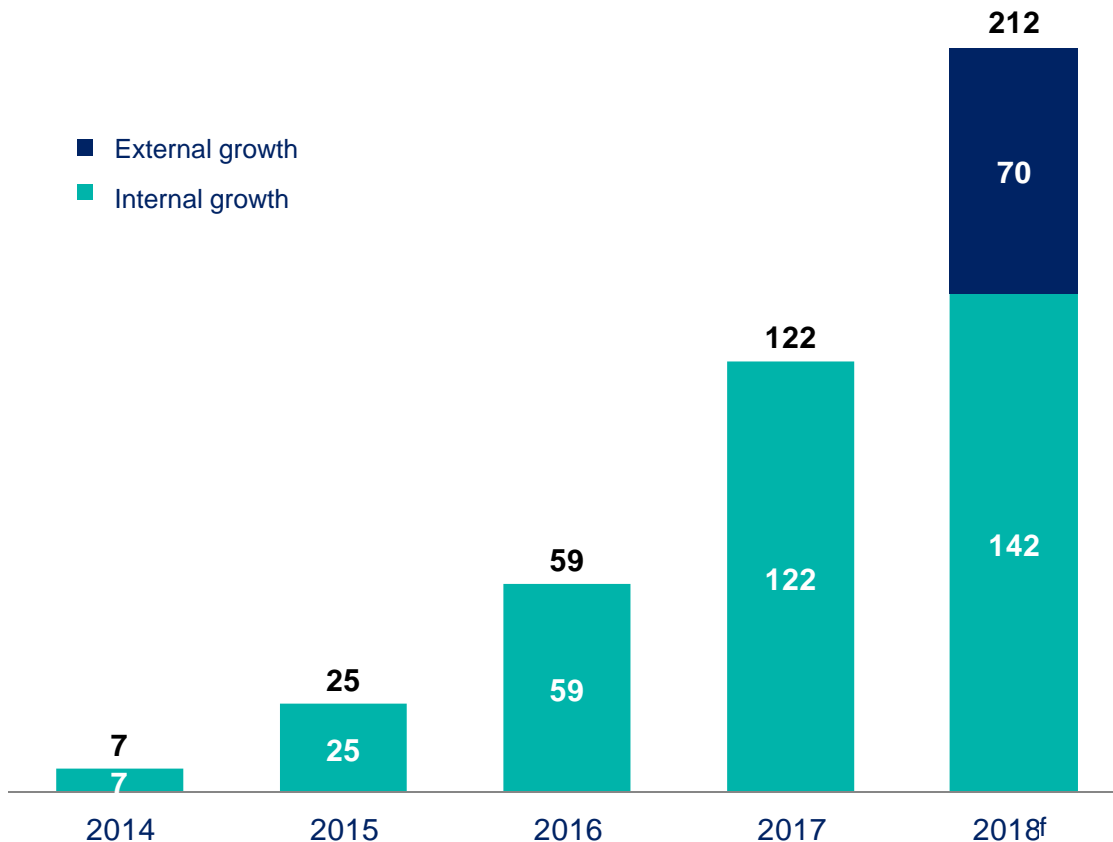


Death/disability insurance and savings plans for the self-employed, business owners and private individuals

# 2018: TOOLS FOR ACCELERATION

## ▶ INVESTMENTS IN DIGITAL TO ACCELERATE THE TRANSFORMATION

(CNP Assurances Group excluding Open CNP, €m)



Unaudited management reporting data

## ▶ PARTNERSHIPS WITH DISRUPTIVE START-UPS

### Open CNP

- Lendix (crowdlending)
- H4D (telemedecine)
- Alan (insurtech)
- Stratumn (blockchain)
- MyNotary (real estate)
- Lydia (payments)



## CAP 2020

- Our objective is for CNP Assurances to be the benchmark digital insurance company in Europe and South America in the 2020s



Robotization  
Artificial intelligence  
Paperless solutions  
Omni-channel  
Development of selfcare



Direct customers  
Digital brokers  
Affinity groups  
Dedicated offer

**6.**

# Appendices

## APPENDICES

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## 2017 FINANCIAL AND BUSINESS PERFORMANCE

| (€m)                          |                                 | 2017                             | 2016        | Change   | Change<br>(Like-for-Like) <sup>(1)</sup> |
|-------------------------------|---------------------------------|----------------------------------|-------------|----------|--|
| <b>BUSINESS PERFORMANCE</b>   | Premium income                  | <b>32,127</b>                    | 31,536      | 1.9%     | 0.7%                                     |
|                               | APE                             | <b>3,316</b>                     | 3,129       | 6.0%     | 4.6%                                     |
|                               | VNB                             | <b>782</b>                       | 436         | 79.6%    | 76.4%                                    |
|                               | APE margin                      | <b>23.6%</b>                     | 13.9%       | 9.7 pts  | -  |
| <b>EARNINGS</b>               | Total revenues                  | <b>3,827</b>                     | 3,553       | 7.7%     | 5.6%                                     |
|                               | Administrative costs            | <b>938</b>                       | 916         | 2.4%     | 1.0%                                     |
|                               | EBIT                            | <b>2,889</b>                     | 2,638       | 9.5%     | 7.2%                                     |
|                               | Attributable net profit         | <b>1,285</b>                     | 1,200       | 7.0%     | 5.6%                                     |
|                               | ROE                             | <b>8.0%</b>                      | 7.9%        | 0.1 pts  | -  |
|                               | Combined ratio <sup>(2)</sup>   | <b>82.5%</b>                     | 83.5%       | -1.1 pts | -  |
| <b>CASH FLOW AND DIVIDEND</b> | Net operating free cash flow    | <b>€1.62/share</b>               | €1.54/share | 5.4%     | -  |
|                               | Dividend                        | <b>€0.84/share<sup>(3)</sup></b> | €0.80/share | 5.0%     | -  |
|                               | Payout ratio                    | <b>47%</b>                       | 49%         | -2 pts   | -  |
|                               | Dividend cover                  | <b>1.9x</b>                      | 1.9x        | -        | -  |
| <b>SOLVENCY</b>               | Consolidated SCR coverage ratio | <b>190%</b>                      | 177%        | 13 pts   | -  |
|                               | Consolidated MCR coverage ratio | <b>324%</b>                      | 300%        | 24 pts   | -  |

(1) Average exchange rates:

At 31 December 2017: Brazil: €1 = BRL 3.61; Argentina: €1 = ARS 18.75

At 31 December 2016: Brazil: €1 = BRL 3.86; Argentina: €1 = ARS 16.35

In the like-for-like comparatives, the contributions of Aerial CNP Assurances (France) and CNP Luxembourg (Luxembourg) have been excluded from the 2017 figures.

(2) Personal Risk/Protection segment (term creditor insurance, personal risk, health and property & casualty insurance)

(3) Recommended at the Annual General Meeting of 27 April 2018

# DISTRIBUTION AGREEMENTS WITH BPCE AND LA BANQUE POSTALE

## BPCE

## La Banque Postale (LBP)

### Expiry date

► **End-2022, with successive 3-year rollover options**

► **End-2025**

### Savings/ Pensions

► **2017 premium income: €6.9bn**

- Top-up premiums: €3.7bn
- Transfers from traditional savings products (“Fourgous” transfers): €1.8bn
- Inward reinsurance: €1.4bn
- Strong growth in unit-linked new money (up 23%)

► **2017 premium income: €9.0 billion**

- Top-up premiums: €4.4bn
- Transfers from traditional savings products (“Fourgous” transfers/transfers to Eurocroissance): €1.4bn
- New business: €3.2bn
- Sharp rise in new money invested in unit-linked contracts and Eurocroissance funds (up 25%)

► **Technical reserves at end-2017: €122bn before reinsurance**

- €110bn net of reinsurance (10% ceded to Natixis Assurances)
- Marketing campaigns have driven a gradual increase in linked liabilities as a percentage of total technical reserves

► **Technical reserves at end-2017: €127bn**

- Marketing campaigns have driven a gradual increase in linked liabilities as a percentage of total technical reserves

► **Outlook**

- All new business is written by Natixis Assurances, while CNP Assurances reinsures 40% of business written up until 2019
- CNP Assurances continues to manage in-force business and top-up premiums
- Erosion of technical reserves will be very gradual thanks to top-up premiums
- Action will continue to refocus technical reserves and new money on unit-linked contracts

► **Outlook**

- Very strong demand for the Eurocroissance fund launched as an alternative to traditional savings funds, with option to make transfers from GMO or Ascendo contract to Cachemire 2 (Eurocroissance offers a capital guarantee on 80% of the investment, subject to 12-year investment period)
- Action will continue to refocus technical reserves and new money on unit-linked contracts and Eurocroissance funds

### Personal Risk/ Protection

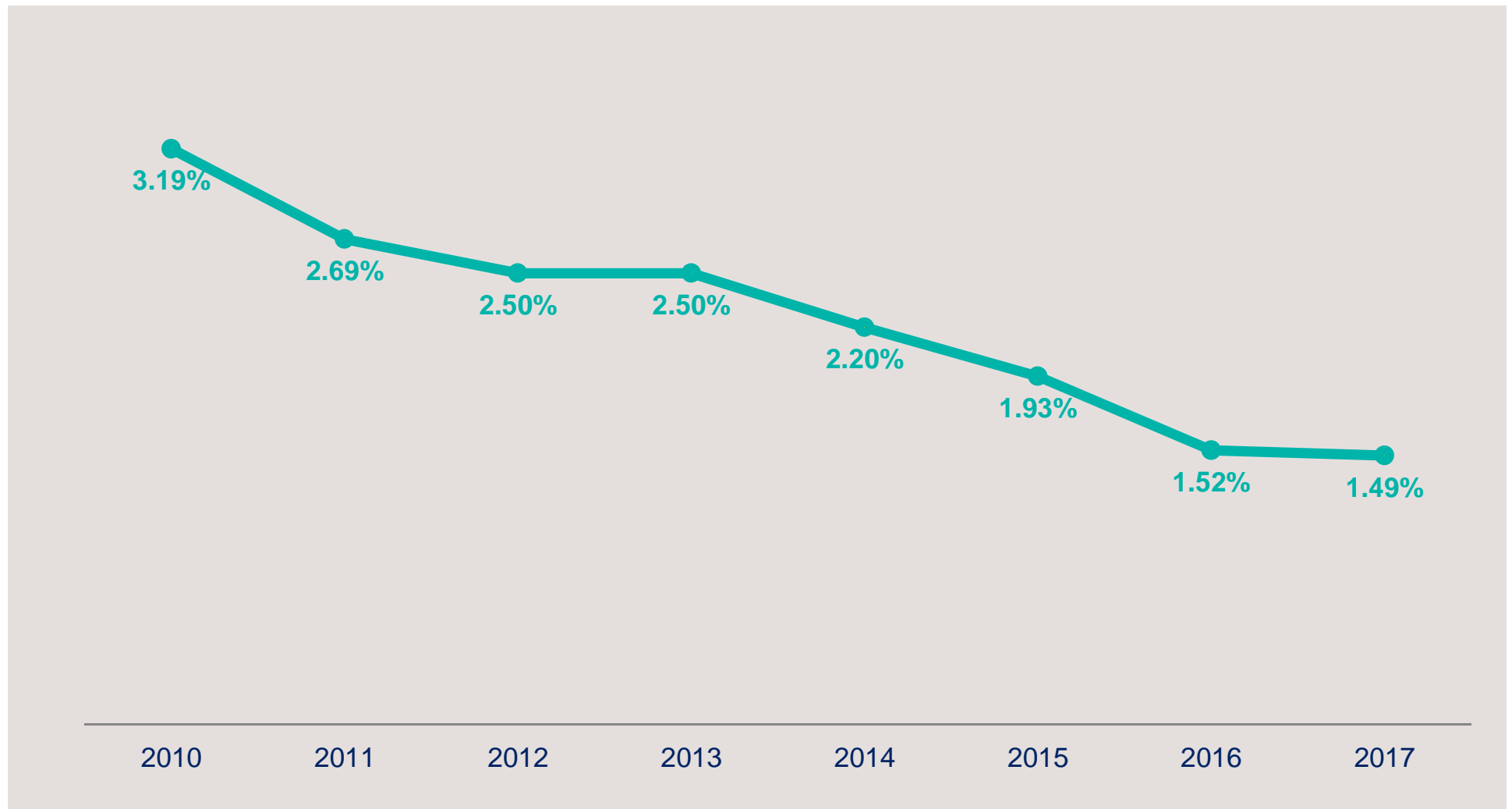
► **2017 premium income: €1.0bn**

- Extension of Term Creditor Insurance partnership with BPCE to include the Banques Populaires and Crédit Foncier networks
- Group contracts realigned, and networks supported in applying “Bourquin amendment” giving policyholders an annual right to terminate their policy

► **2017 premium income: €0.2bn**

- New term creditor insurance offer launched in October 2016, underwritten directly by CNP Assurances and reinsured by LBPP under 5% quota-share treaty
- Term creditor insurance offer extended to include BPE customers
- Group contracts realigned, and networks supported in applying “Bourquin amendment” giving policyholders an annual right to terminate their policy

## AVERAGE POLICYHOLDER YIELD IN FRANCE\*



\* CNP Assurances traditional savings contracts

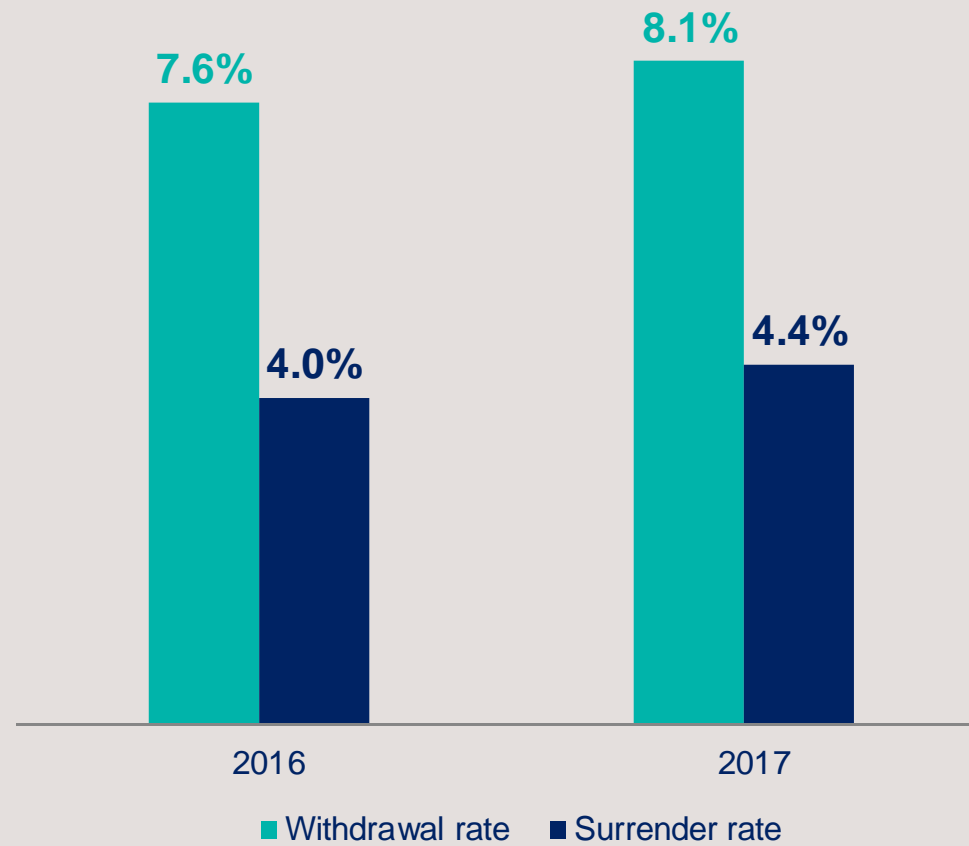
## NET NEW MONEY IN FRANCE\*



| (€m)                         | 3M 2016    | 6M 2016    | 9M 2016   | FY 2016      | 3M 2017        | 6M 2017        | 9M 2017        | FY 2017        |
|------------------------------|------------|------------|-----------|--------------|----------------|----------------|----------------|----------------|
| Unit-linked savings/pensions | 656        | 1,140      | 1,487     | 1,899        | 484            | 1,253          | 1,674          | 2,338          |
| Traditional savings/pensions | (75)       | (759)      | (1,438)   | (2,083)      | (2,569)        | (4,602)        | (5,950)        | (7,705)        |
| <b>TOTAL</b>                 | <b>581</b> | <b>381</b> | <b>49</b> | <b>(184)</b> | <b>(2,085)</b> | <b>(3,348)</b> | <b>(4,276)</b> | <b>(5,367)</b> |

\* CNP Assurances savings/pensions contracts  
Unaudited management reporting data

## WITHDRAWAL AND SURRENDER RATES IN FRANCE\*



\* CNP Assurances savings contracts  
Unaudited management reporting data



# TECHNICAL RESERVES AND PREMIUM INCOME BY GEOGRAPHICAL AREA/SEGMENT

## AVERAGE TECHNICAL RESERVES NET OF REINSURANCE

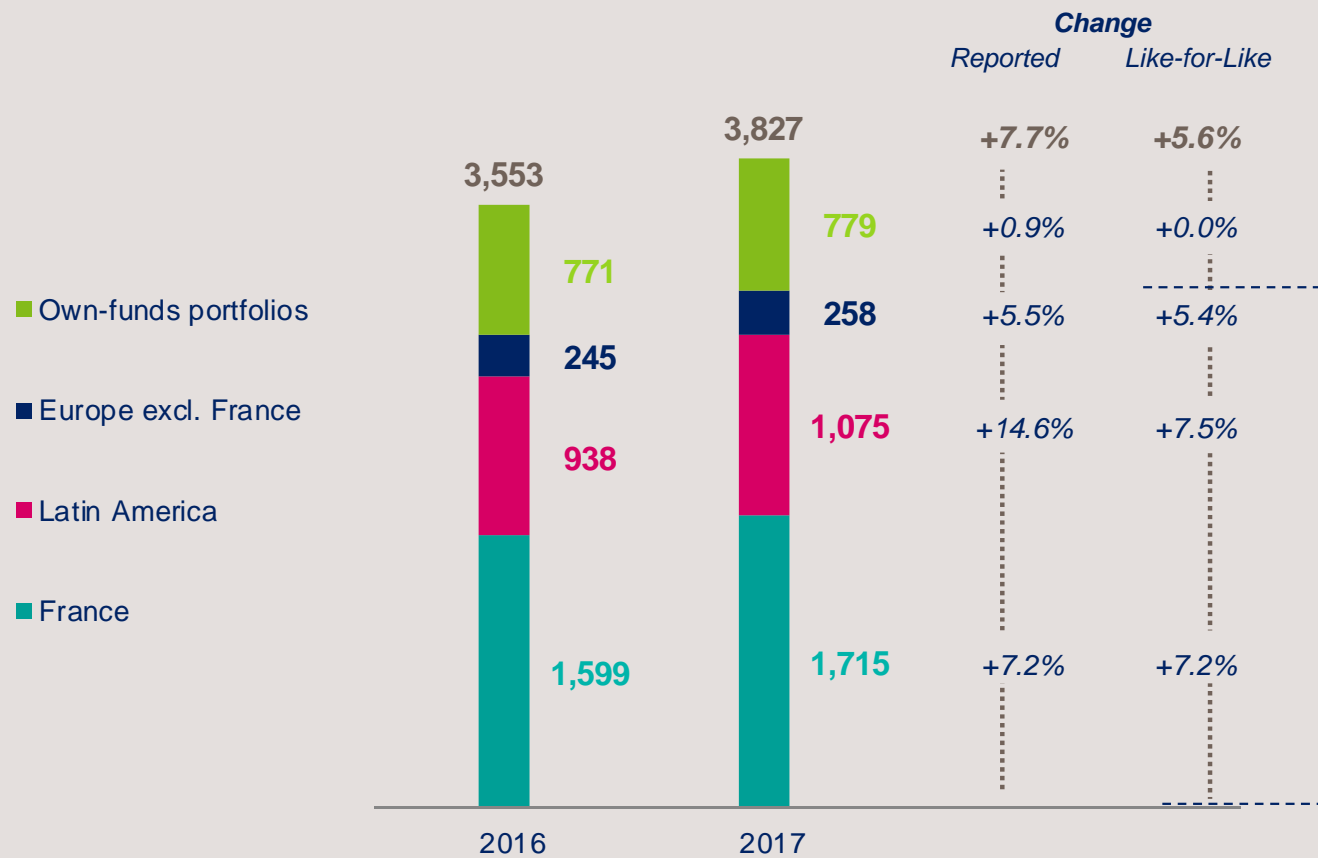
| (€m)        |                     | Savings/Pensions<br>excl. unit-linked | Savings/Pensions<br>unit-linked | Personal Risk/<br>Protection | Total          |
|-------------|---------------------|---------------------------------------|---------------------------------|------------------------------|----------------|
| <b>2017</b> | France              | 241,666                               | 30,330                          | 8,028                        | 280,024        |
|             | Europe excl. France | 7,185                                 | 7,008                           | 2,147                        | 16,339         |
|             | Latin America       | 857                                   | 11,224                          | 1,624                        | 13,705         |
|             | <b>Total</b>        | <b>249,709</b>                        | <b>48,561</b>                   | <b>11,798</b>                | <b>310,068</b> |

## PREMIUM INCOME

| (€m)        |                     | Savings/Pensions<br>excl. unit-linked | Savings/Pensions<br>unit-linked | Personal Risk/<br>Protection | Total         |
|-------------|---------------------|---------------------------------------|---------------------------------|------------------------------|---------------|
| <b>2017</b> | France              | 14,356                                | 3,757                           | 4,708                        | 22,821        |
|             | Europe excl. France | 834                                   | 2,227                           | 944                          | 4,004         |
|             | Latin America       | 55                                    | 3,484                           | 1,763                        | 5,302         |
|             | <b>Total</b>        | <b>15,245</b>                         | <b>9,468</b>                    | <b>7,415</b>                 | <b>32,127</b> |

# REVENUE ANALYSIS BY GEOGRAPHICAL AREA

## TOTAL REVENUE (€m)



**Net insurance revenue**  
**€3,048m**  
up 9.6%  
(7.2% like-for-like)

## REVENUE ANALYSIS BY SEGMENT

### Savings/Pensions

- Premium income: **€24,712m**
- Total revenue: **€1,457m**
- Administrative costs: **€376m**



EBIT  
**€1,081m**

### Personal Risk/ Protection

- Premium income: **€7,415m**
- Total revenue: **€1,591m**
- Administrative costs: **€438m**



EBIT  
**€1,153m**

### Own-funds portfolios

- Total revenue: **€779m**
- Administrative costs: **€124m**



EBIT  
**€655m**

## NET PROFIT AND ROE BY GEOGRAPHICAL AREA/SUBSIDIARY

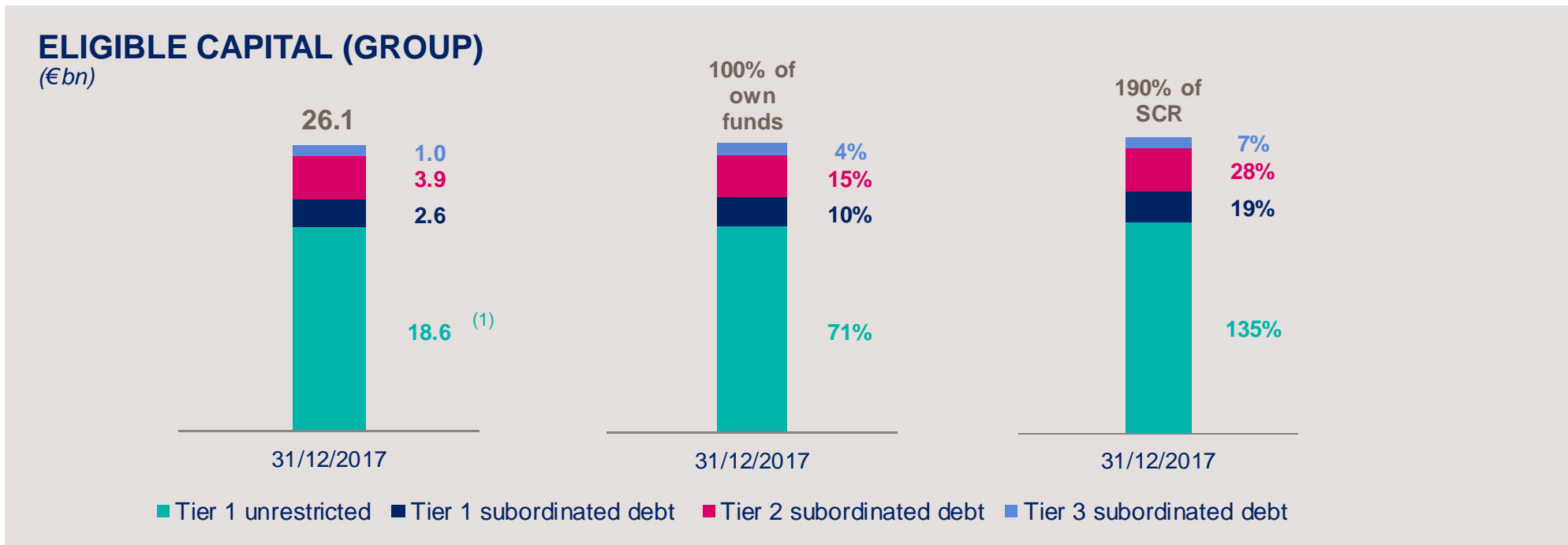
| (€m)   | GROUP        | FRANCE       | CAIXA<br>SEGURADORA | OTHER LATIN<br>AMERICA | CNP UNICREDIT<br>VITA | CNP<br>SANTANDER<br>INSURANCE | OTHER EUROPE<br>EXCL. FRANCE |
|--|--------------|--------------|---------------------|------------------------|-----------------------|-------------------------------|------------------------------|
| Premium income                                   | 32,127       | 22,820       | 5,261               | 41                     | 2,606                 | 692                           | 706                          |
| Period-end technical reserves net of reinsurance | 312,139      | 281,035      | 14,252              | 23                     | 12,390                | 1,642                         | 2,797                        |
| Total revenues                                   | 3,827        | 2,388        | 1,166               | 24                     | 103                   | 68                            | 78                           |
| Administrative costs                             | -938         | -612         | -197                | -12                    | -36                   | -16                           | -65                          |
| <b>EBIT</b>                                      | <b>2,889</b> | <b>1,777</b> | <b>969</b>          | <b>12</b>              | <b>67</b>             | <b>52</b>                     | <b>13</b>                    |
| Finance costs                                    | -247         | -246         | 0                   | 0                      | -1                    | 0                             | 0                            |
| Income tax expense                               | -1,001       | -578         | -396                | -5                     | -18                   | -6                            | 3                            |
| Non-controlling and equity-accounted interests   | -329         | 0            | -278                | -2                     | -21                   | -22                           | -6                           |
| Fair value adjustments and net gains (losses)    | 200          | 211          | -2                  | 0                      | 2                     | -11                           | 0                            |
| Non-recurring items                              | -227         | -229         | 0                   | 0                      | 1                     | 0                             | 0                            |
| <b>Attributable net profit</b>                   | <b>1,285</b> | <b>935</b>   | <b>292</b>          | <b>5</b>               | <b>31</b>             | <b>12</b>                     | <b>10</b>                    |
| <b>ROE</b>                                       | <b>8.0%</b>  | <b>6.8%</b>  | <b>18.8%</b>        |                        | <b>7.2%</b>           |                               |                              |

## SENSITIVITIES OF IFRS NET PROFIT AND EQUITY

| (€m)   | INTEREST RATES<br>+ 50bps | INTEREST RATES<br>- 50bps | SHARE PRICES<br>+ 10% | SHARE PRICES<br>- 10% |
|--|---------------------------|---------------------------|-----------------------|-----------------------|
| Impact on attributable net profit <sup>(1)</sup> | (27)                      | 28                        | 36                    | (38)                  |
| Impact on equity <sup>(1)</sup>                  | (428)                     | 425                       | 445                   | (442)                 |

(1) Non-recurring impact of fair value adjustments

## GROUP CAPITAL STRUCTURE UNDER SOLVENCY II



➤ **The Group's financial headroom is based on:**

- high quality eligible own funds
  - 71% of own funds are Tier 1 unrestricted
  - no ancillary own funds
  
- significant subordinated notes issuance capacity at 31 December 2017
  - €2.0bn of Tier 1
  - €2.0bn of Tier 2 of which €1.1bn of Tier 3

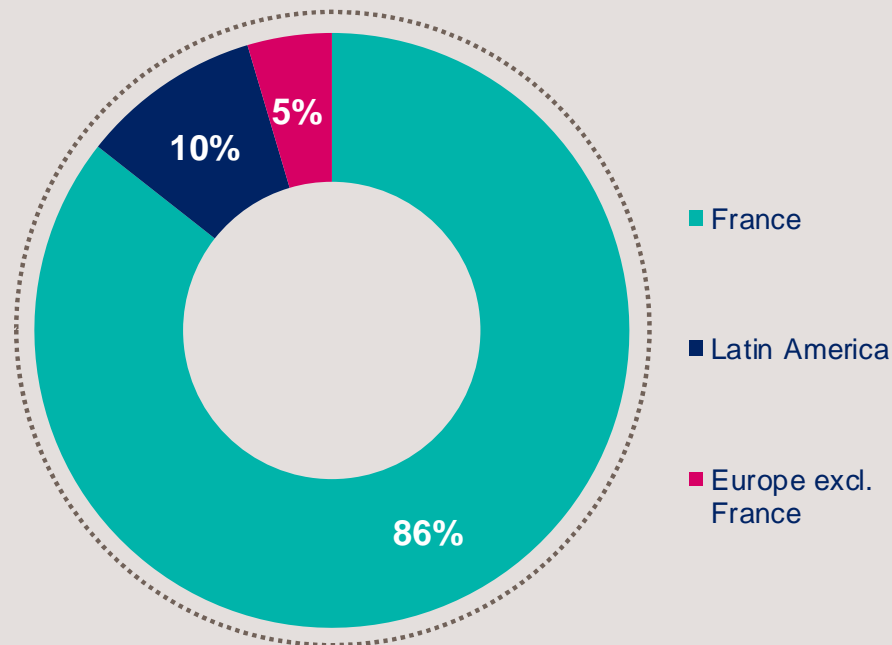
At 31 December 2017

(1) Excludes €3.3bn in subsidiaries' surplus own funds, which are considered non-fungible at Group level

# BREAKDOWN OF GROUP SCR

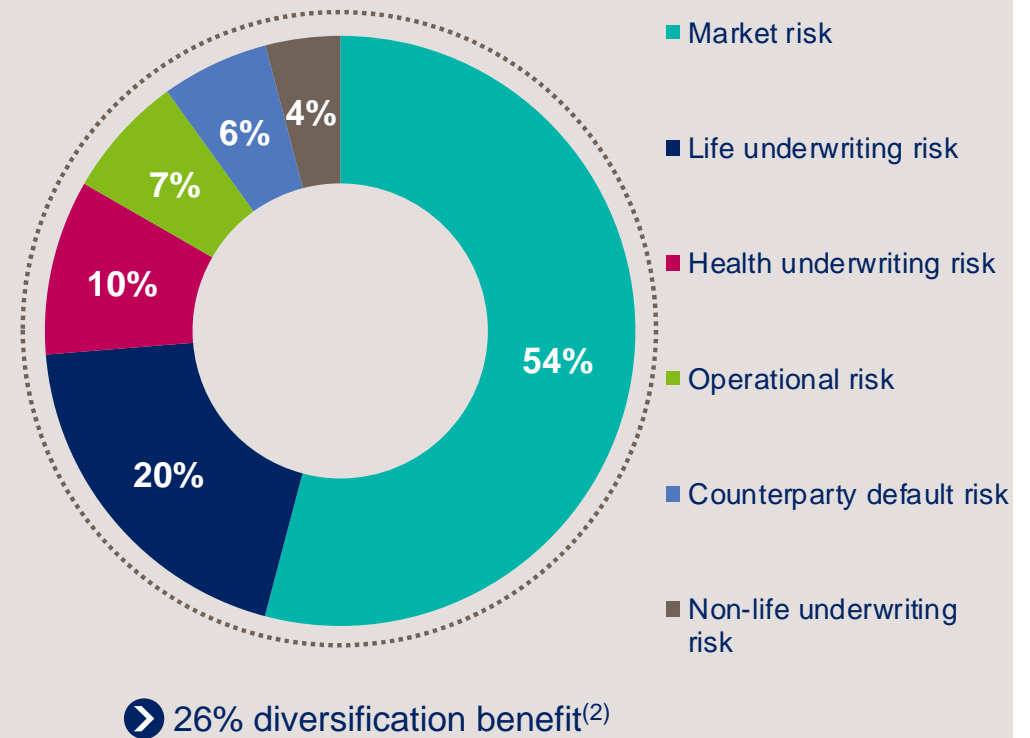
## SCR BY GEOGRAPHICAL AREA

(%)



## SCR BY RISK<sup>(1)</sup>

(%)

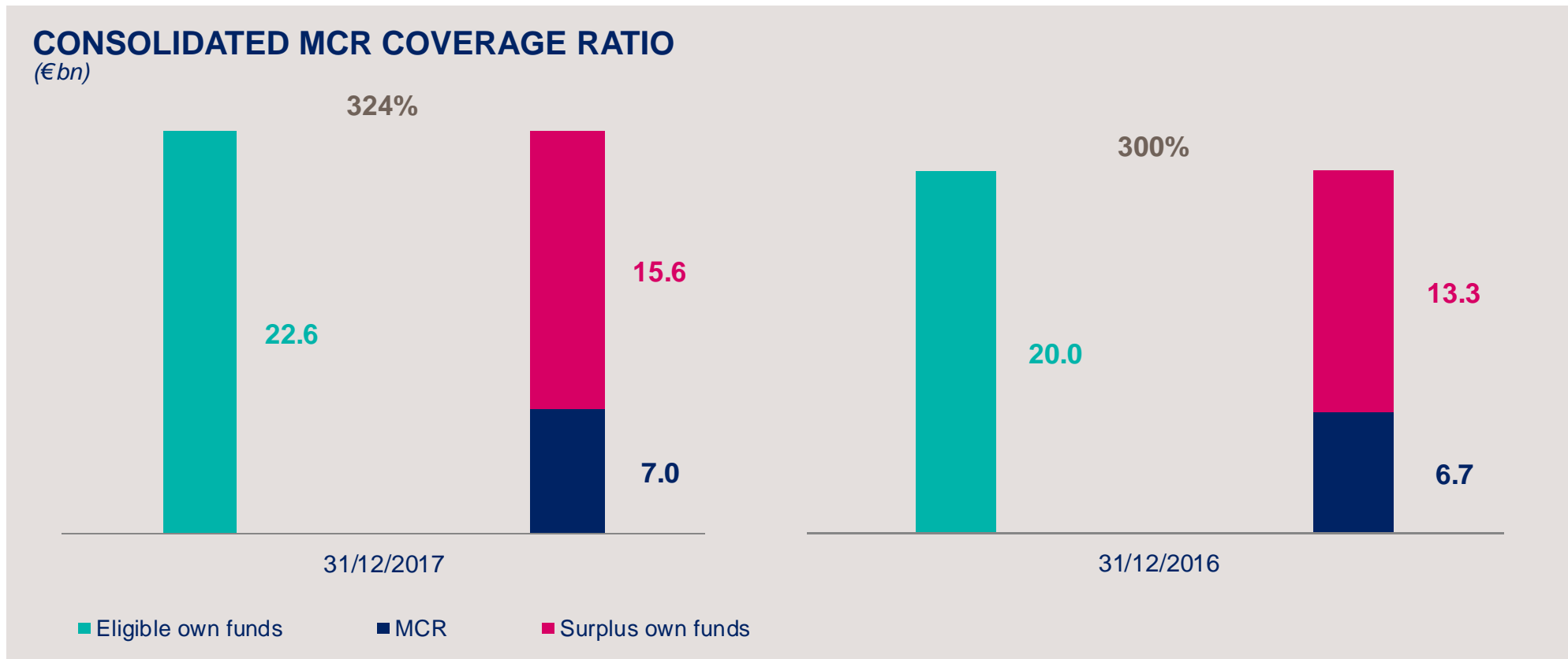


At 31 December 2017

(1) Breakdown presented before diversification

(2) Diversification benefit =  $\frac{\text{sum of net SCR excluding Operational Risk SCR} - \text{net BSCR}}{\text{sum of net SCR excluding Operational Risk SCR}}$

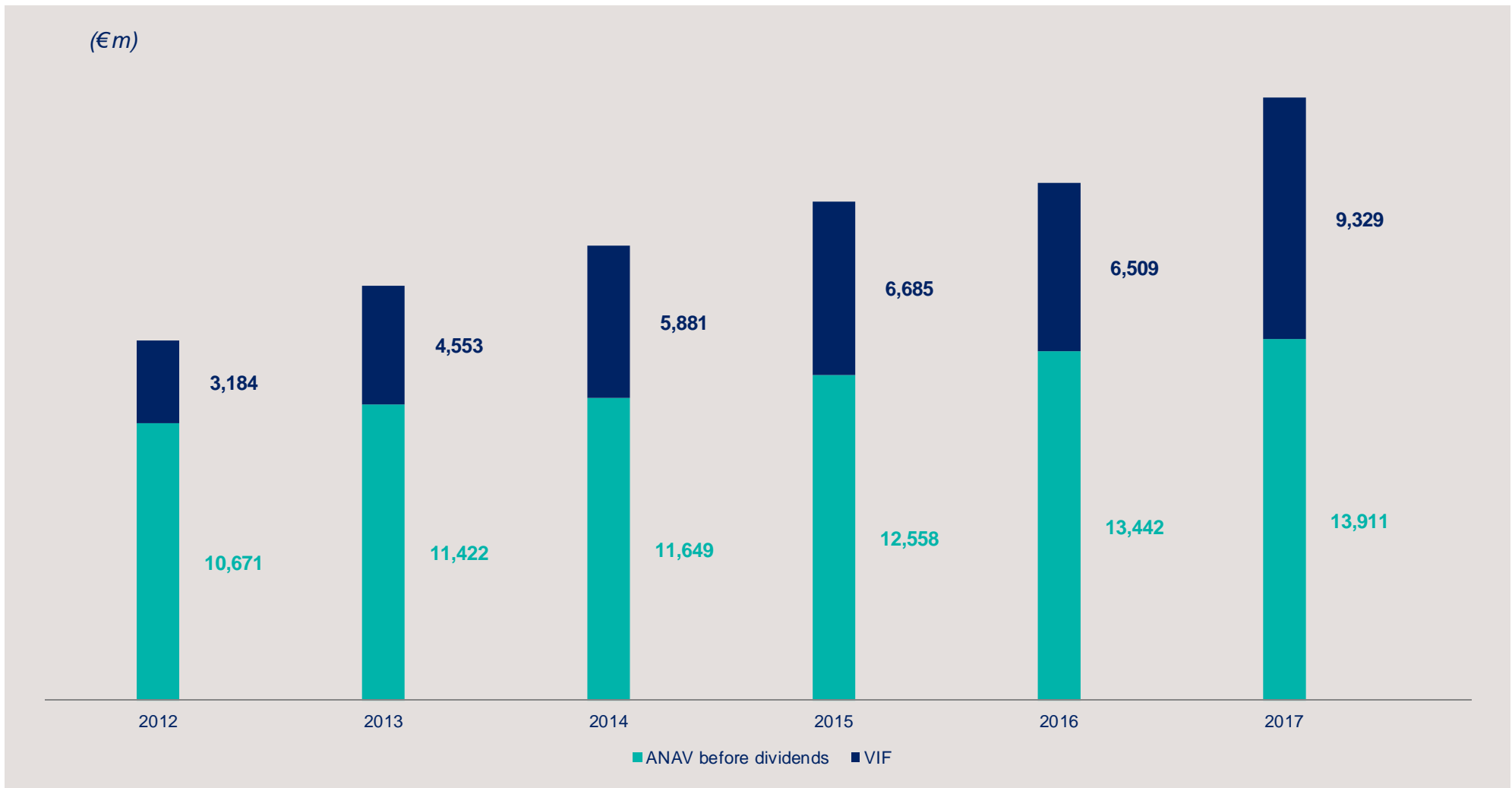
## CONSOLIDATED MCR COVERAGE RATIO



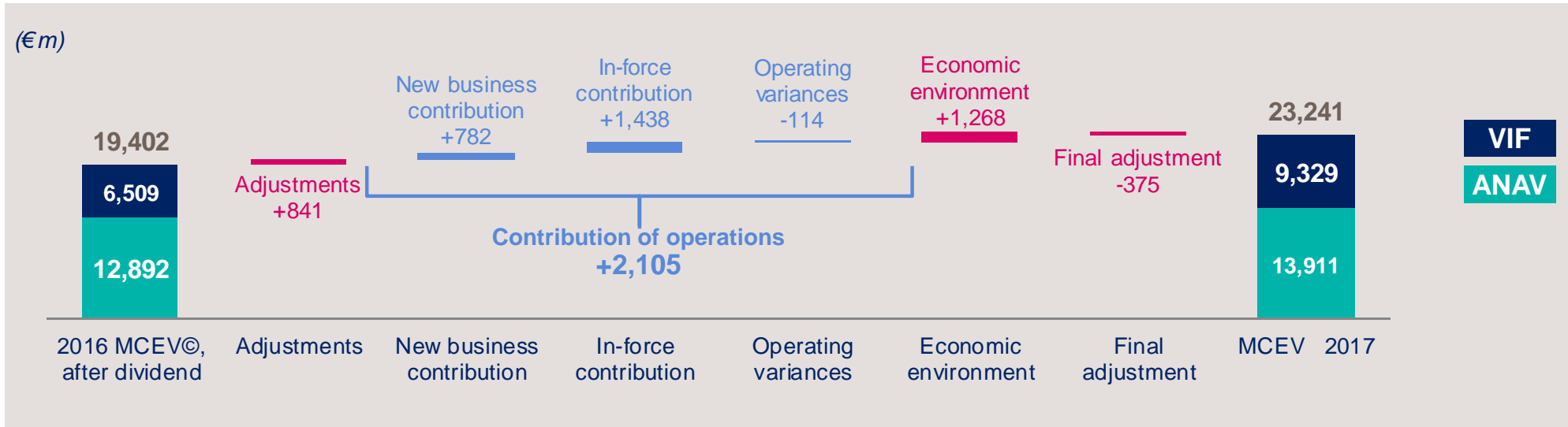
- Consolidated MCR corresponds to the sum of the MCRs of all the Group insurance companies
- Own funds eligible for inclusion in MCR coverage may be different to those included in SCR coverage due to capping rules:
  - Tier 2 subordinated notes capped at 20% of MCR coverage (vs. 50% for SCR)
  - Tier 3 subordinated notes not eligible for inclusion in MCR coverage (vs. 15% for SCR)



# GROWTH IN MCEV<sup>©</sup>

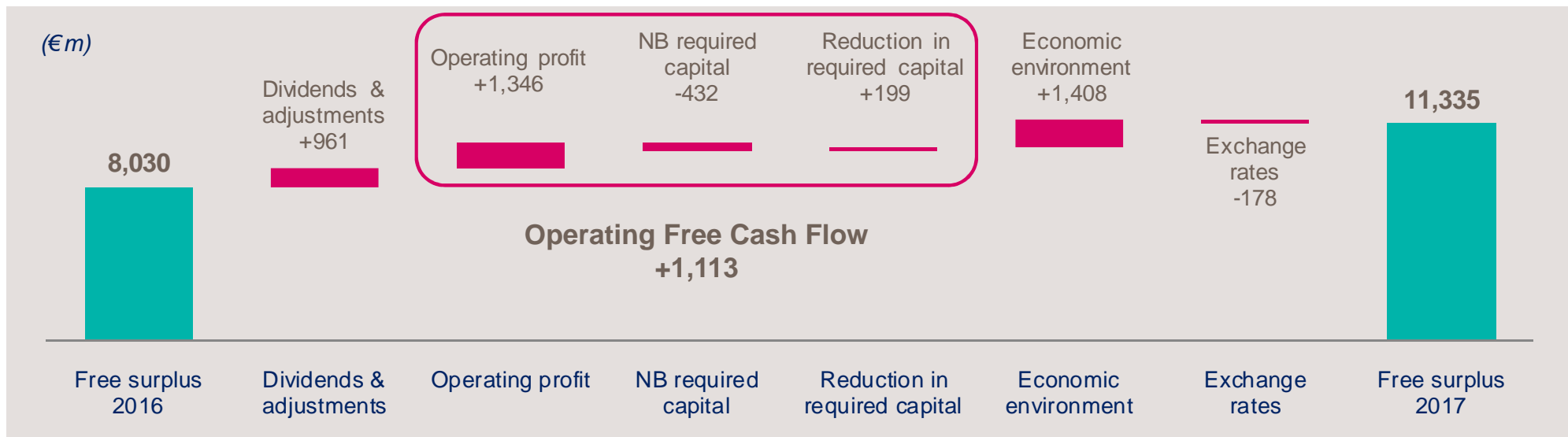


# ANALYSIS OF CHANGE IN MCEV<sup>®</sup>



- **2017 MCEV<sup>®</sup> totalled €23,241m**
- **The positive contribution of operations (€2,105m) reflects a combination of three factors:**
  - The contribution from new business (€782m), which was higher than in 2016 thanks to a favourable product mix and improved market conditions
  - The contribution from In-Force business (€1,438m)
  - Negative operating variances (€114m)
- **Changes in the economic environment had a €1,268m positive impact, with the favourable interest rate environment leading to:**
  - A sharp rise in VIF due to higher interest rates, and lower volatilities
  - A decrease in required capital linked to the increase in VIF (which is a component of eligible own funds)
- **Final adjustments, which represented a negative €375m, were the other factor that contributed to MCEV<sup>®</sup> of €23,241m, and corresponded mainly to translation adjustments**

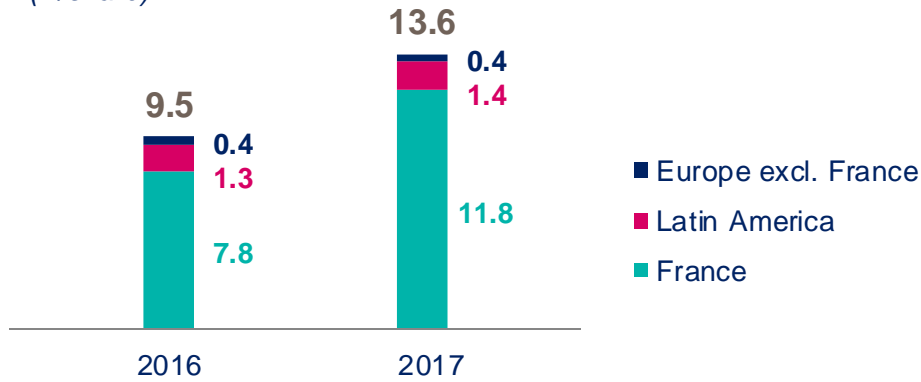
## ANALYSIS OF CHANGE IN GROUP FREE SURPLUS



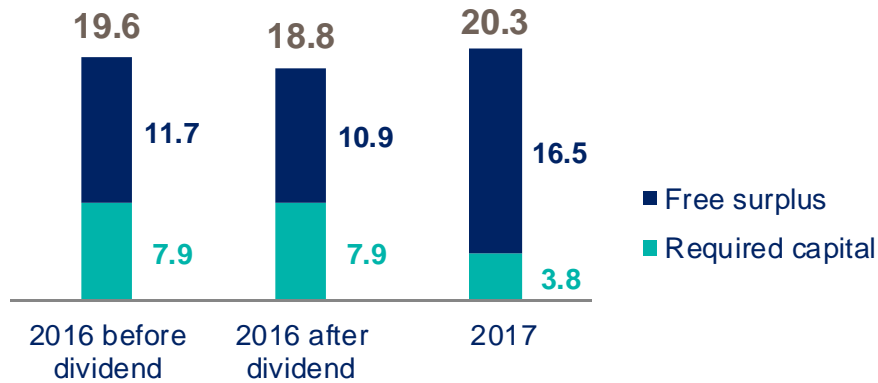
- Free surplus amounted to €11,335m, an increase of €3,305m compared with 2016
- The positive opening adjustment of €961m corresponded mainly to the restatement of Solvency II required capital, which was partly offset by the payment of 2016 dividends
- Operating free cash flow came to €1,113m, reflecting:
  - 2017 operating profit of €1,346m
  - A €233m net increase in required capital, breaking down as:
    - a €432m increase for new business, and
    - a €199m decrease in required capital for in-force business at 31 December 2016
- The economic environment had a positive impact of €1,408m

# MCEV<sup>©</sup> AT €33.8/SHARE

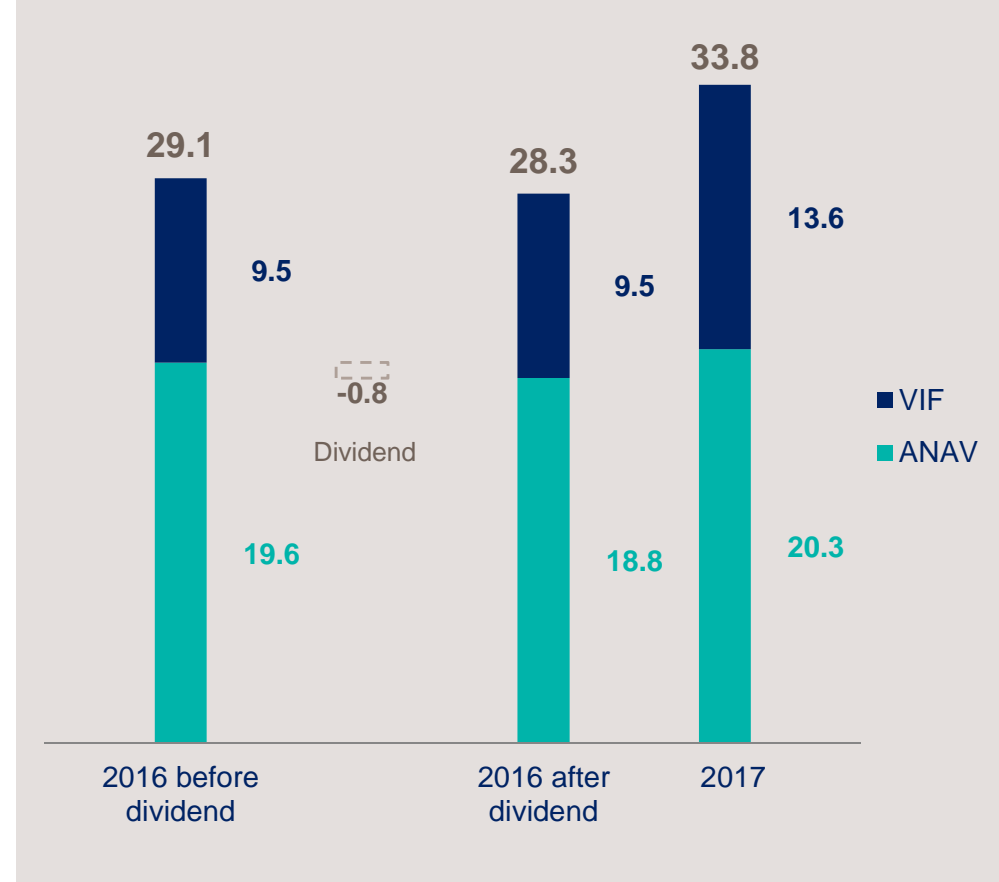
## VIF (€/share)



## ANAV (€/share)



## MCEV<sup>©</sup> (€/share)



## APE MARGIN BY GEOGRAPHICAL AREA

|      |                   | GROUP        | FRANCE       | LATIN AMERICA | EUROPE EXCL. FRANCE |
|------|-------------------|--------------|--------------|---------------|---------------------|
| 2016 | VNB               | 436          | 232          | 146           | 58                  |
|      | APE               | 3,129        | 2,328        | 501           | 300                 |
|      | <b>APE margin</b> | <b>13.9%</b> | <b>10.0%</b> | <b>29.1%</b>  | <b>19.3%</b>        |
| 2017 | VNB               | 782          | 498          | 225           | 59                  |
|      | APE               | 3,316        | 2,317        | 690           | 309                 |
|      | <b>APE margin</b> | <b>23.6%</b> | <b>21.5%</b> | <b>32.6%</b>  | <b>19.1%</b>        |

# INVESTMENT PORTFOLIO BY ASSET CLASS

| (€m)                                      | 31/12/2017                |   |  |  |  |
|---|---------------------------|---|--|--|--|
|   | FAIR VALUE<br>ADJUSTMENTS | ASSETS BEFORE FAIR<br>VALUE ADJUSTMENTS | % TOTAL PORTFOLIO<br>(EXCL. UNIT-LINKED) | ASSETS AFTER FAIR<br>VALUE ADJUSTMENTS | % TOTAL PORTFOLIO<br>(EXCL. UNIT-LINKED) |
| Bonds and other fixed income              | 22,136.9                  | 251,559.0                               | 85.5%                                    | 273,695.8                              | 82.4%                                    |
| Equities and other variable income        | 14,112.5                  | 29,484.8                                | 10.0%                                    | 43,597.2                               | 13.1%                                    |
| Investment property and property funds    | 2,730.9                   | 7,277.0                                 | 2.5%                                     | 10,007.9                               | 3.0%                                     |
| Property-related loans and receivables    | 0.0                       | 4,159.6                                 | 1.4%                                     | 4,159.6                                | 1.3%                                     |
| Forward financial instruments             | -1,220.4                  | 907.8                                   | 0.3%                                     | -312.6                                 | -0.1%                                    |
| Other loans and receivables               | 0.0                       | 810.9                                   | 0.3%                                     | 810.9                                  | 0.2%                                     |
| Other services                            | 3.6                       | 175.4                                   | 0.1%                                     | 179.0                                  | 0.1%                                     |
| <b>Total assets excluding unit-linked</b> | <b>37,763.4</b>           | <b>294,374.5</b>                        | <b>100.0%</b>                            | <b>332,137.9</b>                       | <b>100.0%</b>                            |

|   |                  |
|---|------------------|
| <b>Unit-linked portfolios</b>   | <b>53,839.9</b>  |
| o/w bonds   | 22,626.5         |
| o/w equities  | 29,045.8         |
| o/w investment properties   | 2,167.6          |
| <b>Total assets (net of derivative instruments<br/>recorded as liabilities)</b> | <b>385,977.8</b> |

|                                      |                 |
|--------------------------------------|-----------------|
| <b>Unrealised capital gains</b>      | <b>923.2</b>    |
| o/w investment properties            | 877.0           |
| o/w loans and receivables            | 0.0             |
| o/w HTM                              | 46.2            |
| <b>Total unrealised gains (IFRS)</b> | <b>38,686.6</b> |

## UNREALISED GAINS (IFRS) BY ASSET CLASS

### UNREALISED GAINS (IFRS)

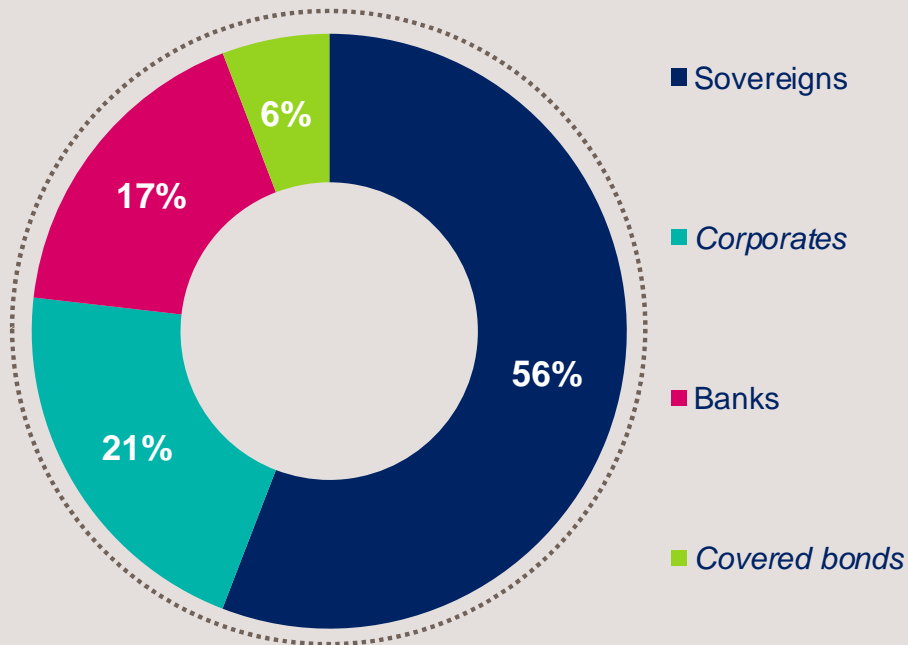
| <i>(€m)</i>  | 31/12/2017    | 31/12/2016    |
|--------------|---------------|---------------|
| Bonds        | 22,183        | 26,021        |
| Equities     | 14,113        | 12,037        |
| Property     | 3,608         | 3,135         |
| Other        | -1,217        | -1,319        |
| <b>TOTAL</b> | <b>38,687</b> | <b>39,874</b> |

### UNREALISED GAINS (IFRS)

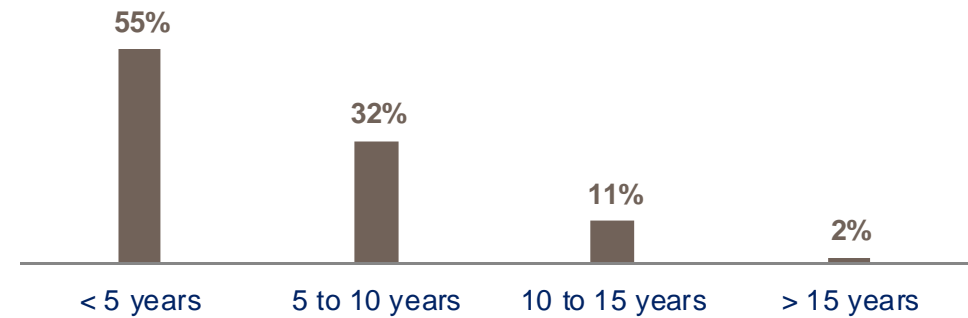
| <i>(as a % of total asset portfolio)</i> | 31/12/2017   | 31/12/2016   |
|--|--------------|--------------|
| Bonds                                    | 7.5%         | 8.8%         |
| Equities                                 | 4.8%         | 4.1%         |
| Property                                 | 1.2%         | 1.1%         |
| Other                                    | -0.4%        | -0.4%        |
| <b>TOTAL</b>                             | <b>13.1%</b> | <b>13.5%</b> |

# BOND PORTFOLIO BY TYPE OF ISSUER, MATURITY AND RATING

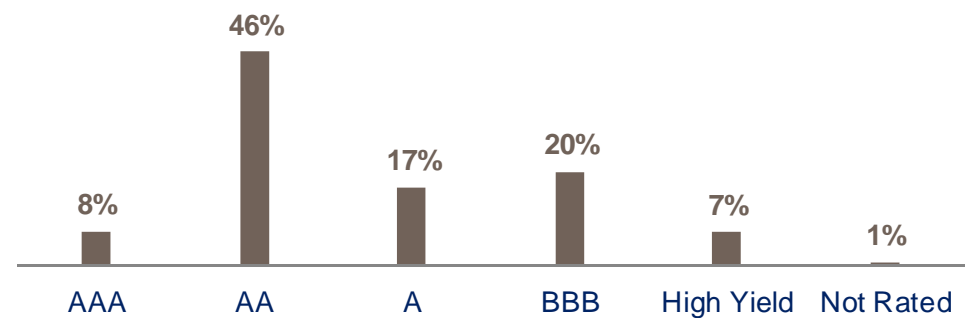
**BOND PORTFOLIO BY TYPE OF ISSUER**  
(%)



**BOND PORTFOLIO BY MATURITY**  
(%)



**BOND PORTFOLIO BY RATING\***  
(%)



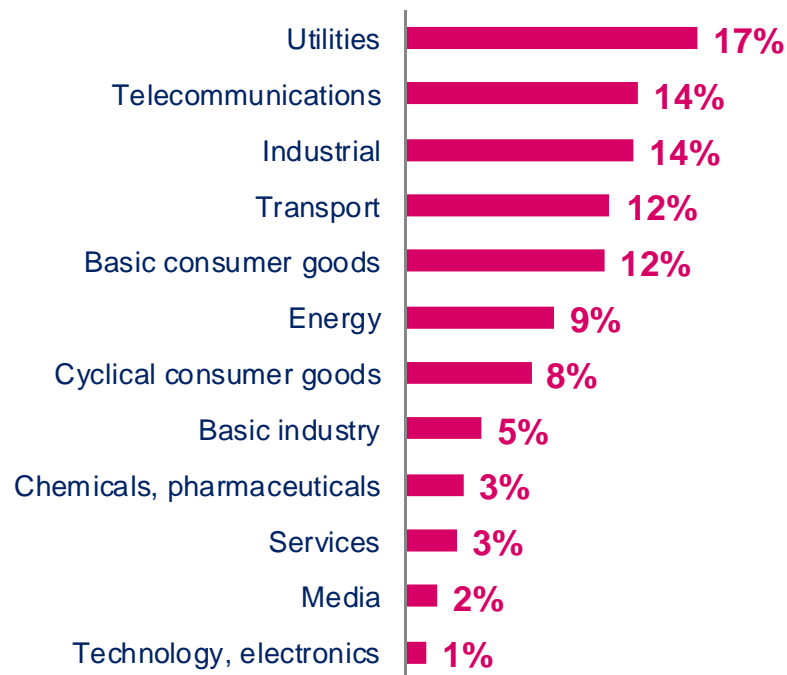
\* Second-best rating: method consisting of using the second-best rating awarded to an issue by the three leading agencies, S&P, Moody's and Fitch  
Unaudited management reporting data at 31 December 2017



# CORPORATE BOND PORTFOLIO

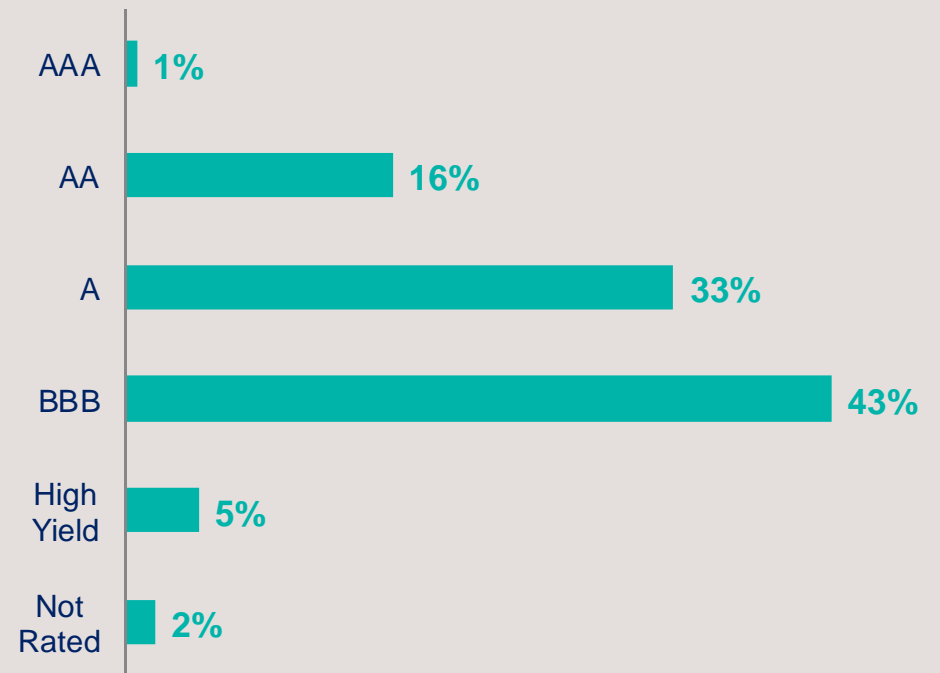
## CORPORATE BOND PORTFOLIO BY INDUSTRY

(%)



## CORPORATE BOND PORTFOLIO BY RATING\*

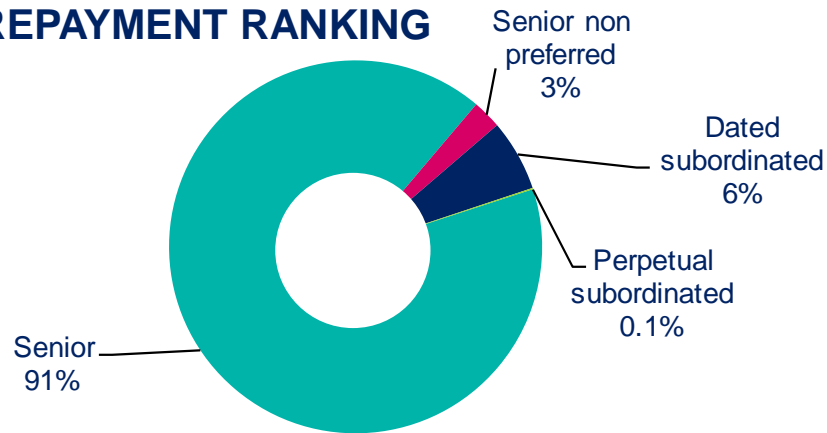
(%)



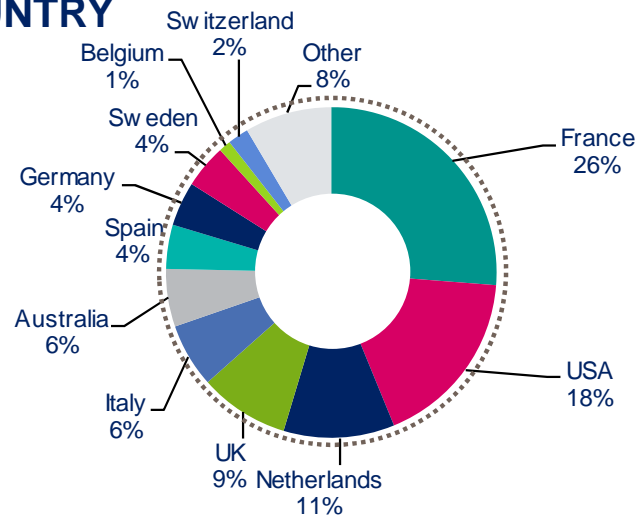
\* Second-best rating: method consisting of using the second-best rating awarded to an issue by the three leading agencies, S&P, Moody's and Fitch  
 Unaudited management reporting data at 31 December 2017

# BANK BOND PORTFOLIO

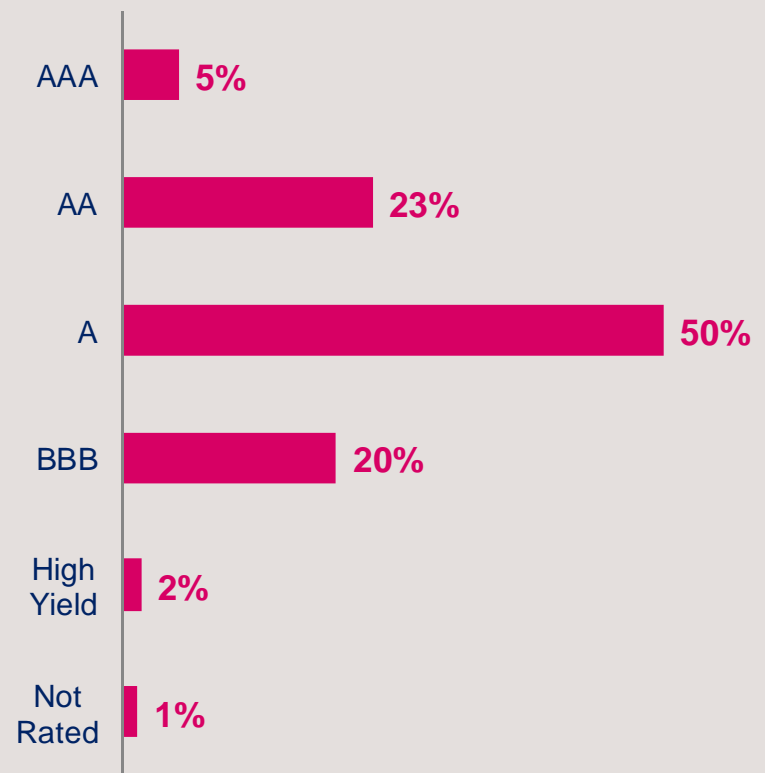
**BANK BOND PORTFOLIO BY REPAYMENT RANKING**  
(%)



**BANK BOND PORTFOLIO BY COUNTRY**  
(%)



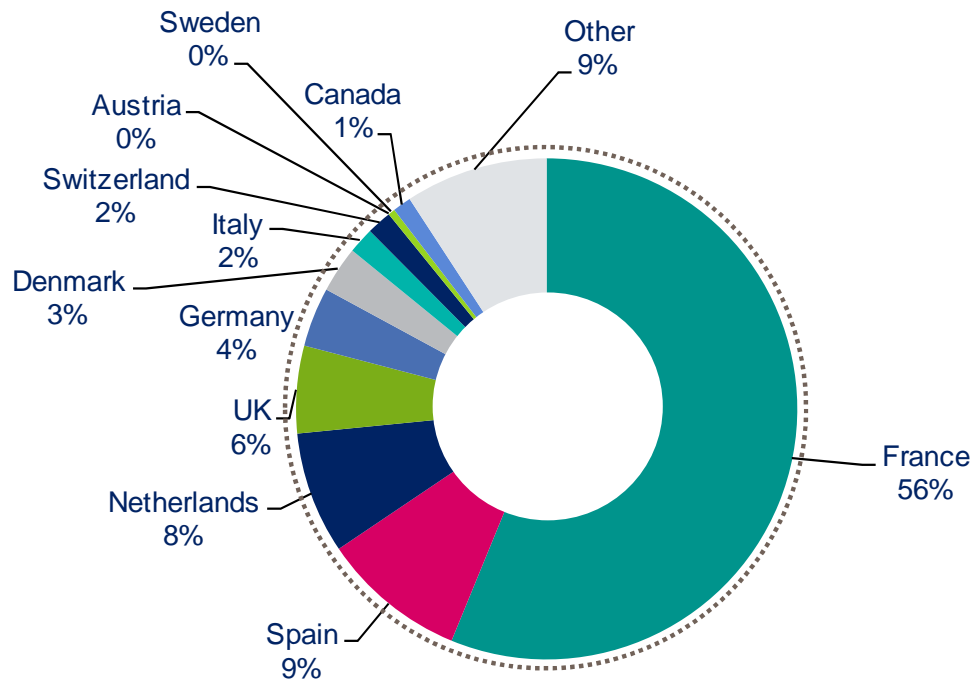
**BANK BOND PORTFOLIO BY RATING\***  
(%)



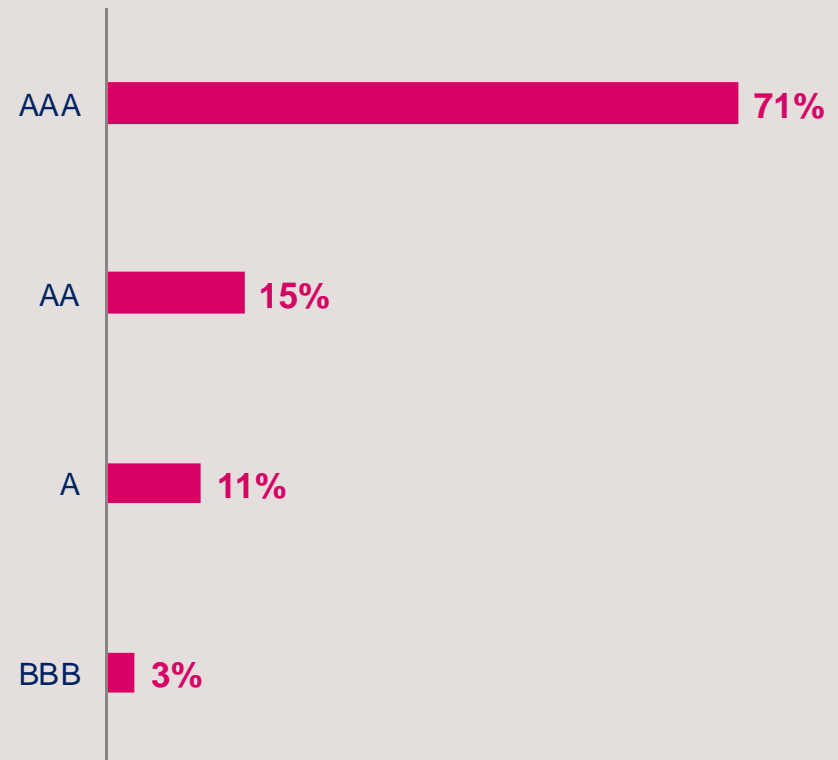
\* Second-best rating: method consisting of using the second-best rating awarded to an issue by the three leading agencies, S&P, Moody's and Fitch  
Unaudited management reporting data at 31 December 2017

# COVERED BOND PORTFOLIO

**COVERED BOND PORTFOLIO BY COUNTRY**  
(%)



**COVERED BOND PORTFOLIO BY RATING\***  
(%)



\* Second-best rating: method consisting of using the second-best rating awarded to an issue by the three leading agencies, S&P, Moody's and Fitch  
Unaudited management reporting data at 31 December 2017

## SOVEREIGN BOND PORTFOLIO

| Country             | 31/12/2017           |                           |                         | 31/12/2016           |                           |                         | 31/12/2015           |                           |                         |
|---------------------|----------------------|---------------------------|-------------------------|----------------------|---------------------------|-------------------------|----------------------|---------------------------|-------------------------|
|                     | Gross exposure Cost* | Gross exposure Fair value | Net exposure Fair value | Gross exposure Cost* | Gross exposure Fair value | Net exposure Fair value | Gross exposure Cost* | Gross exposure Fair value | Net exposure Fair value |
| France              | 71,494               | 81,865                    | 5,384                   | 66,952               | 77,736                    | 4,941                   | 67,676               | 81,013                    | 4,344                   |
| Italy               | 9,394                | 10,516                    | 694                     | 9,135                | 10,708                    | 1,235                   | 9,645                | 11,118                    | 1,093                   |
| Spain               | 8,685                | 9,276                     | 787                     | 3,751                | 4,391                     | 345                     | 3,696                | 4,378                     | 305                     |
| Belgium             | 6,257                | 7,120                     | 418                     | 7,402                | 8,621                     | 494                     | 8,201                | 9,618                     | 417                     |
| Austria             | 4,401                | 4,909                     | 164                     | 4,434                | 5,198                     | 219                     | 4,794                | 5,740                     | 202                     |
| Germany             | 1,777                | 2,052                     | 155                     | 2,482                | 2,823                     | 241                     | 2,637                | 3,031                     | 218                     |
| Brazil              | 1,677                | 1,690                     | 1,015                   | 1,449                | 1,266                     | 760                     | 1,628                | 1,529                     | 918                     |
| Canada              | 782                  | 824                       | 106                     | 649                  | 711                       | 86                      | 548                  | 626                       | 62                      |
| Ireland             | 600                  | 665                       | 26                      | 617                  | 724                       | 32                      | 609                  | 724                       | 18                      |
| Poland              | 294                  | 325                       | 73                      | 347                  | 392                       | 43                      | 337                  | 391                       | 31                      |
| Portugal            | 272                  | 306                       | 8                       | 271                  | 311                       | 8                       | 432                  | 469                       | 12                      |
| Netherlands         | 182                  | 202                       | 8                       | 180                  | 204                       | 16                      | 125                  | 154                       | 10                      |
| Slovenia            | 140                  | 151                       | 5                       | 141                  | 159                       | 4                       | 238                  | 269                       | 14                      |
| Finland             | 91                   | 92                        | 3                       | 16                   | 20                        | 3                       | 34                   | 39                        | 4                       |
| Cyprus              | 58                   | 67                        | 34                      | 17                   | 19                        | 6                       | 16                   | 16                        | 4                       |
| Luxembourg          | 50                   | 53                        | 19                      | 50                   | 56                        | 21                      | 34                   | 39                        | 15                      |
| Greece              | 10                   | 11                        | 0                       | 4                    | 2                         | 0                       | 4                    | 5                         | 0                       |
| Sweden              | 1                    | 2                         | 0                       | 11                   | 12                        | 0                       | 1                    | 2                         | 1                       |
| Denmark             | 0                    | 0                         | 0                       | 45                   | 60                        | 5                       | 45                   | 49                        | 3                       |
| United Kingdom      | 0                    | 0                         | 0                       | 78                   | 233                       | 0                       | 78                   | 214                       | 0                       |
| Other (incl. supra) | 5,860                | 6,661                     | 632                     | 6,402                | 7,460                     | 735                     | 6,414                | 7,617                     | 650                     |
| <b>TOTAL</b>        | <b>112,027</b>       | <b>126,787</b>            | <b>9,529</b>            | <b>104,432</b>       | <b>121,105</b>            | <b>9,192</b>            | <b>107,193</b>       | <b>127,040</b>            | <b>8,323</b>            |

\* Carrying amount, including accrued coupon

## HEDGING STRATEGY

| HEDGED RISK        |  | Type of hedge | Hedge maturity | Options set up in 2017 |                 | Outstanding options at 31 December 2017 |                          |
|--------------------|--|---------------|----------------|------------------------|-----------------|---|--------------------------|
|                    |  |               |                | Option premiums        | Notional amount | Fair value                              | Notional amount          |
| EQUITY RISK        | Protects equity portfolio against a falling market                   | Put           | < 7 years      | €404m                  | €5.2bn          | €398m                                   | €7.8bn                   |
| CURRENCY RISK      | Protects profit and dividend paid to parent by Caixa Seguradora      | Put           | < 2 years      | €27m                   | BRL 2.4bn       | €19m                                    | BRL 1.4bn <sup>(1)</sup> |
| INTEREST RATE RISK | Protects traditional savings portfolio against rising interest rates | Cap           | < 10 years     | €98m                   | €6.2bn          | €184m                                   | €53bn                    |
| CREDIT RISK        | Protects bond portfolio against wider corporate spreads              | Put           | 1 year         | €8m                    | €1.5bn          | €0m                                     | €0bn <sup>(2)</sup>      |

➤ **The hedging programme set up in 2017 covered all market risks.  
The fair value of hedging instruments stood at €585m at 31 December 2017**

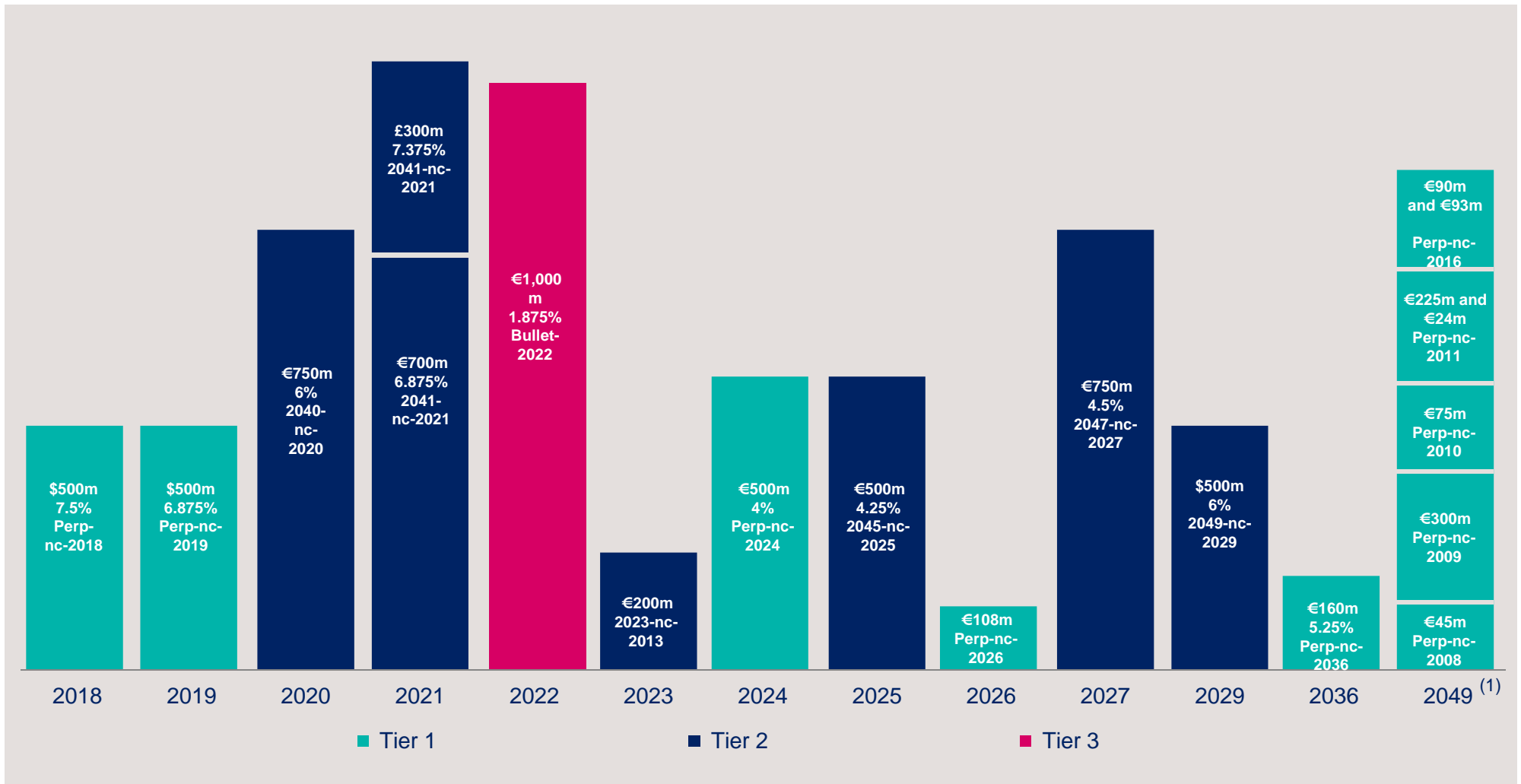
- Equity portfolio hedging strategy expanded
- Brazilian real hedging strategy maintained
- Interest rate hedging strategy maintained
- Credit spread risk hedging strategy maintained

(1) Notional amount of BRL 2.4bn at 31 January 2018: the 2018 profit hedging programme is complete as of the date of this document

(2) Notional amount of €1.2bn at 31 January 2018

Unaudited management reporting data

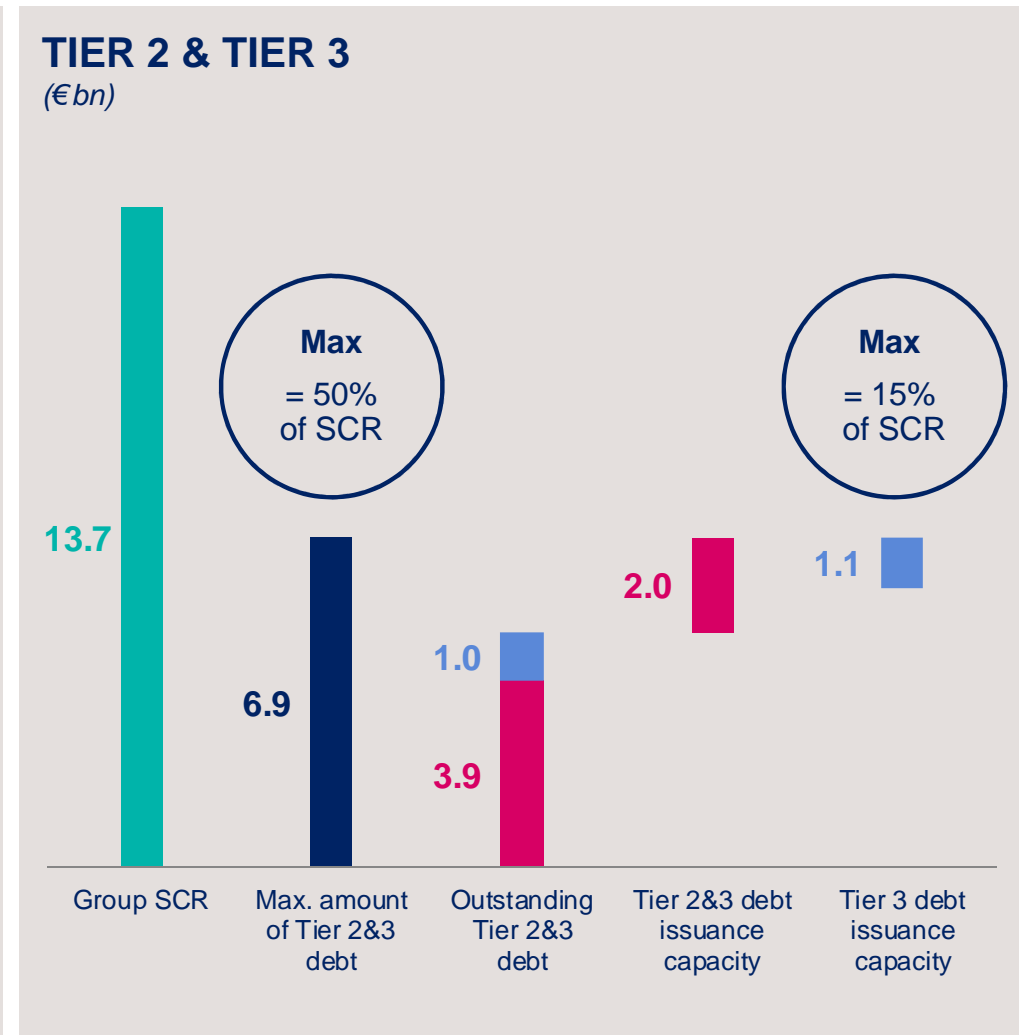
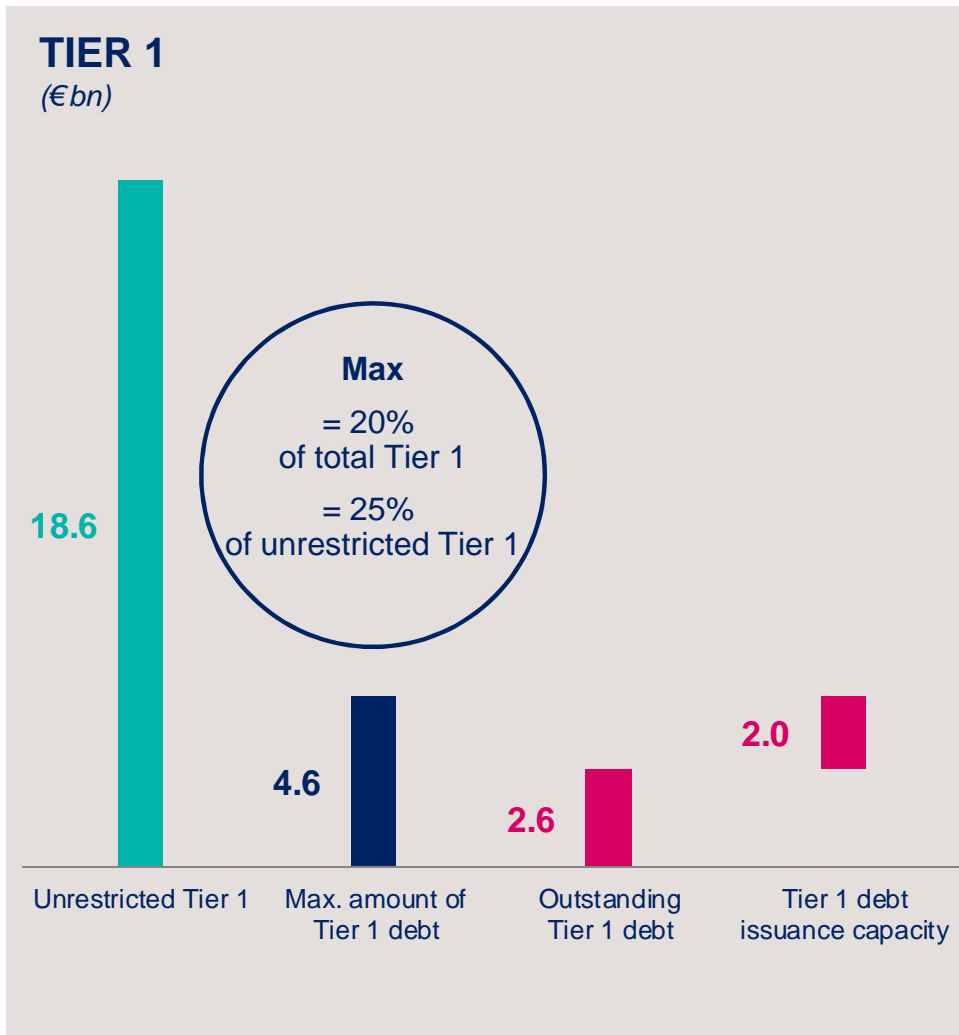
# MATURITIES AND CALL DATES OF SUBORDINATED NOTES



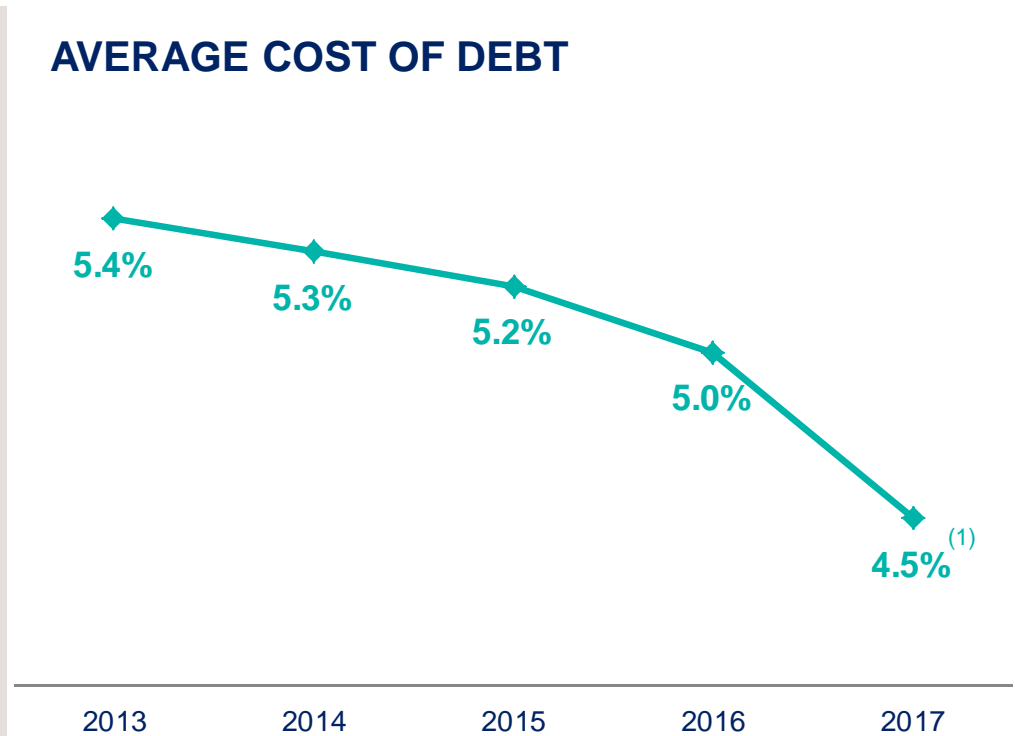
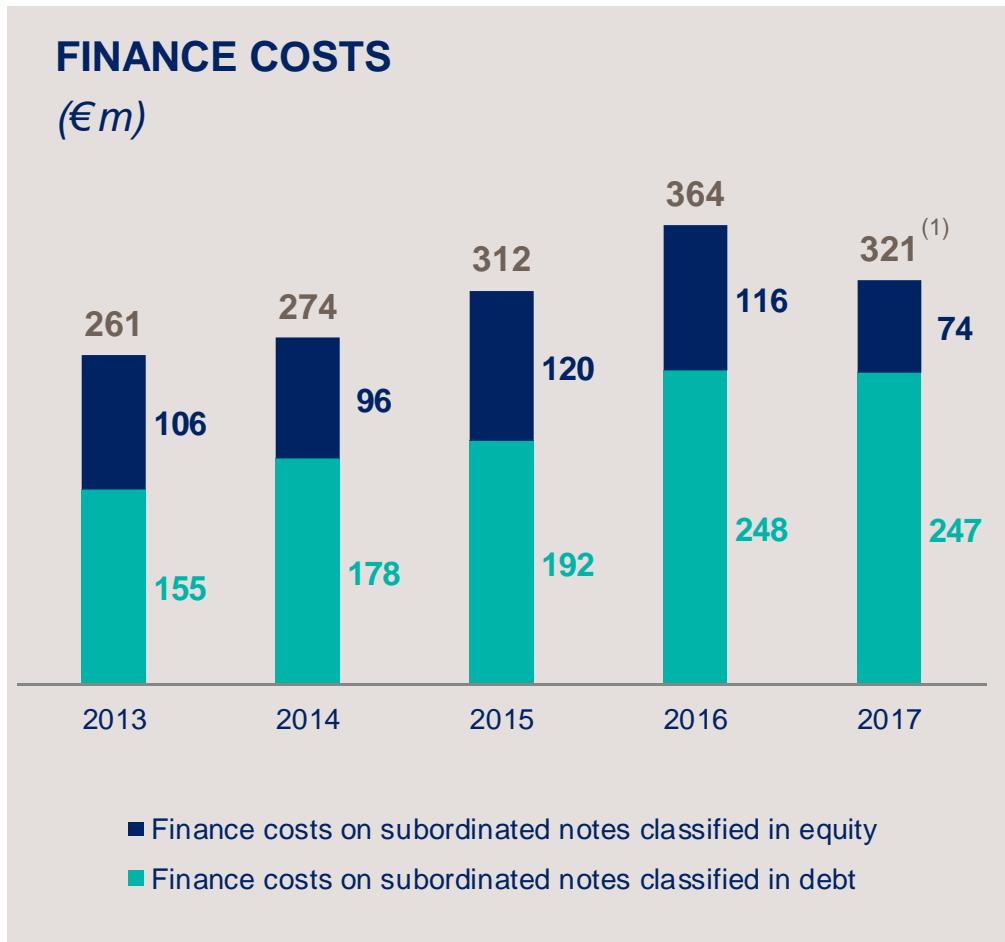
Nominal amounts and exchange rates at 31 December 2017

(1) Perpetual subordinated notes for which the first call date has already passed

# SOLVENCY II SUBORDINATED NOTES ISSUANCE CAPACITY



# FINANCE COSTS AND AVERAGE COST OF DEBT



➤ **Next call dates: \$500m in October 2018 (coupon rate: 7.5%) and \$500m in July 2019 (coupon rate: 6.875%)**

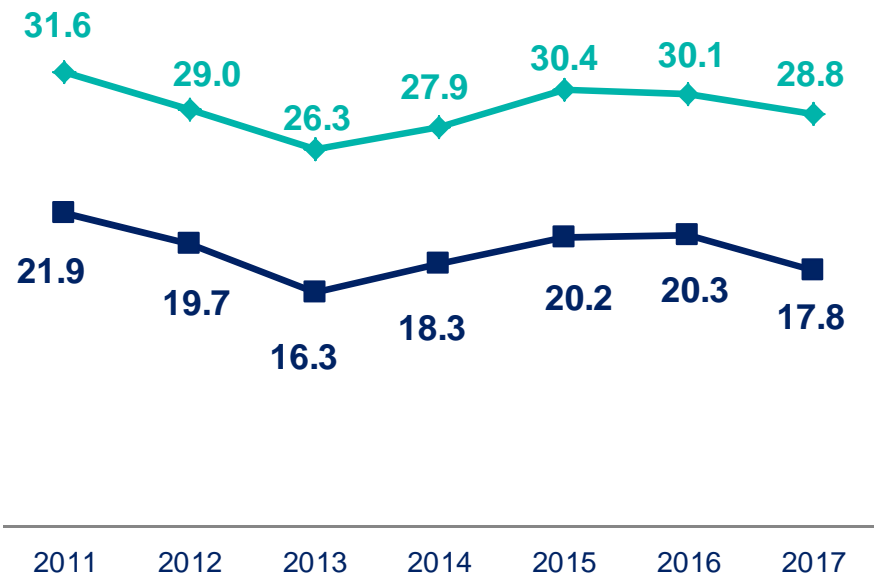
(1) As from 2017, finance costs include the impact of interest rate hedges (swaps) on subordinated debt. Without the €11m positive impact of this reclassification, finance costs would have amounted to €332m in 2017 and the average cost of debt would have been 4.6%



# CREDIT RATIOS

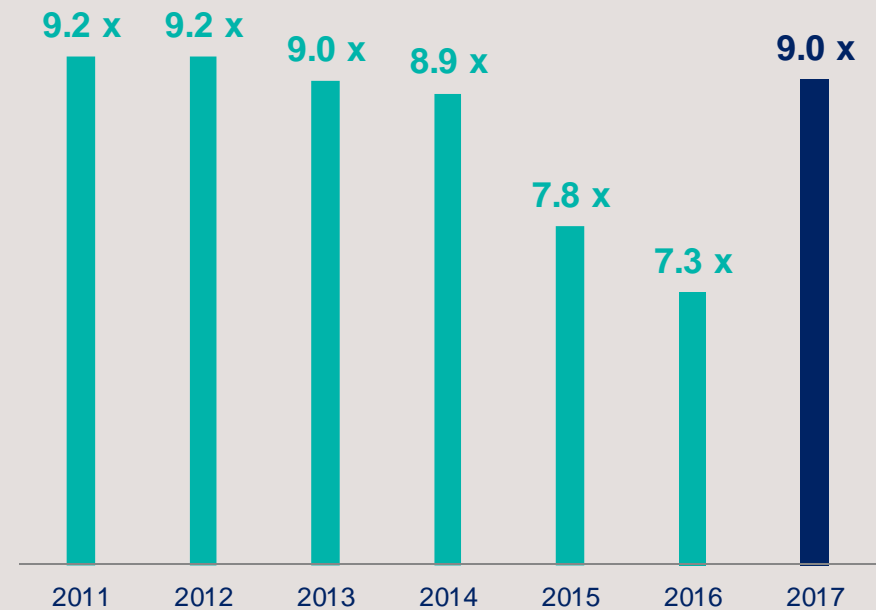
## DEBT-TO-EQUITY RATIO

(%)



- ◆ Debt-to-equity ratio (IFRS) <sup>(1)</sup>
- Debt-to-equity ratio (S&P method) <sup>(2)</sup>

## INTEREST COVER<sup>(3)</sup>



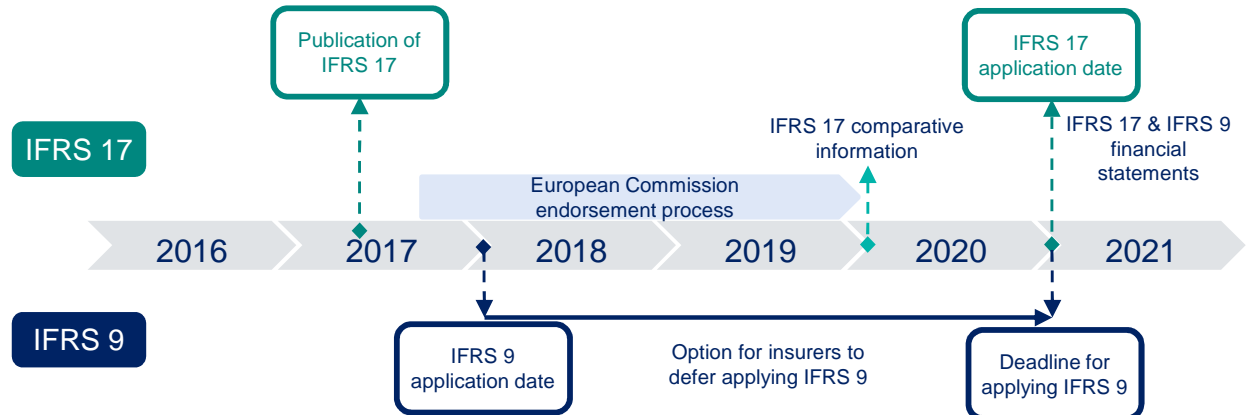
(1) Debt-to-equity ratio (IFRS) = Debt / (Equity - Intangible assets + Debt)

(2) Debt-to-equity ratio (S&P method) = Debt / (Economic Capital Available + Debt)

(3) EBIT/Interest paid. As from 2017, finance costs include the impact of interest rate hedges (swaps) on subordinated debt. Without the €11m positive impact of this reclassification in 2017, interest cover would have been 8.7x instead of 9.0x

# IFRS 9 & IFRS 17

**IFRS 9** (Financial Instruments) and **IFRS 17** (Insurance Contracts) will modify insurance groups' results and balance sheets as from 2021.



## IFRS 9

*Classification & Recognition*

*Impairment*

*Hedge Accounting*

- ▶ CNP Assurances intends to exercise the option of deferring application of IFRS 9 until **1 January 2021**, to coincide with the first-time application of IFRS 17
- ▶ During the **transition period**, from 2018 to 2021, additional disclosures will be provided concerning the classification of assets and the Group's exposure to credit risk

## IFRS 17

|  |   |   |
|--|---|---|
| Contractual service margin   | } | IFRS 17<br>Insurance liabilities<br>(general measurement model) |
| Risk adjustment  |   |   |
| Best estimate of future cash flows<br>(incl. time value of options and guarantees) |   |   |

New granularity

Different measurement and recognition options

New profit recognition profile

New financial statements and indicators

Transformed processes and organisation

Adapted tools and systems

Revamped monitoring systems and financial communications

- ▶ Application from **1 January 2021** with pro forma data from 1 January 2020
- ▶ Ongoing **lobbying** and **consultations** (EFRAG case study in particular) until endorsement by the European Commission
- ▶ In 2017, CNP Assurances launched an **IFRS 17 implementation programme**, starting with a review of the standard and the financial implications and development of a project approach

## 2018 INVESTOR CALENDAR

|   | Q1 2018 | Q2 2018             | Q3 2018            | Q4 2018            |
|---|---------|---------------------|--------------------|--------------------|
| Ordinary and Extraordinary Annual General Meeting |         | 27 April<br>2:30 pm |                    |                    |
| First-quarter 2018 results indicators             |         | 16 May<br>7:30 am   |                    |                    |
| First-half 2018 premium income and profit         |         |                     | 30 July<br>7:30 am |                    |
| Nine-month 2018 results indicators                |         |                     |                    | 16 Nov.<br>7:30 am |

### INVESTOR AND ANALYST RELATIONS

Vincent Damas | +33 (0)1 42 18 71 31

Jean-Yves Icole | +33 (0)1 42 18 86 70

Typhaine Lissot | +33 (0)1 42 18 83 66

Julien Rouch | +33 (0)1 42 18 94 93

infofi@cnp.fr

